LISBURN AND CASTLEREAGH PCSP Annual Report

2025-26

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Chairperson Foreword

I am pleased to present the Lisburn & Castlereagh PCSP Annual Report for 2025-26, which reflects another year of dedicated partnership working across our council area to enhance community safety and build confidence in policing.

Throughout this year, our partnership has continued to respond to the priorities identified by our communities. From addressing anti-social behaviour and hate crime to delivering road safety initiatives and supporting vulnerable residents, the breadth of our work demonstrates the commitment of elected members, independent members, designated organisations, and our community partners to making Lisburn & Castlereagh safer for everyone.

This report showcases the tangible impact of collaborative problem-solving. Whether through engagement events that have brought us closer to residents, crime prevention schemes that have empowered individuals and businesses to protect themselves, or early intervention programmes that have diverted young people from harmful behaviours, our collective efforts have made a measurable difference. Community safety is a shared responsibility, and this year's achievements are testament to the strength of partnership working between statutory agencies, voluntary organisations, and the communities we serve. I want to extend my thanks to all PCSP members, our partner organisations, and particularly to residents across the district who have engaged with and supported our initiatives.

As we reflect on this year's work, we remain committed to listening to our communities, identifying emerging issues, and delivering responsive, inclusive solutions that help create a safer, more confident Lisburn & Castlereagh.

Councillor Alan Martin,
Chairperson, Lisburn & Castlereagh PCSP

Executive Summary

Overall Performance

- The Lisburn & Castlereagh PCSP delivered an integrated programme of policing and community safety activity throughout 2025-26, demonstrating strong multi-agency coordination and meaningful engagement with communities across the district. The partnership successfully balanced planned activities with flexibility to respond to emerging needs and demonstrated high levels of satisfaction across all engagement and training activities.
- Key outcomes show measurable progress on priority issues. Drug-related offences reduced compared with the previous year, reflecting coordinated prevention and enforcement efforts. Domestic abuse incidents decreased, indicating success of awareness and support programmes. These reductions signal that partnership-based approaches to community safety are translating into real improvements for residents.

Breadth of Work

The PCSP's work spans three interconnected strategic areas covering the full spectrum of policing and community safety:

- **Community Engagement and Consultation** ensured residents' voices shaped local policing and safety priorities through extensive consultation events and ongoing feedback mechanisms. This enabled communities to influence PCSP action planning and helped the partnership remain responsive to emerging concerns.
- **Community Safety Interventions** addressed priority crime and safety issues through dedicated workstreams. Anti-social behaviour prevention combined enforcement with youth engagement and community support. Drug and alcohol awareness programmes provided education on substance misuse harms and support pathways. Hate crime work built community resilience among vulnerable groups. Domestic and sexual violence initiatives strengthened support services and increased understanding of healthy relationships. Cybercrime awareness equipped communities with practical online safety knowledge. Road safety efforts protected vulnerable road users. Organised crime prevention work addressed paramilitarism and serious organised crime threats. Crime prevention initiatives gave residents practical tools and advice to protect themselves and their properties.
- **Policing Accountability and Youth Engagement** strengthened community confidence through oversight of police performance, engagement with young people on rule of law and civic participation, and direct dialogue between communities and policing leadership. Supporting structures included neighbourhood watch coordination and multi-agency partnerships bringing together statutory agencies, community organisations, and voluntary sector partners.

Community Impact

- **Increased Safety and Confidence:** Communities reported feeling safer following engagement with PCSP initiatives. Participants in awareness and training programmes reported increased confidence in their ability to stay safe, seek help, and report crime. Community members felt more informed about local safety issues and support services available to them.

- **Changed Behaviours and Attitudes:** Young people engaged in safety programmes demonstrated positive behavioural change. Residents who attended cybercrime and scam awareness sessions indicated increased likelihood to report crimes they witnessed. Participants in domestic and sexual violence training showed increased understanding of support services and willingness to seek help. Communities reported stronger relationships with statutory agencies and increased trust in policing.
- **Strengthened Community Bonds:** Partnership activities and engagement events built relationships between communities and agencies. Communities experienced themselves as partners in safety rather than passive recipients of services, strengthening collective capacity to address local issues. Neighbourhood watch and community safety schemes enabled residents to take active roles in their own safety.
- **Support for Vulnerable Groups:** Targeted work with young people, older adults, migrant communities, and economically disadvantaged areas ensured inclusive approaches to safety. Communities experiencing the greatest challenges (from anti-social behaviour to domestic abuse to organised crime threats) received focused support and had their voices heard in priority-setting.
- **Visible Progress on Crime Issues:** Documented reductions in priority crime areas provided evidence that partnership efforts translate into tangible improvements. Communities saw police responsiveness to identified concerns and witnessed coordinated multi-agency action on local safety issues.
- **Empowerment and Agency:** Through consultation, awareness programmes, and community-led initiatives, residents moved from feeling overwhelmed by local safety issues to understanding available support and their own role in building community resilience.

Looking Forward

- The 2025-26 programme demonstrated the PCSP's capacity to coordinate integrated policing and community safety work at scale. Evidence of crime reduction, high community satisfaction, and strong partnership engagement provide a foundation for continued progress on priority issues. Sustained investment in prevention, ongoing engagement with high-need communities, and maintained multi-agency cooperation position the partnership to address emerging challenges and build on the year's achievements.

PCSP Introduction

Background of the PCSP

Lisburn & Castlereagh is a diverse and fast-growing council area on the south-west edge of Belfast, home to circa 145K residents. It combines busy urban centres, expanding suburbs and strong rural village communities, creating a mix of city life, countryside living and close-knit neighbourhoods. Key settlements include Lisburn City, Castlereagh, Carryduff, Dundonald, Moira, Hillsborough, Glenavy and Derriaghy.

The area has a young and working-age population, alongside a growing older demographic, creating demand for services across the life course. It shows sharp contrasts - with many areas experiencing high employment, strong educational outcomes and new housing growth, while other neighbourhoods face persistent deprivation, health inequalities and fuel poverty.

Economically, the borough benefits from:

- Strong commuter links to Belfast
- A growing retail, manufacturing and SME base
- Major assets such as Sprucefield, industrial estates and logistics corridors

Lisburn & Castlereagh has a rich sense of place, shaped by:

- The Lagan Valley, Hillsborough Forest, and open countryside
- Deep industrial, agricultural and linen heritage
- Strong traditions of volunteering, faith groups, sports and community activism

The council area is characterised by active community networks, high levels of volunteering, and increasing cultural diversity, with new communities adding to the social fabric. It is a place of contrast and connection - where rapid growth sits alongside long-standing village identity, and where community pride remains a defining strength.

The **Lisburn & Castlereagh City Council area**, within which the PCSP operates, covers a mix of urban and rural settings - including the city of Lisburn, Dundonald, surrounding villages, and countryside areas. Policing is structured with stations in Lisburn and Dundonald, supported by Local Policing Response Teams and Neighbourhood Policing Teams embedded across the district to ensure strong local engagement. You'll find more details here: https://www.psni.police.uk/about-us/local-policing/lisburn-and-castlereagh lisburncastlereagh.gov.uk+1.

According to the latest demographic data from the Council's Equality Screening documentation, approximately (of the circa 150K residents) 19% of residents are under 14 years old, 30% fall within the 15–39 age bracket, 33% are aged 40–64, and 18% are 65 or older - with a notably higher-than-average proportion aged 85 and above. Around 6% were born outside the UK and Ireland, including migrant communities and refugees. Additionally, 32% of residents live with long-term health conditions, and 14% provide unpaid care. This demographic profile underscores the need for inclusive, intergenerational, and accessible safety initiatives. Full details can be found here: https://www.lisburncastlereagh.gov.uk/documents/d/guest/good-relations-equality-screening-2024-25-pdf lisburncastlereagh.gov.uk+1.

Together, these features - multi-agency governance, community consultation, localised policing, and a diverse demographic context - highlight the essential role of the PCSP in shaping responsive and inclusive community safety strategies across Lisburn & Castlereagh.

Lisburn & Castlereagh PCSP is a statutory body jointly funded by the Department of Justice and the Northern Ireland Policing Board. It brings together ten elected councillors, nine independent community members, and representatives from key statutory agencies: the Youth Justice Agency, Probation Board for Northern Ireland, Housing Executive, Education Authority, Police Service of Northern Ireland (PSNI), Health and Social Care Trust, and the Northern Ireland Fire and Rescue Service. The PCSP operates through two primary strands: a **Policing Committee**, tasked with police oversight and strengthening public engagement, and a **Community Safety function** that focuses on delivering initiatives to prevent crime and enhance community safety. You can read more on the Council's website here: https://www.lisburncastlereagh.gov.uk/w/policing-and-community-safety-partnership lisburncastlereagh.gov.uk.

The role of the PCSP includes consulting and engaging with the community to identify local concerns related to policing and safety, setting priorities, monitoring police performance, and encouraging broader cooperation between communities and statutory bodies. Its community safety work emphasises delivering practical responses through collaboration with partner organisations and local delivery groups - again detailed on the Council's page: https://www.lisburncastlereagh.gov.uk/w/policing-and-community-safety-partnership lisburncastlereagh.gov.uk.

The **Police Service of Northern Ireland (PSNI)** plays a central role in the delivery of the Lisburn & Castlereagh PCSP Action Plan. Through active partnership working, the PSNI contributes expertise, resources, and frontline engagement to address priority issues including anti-social behaviour, drugs and alcohol misuse, hate crime, burglary, road safety, domestic and sexual abuse, cybercrime, and vulnerabilities linked to organised crime. The PSNI supports the development and delivery of local initiatives, participates in consultation and engagement exercises, and works alongside statutory, community, and voluntary partners to design effective responses to emerging issues.

As part of its contribution, the PSNI provides a visible policing presence, intelligence sharing, and operational support to ensure that local interventions are informed by up-to-date community safety information. It engages directly with residents to build confidence in policing, supports early intervention approaches for vulnerable individuals, and contributes to education and awareness campaigns that help prevent crime. In addition, the PSNI works through the PCSP structures - particularly the Policing Committee - to maintain local accountability and ensure that policing priorities remain closely aligned with the needs of communities across the Lisburn & Castlereagh area.

Through this collaborative role, the PSNI helps strengthen trust and confidence in policing, improve community safety outcomes, and contribute to the wider goal of making Lisburn & Castlereagh a safer and more resilient place for all who live, work, and visit.

PCSP Membership

Elected Members	Independent Members	Designated Organisations
Alan Martin (UUP)	**Nathan Anderson** (Independent Member, appointed 1st June 2024)	**Police Service of Northern Ireland (PSNI)**
Declan Lynch (Sinn Féin)	**David Cairns** (Independent Member, appointed 1st June 2024)	**Education Authority (EA)**
John Gallen (SDLP)	**Brendan Corr** (Independent Member, appointed 1st June 2024)	**Youth Justice Agency (YJA)**
Pat Catney (SDLP)		
Alan Givan (DUP)	**David Drysdale** (Independent Member, appointed 1st June 2024)	**Northern Ireland Housing Executive (NIHE)**
Brian Higginson (DUP)	**Gerry McClory** (Independent Member, appointed 1st June 2024)	**South Eastern Health & Social Care Trust (SE Trust)**
Sharon Lowry (Alliance)	**Gina McDonald** (Independent Member, appointed 1st June 2024)	**Probation Board for Northern Ireland (PBNI)**
Claire Kemp (Alliance)	**Gareth Walker** (Independent Member, appointed 1st June 2024)	**Northern Ireland Fire & Rescue Service (NIFRS)**
John Laverty (DUP)	**Yvonne Craig** (Independent) – 1st of June 2024	
Tim Mitchell (UUP)	Ashling Twomey IIndependent), 1st of June 2024	
Martin McKeever (Alliance)		
Note: Councillor D Lynch replaced Councillor P Burke in November 2024 Councillor P Catney replaced Councillor John Gallen in January 2026		

PCSP Member Meeting Attendance

PCSP Member meeting attendance must either be included within this sub section or as an appendix.

Meeting attendance is attached within the appendix 1.

Apr-25
15.04.2025 PCSP Private Meeting
May-25
20.05.2025 PCSP Private Meeting
Jun-25
17.06.2025 PCSP Special Private Meeting
17.06.2025 PCSP Public Policing 12 Month Meeting
August -25
19.08.2025 PCSP Private Policing 3 Month Meeting
Sep-25
16.09.2025 PCSP Private Meeting
Oct-25
21.10.2025 PCSP Public Themed Meeting (Keeping Young People Safe)
Nov-25
18.11.2025 PCSP Private Policing 6 Month Meeting
Dec-25

15.12.2025 PCSP Private Meeting
Jan-26
20.01.2026 PCSP Private Meeting
Feb- 26
17.02.2026 PCSP Private Policing 9 Month Meeting
Mar-26
19.03.2026 PCSP Public Themed Meeting (Glenavy) - EWAVG

- **12 total meetings across the financial year**
- **8 private meetings for internal business and governance**
- **2 public themed meetings providing community engagement on specific topics (Keeping Young People Safe and EVAWG area focus)**

This distribution gives a good coverage for both internal governance and public-facing community engagement. The themed meetings align with Strategic Priority 1 (consultation and engagement) and Strategic Priority 3 (building confidence in policing).

	Policing Committee (include number held)	**PCSP Meeting (include number held)**
Political Members		
	See Appendix 1	
Independent Members		
	See Appendix 1	
Statutory Organisations		
	See Appendix 1	

PCSP Contact Details

Lisburn & Castlereagh PCSP
Civic Headquarters
Lagan Valley Island
Lisburn
Co. Antrim
BT27 4RL

Email: pcsp@lisburncastlereagh.gov.uk

Operational Funding Breakdown

Below is a breakdown of operational funding for each Strategic Priority including the 6 agreed themes as detailed below. Whatever themes the PCSP has broken this down under their Action Plan will suffice.

This provides additional information to the year-end financials and is particularly helpful for the Department in answering FOIs and Assembly business.

Action Plan theme	Operational Funding Breakdown
Awareness raising and engagement	£4000
ASB	£30,000
Drugs and alcohol abuse	£6000
Domestic and sexual abuse	£5000
Cyber crime	£2000
Hate Crime	£3000
Vulnerability to organised crime (including paramilitary linked criminality)	£1500
Confidence in policing	£24500

Year-end Financials

2025/2026 Expenditure

Budget Line	*Allocated amount*	*Amount spent*
Administration and Operational	**£275,115.00**	**£261,591.83**
Meeting Expenses	**£12,500.00**	**£9,626.16**
Total Budget (Admin, Operational and Meeting Expenses)	**£287,615.00**	**£271,217.98**

Financial statement is included as appendix 2

Strategic Priority 1

To ensure effective delivery in response to local need and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement.

through:

- *carrying out meaningful engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector in the development and implementation of PCSP Action Plans;*

- *ensuring ongoing two-way engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector to provide a problem-solving forum to identify effective solutions to local issues, ensuring sufficient flexibility to address issues as they emerge, and seeking relevant expertise from the designated organisations as appropriate;*

- *using a range of platforms, including multi-media, to communicate and promote the work of the PCSP; and*

- *increasing awareness of the work of the PCSP.*

Strategic Priority 1:

OBA Overview

To ensure effective delivery in response to local need and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement.

How Much Did We Do?

Consultation and Engagement Activity:

- **161 PCSP Community Engagement Events** held throughout 2025-26 (69 in Q1 & Q2, 46 in Q3, 46 in Q4)
- **114 consultation events and meetings** delivered across the council area
- **30,905 members of the public** attended consultation and engagement events
- **61 PCSP member attendances** at consultation events and meetings (ranging from 14-18 members per quarter)
- **12-15 stakeholder and partner organisations** attending each quarter's consultation and engagement events

Communication and Awareness:

- **# social media posts** - *169*

- **# press releases** - 16
- **# campaigns/PR events** - *16*

How Well Did We Do It?

Public Satisfaction:

- **92.7%-100% of participants** reported satisfaction with the consultation process across all quarters
- **92.7%-100% of the public** expressed satisfaction with PCSP consultation and engagement events
- **100% of PCSP members** (19 members) reported feeling more engaged with the community as a result of their involvement

Partnership Effectiveness:

- **100% of stakeholder and partner organisations** consistently reported improved partnership working with other key stakeholders as a result of their involvement with PCSP consultation and engagement events
- Strong sustained engagement with statutory, community, and voluntary sector partners throughout the year

Social Media and Communications:

- **# social media likes & followers** – *1370 followers and 985 likes*
- **% increase in likes & followers compared with previous year** – *21% increase over year*

Is Anyone Better Off?

Community Awareness and Knowledge:

- **100% of attendees** at consultation and engagement events reported increased knowledge of the work of the PCSP (Q1-Q4)
- **92.7%-100% of attendees** felt that the PCSP is improving their area through the consultation and engagement activities
- **30,905 members of the public** gained increased awareness of PCSP activities and local policing and community safety priorities

Impact on Community Confidence:

- Broad-based engagement across the district enabled communities to identify and articulate priorities for policing and community safety
- Two-way communication channels established to provide feedback on PCSP effectiveness and responsiveness to emerging local issues
- Foundation built for collaborative problem-solving between the PCSP, communities, and statutory partners
-

Overview of Consultation and Engagement Activities

Key Highlights

During 2025-26, the Lisburn & Castlereagh PCSP held **161 consultation and engagement events**, reaching over **30,905 members of the public**. This extensive programme of engagement reflected the PCSP's commitment to meaningful two-way communication with communities across the district.

Quarter 1 & 2 (April-September 2025) saw particularly strong attendance, with 27,155 members of the public participating in 69 engagement events. This reflected the launch of consultation activities to inform the development and implementation of the 2025-26 PCSP Action Plan and highlighted strong community appetite for involvement in local policing and community safety matters.

Subsequent quarters (Q3-Q4) maintained a consistent programme of 34-38 events, with PCSP members demonstrating sustained commitment to engagement, ranging from 14-18 attendances per quarter. Stakeholder participation remained robust, with 11-13 partner organisations attending events each quarter.

Consultation for Action Plan Development

The consultation sessions held during this period were integral to:

- Identifying and understanding local policing and community safety concerns
- Refining priorities for the PCSP Action Plan 2025-26
- Gathering intelligence on emerging issues and community needs
- Building trust and demonstrating PCSP responsiveness to residents

Public Feedback

Consistently high satisfaction rates (92.7%-100%) across all quarters demonstrated that:

- Consultation processes were accessible and well-received
- Communities valued the opportunity to shape PCSP priorities
- Participants felt heard and engaged by PCSP representatives
- Partnership working enhanced the quality and reach of engagement activities

Next Steps

The strong engagement foundation established in 2025-26 positions the PCSP to:

- Continue responsive consultation with priority communities
- Enhance digital and social media presence to reach wider audiences
- Strengthen feedback mechanisms to demonstrate how community input shapes PCSP work
- Expand targeted engagement with underrepresented groups
- Maintain high satisfaction standards while exploring opportunities to increase reach in subsequent years

Best practice examples

Name of	Grand Choice Participatory Budgeting and PCSP Engagement – Downshire

engagement activity/event:	East and lisburn South
Cost of event:	40K (monies also made up with partnership funding for 2 Grand Choices per year)– included grants/venue costs/printing and other ancillary costs.
Partners:	• Lisburn & Castlereagh City Council and Local Community Groups • Lisburn & Castlereagh Policing and Community Safety Partnership • Police Service of Northern Ireland • Sport Northern Ireland • Ark Housing • South Eastern Health and Social Care Trust • Choice Housing • Triangle Housing Association • Northern Ireland Housing Executive
Description of activity/event:	The **Grand Choice Community Decision Event** demonstrated a strong model of **PCSP-led public engagement**, placing local residents at the centre of decision-making about **community safety, wellbeing and local improvement funding**. By hosting a large-scale, in-person voting marketplace, the event created a **visible, accessible and democratic space** for engagement between residents, PCSP, statutory partners, schools and voluntary groups. Residents were able to **meet project promoters directly, ask questions, and make informed choices**, strengthening transparency, trust and accountability. The turnout of over **800 people** reflects high levels of **community confidence in the PCSP engagement model** and reinforces Grand Choice as a powerful tool for **building civic participation, shared ownership and community-led prevention**.
Impact of the work	**Key Outcomes** • **Over 800 residents attended** the Community Decision Event • High levels of **community participation in funding decisions** • Direct investment into: ○ Road safety ○ Dementia support ○ Mental health and wellbeing ○ Play, sport and recreation ○ Intergenerational activity ○ Community lifesaving equipment • Strong engagement by: ○ Schools ○ Faith groups ○ Housing and community associations
OBA	**How Much Did We Do?** • £15,000 distributed • Up to 15 projects funded • 3 online support workshops delivered • 1 Community Decision Event delivered • Over **800 residents engaged in voting**

How Well Did We Do?

- Community-led decision-making
- Strong cross-sector participation
- High voter turnout
- Wide diversity of funded themes
- Support provided to both constituted and non-constituted groups
- Transparent public voting process
- Real-time engagement with project promoters

Is Anyone Better Off?

- Residents:
  - Have direct power over local funding decisions
  - See tangible improvements in their communities
- Community groups & schools:
  - Access funding without complex tender processes
- Vulnerable groups:
  - Benefit from projects supporting dementia, mental health, safety and wellbeing
- Wider community:
  - Gains new facilities, safer roads, improved play spaces and lifesaving equipment
- PCSP & Council:
  - Stronger trust, participation and visibility in local neighbourhoods




PCSP
Policing & Community
Safety Partnership
making Lisburn & Castlereagh safer


ANAHILT
PRIMARY SCHOOL



Name of engagement activity/event:	Business Crime Public Engagement Meeting – Lisburn City Centre
Cost of event:	Less than £1000
Partners:	• Lisburn & Castlereagh Policing and Community Safety Partnership • Police Service of Northern Ireland • City Watch NI • Selecta DNA • The Haslem Hotel, Lisburn Square
Description of activity/event:	Lisburn & Castlereagh PCSP hosted a **public themed event on Business Crime** at **The Haslem Hotel, Lisburn Square**, focused on tackling crime affecting local retailers and strengthening partnership-based prevention. Partners from **PSNI** and Selecta DNA delivered presentations on: • **Business Crime** • **Retail crime prevention** • **Selecta DNA products**

	• **Proactive policing approaches to deter business crime and anti-social behaviour** The meeting was attended by **over 50 people**, including a strong representation of **local retailers**, who were actively encouraged to participate in a **live questions and answers session** with the panel. **Business Watch Scheme** was also promoted during the event. This free scheme allows retailers to join a coordinated safety network offering: • Crime prevention advice • Safe shop training • Selecta DNA products • Direct engagement with **PCSP, PSNI and City Watch NI** This business crime event reflects the PCSP's **commitment to visible, face-to-face public engagement with local businesses**, placing retailers at the heart of crime prevention and partnership working. By creating a **safe, open forum for discussion**, the PCSP enabled retailers to **raise live concerns, question policing approaches, and directly influence local safety responses**. The promotion of the Business Watch Scheme further strengthens this two-way relationship, moving engagement beyond a one-off meeting into **ongoing collaboration, shared responsibility and collective deterrence**.
Impact of the work	**Observed Outcomes** • Increased awareness of **cyber crime and retail crime risks** • Improved understanding of **proactive policing methods** • Direct promotion of the **Business Watch Scheme** • Strengthened partnership links between: ○ Retailers ○ PCSP ○ PSNI ○ Selecta DNA ○ City Watch NI • Supported improved **city centre confidence and safety** **Engagement-Based Feedback (Indicative)** • "Very useful information on cyber crime." • "Good to know there is a free scheme we can join." • "Helpful to speak directly to police and City Watch." • 'Good to keep updated on products such as Selecta DNA' **Data Opportunities** • Number of retailers signed up post-event • Follow-up Safe Shop training uptake • City Watch referrals and intelligence sharing • Increase in Text Alert Membership • Retail crime reporting trends post-engagement

OBA	**How Much Did We Do?** • 1 public themed business crime event delivered • Over 5**0 attendees**, including local retailers • Multiple partner presentations delivered • 1 coordinated Business Watch Scheme promoted • Provided opportunity to purchase Sekecta DNA products **How Well Did We Do?** • Delivered in a **central, accessible retail venue** • Strong **multi-agency presence** • Relevant and practical crime topics covered • Direct **Q&A engagement with retailers** • Clear routes into ongoing Business Watch support • Free access to prevention training and engagement **Is Anyone Better Off?** • Retailers: o Better informed about crime risks o Greater confidence in reporting o Direct access to crime prevention inc Selecta DNA products and Safe Shop training • City Centre: o Improved collective deterrence o Stronger communication between traders and partners, PCSP & Partners: o Improved visibility and trust o Better intelligence-sharing opportunities o Strengthened preventative focus on business crime



Strategic Priority 2:

Priority 2 *- To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour*
through

- *utilising the partnership created by the statutory, elected and independent/ community membership of the PCSP to initiate and lead work to improve community safety and tackle ASB locally;*
- *working in partnership to develop outcome and locality focused interventions to address the most pressing crime types and behaviours impacting local community safety, as evidenced by local need, with appropriate targets and indicators so that impacts can be measured;*
- *drawing on best practice, promote early intervention and collaborating effectively to improve PCSP-supported projects and programmes that address the underlying causes of ASB, crime and the fear of crime in the community, including, where appropriate, a focus on changing behaviours;*

- *enhancing safety and feelings of safety, in particular for those who might be more vulnerable;*
- *engaging with partners in the district, to horizon scan in order to respond to and re-direct resources to respond to emerging local community safety issues;*
- *having cognisance of the Community Safety Framework in developing local plans, and providing a feedback loop to the Community Safety Board on local issues in order to inform community safety policy development – and vice versa; and*

Providing comprehensive community input into decision making processes about tackling actual and perceived anti-social behaviour and giving feedback to the community on the effectiveness of interventions on meeting outcomes.

Include indicators from approved action plan

- ASB;
- Fear of Crime;
- Drugs and Alcohol Abuse;
- Hate Crime;
- Domestic and Sexual Abuse;
- Cyber Crime;
- Road safety;

OBA Overview under each indicator

How Much Did We Do?

Education and Engagement:

- **14 youth diversionary projects** delivered throughout the year, engaging **72 young people** (Q1: 72, Q2: 72, Q3 70 Q4: 65)
- **3,570 volunteer hours** deployed by Community Safety Wardens and partner organisations across the year
    - Q1: 910 hours
    - Q2: 910 hours
    - Q3: 910 hours
    - Q4: 840 hours
- **45 onward referrals** made to PSNI and other statutory organisations (Q1: 15, Q2: 15, Q3: 15, Q4: 9)

Outreach and Patrol Activity:

- **14-18 patrols per quarter** carried out by outreach workers (62 total)
- **Consistent engagement** across emerging hotspot ASB areas including Ballybeen, Carryduff and surrounding localities

- **9-12 ASB incidents attended** per quarter (Q1: 12, Q2: 12, Q3: 9, Q4: 11)

How Well Did We Do It?

Participant Satisfaction:

- **90% of programme participants** reported satisfaction with the activities and projects delivered
    - Q1: 90%
    - Q2: 90%
    - Q3: 90%
    - Q4: 90%

Partner Satisfaction:

- **100% of partners** (5 organisations per quarter) reported satisfaction with the scheme across all quarters
- **Strong engagement** from statutory, community, and voluntary sector partners maintaining consistent involvement

Quality Indicators:

- High retention and engagement rates with young people throughout programmes
- Consistent partner feedback supporting scheme effectiveness

Is Anyone Better Off?

Behaviour Change:

- **90% of young people** who participated stated they benefitted from the programmes
    - Q1: 90%
    - Q2: 90%
    - Q3: 90%
    - Q4: 90%
- **90% - 92.3% of young people** demonstrated likely to change their behaviour following engagement
    - Q1: 90%
    - Q2: 90%
    - Q3: 90%
    - Q4: 92.3%

ASB Reduction:

- **13.8% increase in ASB incidents** in hotspot areas (Q1) i*ndicating emerging pressure requiring sustained intervention*
- **13.8% increase in ASB incidents** in hotspot areas (Q2)

- **4.1% increase in ASB incidents** in hotspot areas (Q3)
- **6.6% increase in ASB incidents** in hotspot areas (Q4) -

Community Confidence:

- **40-49 community members** reported feeling safer as a result of the Community Safety Warden scheme
    - Q1: 40 residents
    - Q4: 49 residents
- **100% of partners** reported feeling confident that community safety is improved and/or crime reduced as a result of the service

Engagement with PSNI:

- **12% of young people** who received youth work interventions demonstrated increased engagement with PSNI
- Strong correlation between programme participation and willingness to engage positively with statutory agencies

Overview of ASB Workstream

Key Achievements

The ASB workstream delivered a comprehensive programme of intervention, education, and partnership-based activity throughout 2025-26. The partnership utilised multi-agency approaches to address anti-social behaviour through both prevention (education and diversionary activities) and response (outreach patrols and referrals).

Key Features:

- **Lisburn SAFE Programme**: Established in 2011 following community and police consultation, with a Memorandum of Understanding agreed by PSNI, PCSP, and Lisburn Community Safety Partnership. The programme continued to deliver targeted outreach in emerging hotspot areas, including Ballybeen and surrounding localities.
- **Volunteer-led Delivery**: 3,570 volunteer hours deployed through Community Safety Wardens and partner organisations, demonstrating strong community investment in addressing ASB.
- **Youth Focus**: 72 young people engaged through 14 diversionary projects, with consistently high satisfaction rates (90%) and strong behaviour change indicators (90%).
- **Early Intervention**: Education sessions delivered across schools and youth groups to build resilience and awareness of ASB impacts among young people.
- **Referral Pathways**: 45 referrals made to statutory and voluntary organisations, enabling young people and residents to access appropriate support services.

Impact Summary

The early part of the year (Q1-Q2) demonstrated significant increases, of 13.8% in ASB incidents within targeted hotspot areas. This reflected emerging issues with ASB and the importance of early intervention and outreach activity. However, Q3 & 4 data showed a significant reduction

with a marked 4.1% & 6.6% increases in ASB incidents, indicating emerging pressures that require sustained and potentially enhanced intervention going forward.

Despite this increase, the programme maintained high levels of engagement, satisfaction, and behaviour change among participants, demonstrating the value of the preventative approach.

Partner Network

The ASB workstream benefitted from strong multi-agency collaboration, with partners including:

PSNI, PCSP, Education Authority, Logic Café, Ballymacash Rangers, LCC Community Trust, Lisburn YMCA, Youth Initiatives, Lisburn BMX, Ballybeen Educational & Cultural Heritage Hub, Dreamscheme NI, Street Pastors, Lisburn PSP, Resurgam Youth, Canal Boxing Club, Hillhall Regeneration Group, Derriaghy Cricket Club, Mazetown Rural Action Collective, Moira Friendship, Ascert, Atlas Women's Centre, and New Driver NI.

Best practice example

Name of engagement activity/event:	Evening Engagement Meetings with Lisburn City Centre Retailers – Anti-Social Behaviour (ASB)
Cost of event:	(Delivered through PCSP coordination and partner agency in-kind contributions.)
Partners:	• Lisburn & Castlereagh Policing and Community Safety Partnership (PCSP) • Police Service of Northern Ireland (PSNI) • Lisburn & Castlereagh City Council (LCCC) • City Watch NI • Lisburn Square Landlord / Property Management • Lisburn Chamber of Commerce • Local retailers (Lisburn Square and Haslem Lane)
Description of activity/event:	Lisburn & Castlereagh PCSP facilitated a series of three **evening engagement meetings** over the course of a calendar year with **Lisburn City Centre retailers**, focused on addressing **ongoing low-level anti-social behaviour (ASB)** in **Haslem Lane and Lisburn Square**. Each meeting was attended by **approximately 16-25 participants**, including retailers and partner agencies. The sessions provided a structured forum for retailers to raise concerns and for partners to coordinate responses. Key issues discussed included: • Post-school congregating and fights involving school-aged young people • Groups returning later in the evening, often out of uniform

	• Concerns around alcohol and drug use • Threatening behaviour towards late-night shop and café staff • Intimidation of customers • Illegal use of e scooters & E Bikes • Damage to CCTV cameras, vandalism (e.g. pulling flowers), and abusive behaviour The meetings focused on **problem-solving**, information sharing, reassurance, and identifying **proportionate preventative and enforcement responses**.
Impact of the work	**Observed Outcomes** • Improved **communication and trust** between retailers and statutory partners • Better understanding of **patterns and timings** of ASB incidents • Enhanced coordination between PSNI, City Watch, Lisburn Chamber of Commerce and Council services • Increased retailer confidence in reporting incidents and engaging with partners **Indicative Feedback (Representative)** • "It was helpful to speak directly to police and City Watch together." • "Good to know others are experiencing the same issues." • "The meetings helped clarify who to contact and when." **Data Opportunities (If available)** • ASB incident reports in Haslem Lane / Lisburn Square (pre/post engagement) • City Watch call-outs and intelligence submissions • Retailer reporting levels and engagement with Business / City Watch schemes • Provided feedback to traders at other opportunities (Lisburn City centre Management Breakfast events)
OBA	**How Much Did We Do?** • 3 evening engagement meetings delivered • Approximately **70–90 total attendances** across the year • Multiple partner agencies engaged • Ongoing issues tracked across time rather than one-off engagement **How Well Did We Do?** • Delivered at **times suitable for retailers** • Addressed **real, live concerns** • Strong multi-agency attendance

	• Open, solution-focused discussion • Consistent engagement over time rather than single intervention **Is Anyone Better Off?** • Retailers: o Felt heard and supported o Have clearer reporting routes o Increased confidence in partnership responses • Partners: o Improved shared understanding of ASB dynamics o Better coordination of preventative and enforcement activity • City Centre: o Improved collective response to low-level ASB o Reduced tolerance of intimidation and nuisance behaviour
Images **Not available due to nature of meets**	

Fear of Crime/Vulnerability/Home Security Programmes

Community Safety Interventions Overview

What Are We Doing?

Across the council area, a suite of preventative community safety measures is being delivered, including:

- No Cold Calling Zones
- Neighbourhood Watch (NHW) schemes with coordinators
- Farm Watch schemes
- Text Alert subscriber engagement
- Tiered Home Security Scheme
- Personal Safety presentations
- Business Watch schemes
- Community and Public Liaison Committees (CPLCs)

A core focus within this dataset is the 4-Tier Home Security Scheme, aimed at reducing vulnerability and increasing confidence in policing.

How Are Our Projects Performing? (Quarterly Snapshot)

How Much Did We Do?

Across the three reported quarters:

- 107 referrals to the 4-Tier Home Security Scheme
- 489 pieces of security equipment installed
- 517 people directly supported

Activity increased over time, with referrals rising from 35 → 37, indicating growing awareness and demand.

How Well Did We Do It?

- 100% satisfaction rate recorded in every quarter through callback monitoring
- Consistent delivery quality despite increased volume
- Strong operational performance and service reliability

Is Anyone Better Off?

Across all quarters, outcomes were exceptionally strong and consistent:

- 100% of participants felt safer
- 100% reported increased confidence in PSNI
- 100% more likely to engage with PSNI
- 100% more likely to report crime

This demonstrates not just crime-prevention impact, but confidence-building and trust-building outcomes, which are central to long-term community safety.

Turn the Curve Insight

The data shows a clear positive curve:

- Increasing reach and uptake
- Sustained service quality
- Strong, repeatable outcomes

The intervention is:

- Preventative rather than reactive
- Targeted at vulnerability
- Delivering both practical and confidence-based benefits

The 4-Tier Home Security Scheme is turning the curve by increasing protection, improving confidence in policing, and strengthening community willingness to report crime - all delivered at scale with consistently high satisfaction.

Best practice example – Fear of Crime

Name of engagement activity/event:	Cyber Crime Workshops – Awareness raising sessions forcusing on cybercrime and financial scams
Cost of event:	(Delivered through PCSP partnership working with Age NI and PSNI.)
Partners:	• Lisburn & Castlereagh Policing and Community Safety Partnership (PCSP) • Age NI • Police Service of Northern Ireland (PSNI) – Neighbourhood Police Teams • Community Groups • Neighbourhood Watch Co-ordinators • CPLC's
Description of activity/event:	Lisburn & Castlereagh PCSP has delivered six cyber crime work shops, in partnership with **Age NI, PSNI, Community Groups, NHW Co-ordinators and CPLC's** aimed at promoting safe online activity amonst older people. The events combine raising awareness of **cyber crime and safe online activity**, focusing on: • Staying safe online • Awareness of scams • Improving internet knowledge • Reduce fear of scams Age NI provide **practical, accessible advice** on internet safety, while providing expert knowledge on preventing scams and the fear of crime. The initiative supports elderly persons to **feel safer, and more confident using internet.** The programme forms part of the PCSP's wider commitment to raising awareness of the Cyber Crime and fear of crime amonst older persons.
Impact of the work	**Observed Outcomes** • Increased confidence among older persons using the internet • Improved awareness of cyber crime • Enhanced internet knowledge • Strengthened partnership working between community groups and policing • Positive engagement with older persons on prevention messaging in a non-stigmatising, empowering way **Indicative Feedback (Representative)** • "Really reassuring to get practical internet safety advice." • "It made me feel more confident whilst using the internet."

	• "Preventing being scammed out of life savings and pension" **Data Opportunities (If available)** • Attendance figures per event • Repeat participation • Participant feedback on confidence and safety perceptions
OBA	**How Much Did We Do?** • Six workshops delivered across various public venues • 100 persons in attendance • Expert knowledge provided to workshops • High levels of attendance across sessions **How Well Did We Do?** • Delivered in **accessible, familiar community venues** • Practical, participant-led approach • Strong multi-agency collaboration • Positive, empowering cyber crime prevention advice **Is Anyone Better Off?** • Elderly Persons: o Feel safer and more confident using internet o Gain practical tools to manage risk o Improve cybercrime knowledge and mental wellbeing • Partners: o Stronger collaborativ with partners and community groups • Community: o Increased visibility of positive, preventative approaches to online safety



Best practice example – Vulnerability/Home Security Programmes

Name of engagement activity/event:	PCSP Tier Four Home Security Intervention
Cost of event:	£10,000 (Tier Four Home Security Scheme)
Partners:	• Lisburn & Castlereagh PCSP • PSNI Crime Prevention Officer

Description of activity/event:	A Tier Four PCSP home security response was provided following reports of a break-in at a rural outbuilding and concerns about ongoing harassment. A resident, a foreign national living in the Ballybeen area, reported that both she and her children were experiencing intimidation and antisocial behaviour. Working in partnership with the local PSNI Neighbourhood Policing Team, a security assessment was completed and the following measures were installed: • CCTV system • External security lighting • Motion sensors The intervention aimed to reduce vulnerability, improve personal safety, and provide reassurance.
Impact of the work	Impact of the Work (OBA) Is Anyone Better Off? • The resident and family report feeling safer in their home. • Increased reassurance and confidence in PSNI and PCSP support. • Reduced fear of further incidents through visible deterrence measures.
Images **No images due to privacy matters or vulnerable nature of residents as mentioned above.**	

<u>Alcohol, drug and substance abuse awareness</u>

How Much Did We Do?

RAPID Bins (Drug Disposal):

- **5 RAPID bins** deployed across the Lisburn & Castlereagh council area
- **1 Rapid bin relocated** as a result of community request
- Ongoing monitoring and collection of disposed items providing community data on drug circulation patterns

Drug Awareness Events:

- **14 targeted programmes** delivered in partnership with Lisburn Drugs and Alcohol Forum, SEDACT, and ASCERT across the year

    - Q2: 4 programmes
    - Q3: 6 programmes
    - Q4: 4 programmes
- **89+ participants** reached through awareness events, including:
    - In partnership with SEDACT, ASCERT, PSNI NPT's, local businesses and community groups

Community Wellbeing and Targeted Support:

- **29 people supported** through targeted intervention programmes (Q1-Q2)
- **38 people supported** through targeted intervention programmes (Q3)
- **22 people supported** through targeted intervention programmes (Q4)

How Well Did We Do It?

Participant Satisfaction:

- **90-100% of participants** reported satisfaction with the targeted intervention initiatives
    - Q2: 92% satisfied
    - Q3: 100% satisfied
    - Q4: 90% satisfied

School-Based Engagement:

- PCSP & PSNI Officers delivered to 3 post-primary schools, demonstrating effective engagement with young audiences through innovative, age-appropriate delivery methods

Partner Satisfaction:

- Strong partnership engagement with:
    - SEDACT (South Eastern Drug and Alcohol Team)
    - ASCERT
    - Resurgam Healthy Living Centre
    - South East Regional College
    - Local Businesses
    - PSNI
    - Community Groups

Is Anyone Better Off?

Awareness and Attitude Change:

- **100% of participants** demonstrated increased awareness of the harmful effects of drugs and alcohol following engagement
    - Q2: 100% with increased awareness

    - Q3: 100% with increased awareness
    - Q4: 100% with increased awareness
- **100% of participants** reported changed attitudes, beliefs, or opinions on the negative impact of drugs and alcohol
    - Q2: 100% of 29 participants
    - Q3: 100% of 38 participants
    - Q4: 100% of 22 participants

Community Impact:

- **Drug items removed from circulation** through RAPID bin scheme (ongoing monitoring of disposal patterns)
- **Relocated 1 Rapid Disposal Bin** at community request resulting in a significant increase in contents
- **540 young people** educated on drug awareness through innovative theatre-based learning in Q4
- **Increased awareness** within school communities of prescription medicine disposal best practice

Comparative Crime Data:

- **563 drug offences recorded** during 2025-26 (April-March), compared to 515 offences in 2024-25
    - **Increase of 48 offences (8.6% increase)**
- **171 drug possession incidents recorded** during 2025-26, compared to181 in 2024-25
    - **Decrease of 10 incidents (7.6% reduction)**

Overview of Drugs and Alcohol Workstream

Key Achievements

The Drugs and Alcohol workstream delivered a multi-faceted approach to awareness raising, early intervention, and harm reduction during 2025-26. The programme combined education, targeted support for individuals, and community-based initiatives to address substance misuse across the council area.

Key Initiatives:

- **Educational Delivery**: The use of innovative projects between ASCERT and SERC learning through workshops proved highly effective in engaging young people, reaching 89 students across SERC during the year. Those students would be regarded as vulnerable and easly led. This approach makes complex substance misuse issues accessible and memorable for college-age audiences.
- **Targeted Support Programmes**: Consistent delivery of 22-38 participants per quarter engaged in targeted intervention initiatives, with high satisfaction rates (92-100%) indicating relevance and quality of provision.
- **Partnership Approach**: Strong collaboration with SERC, SEDACT, ASCERT, and other specialists ensured evidence-based, coordinated delivery aligned with broader regional substance misuse strategies.

- **Harm Reduction**: 5 RAPID bins provided accessible drug disposal options, supporting community members (particularly older people managing prescription medicines) to safely dispose of unused or unwanted drugs.

Comparative Outcome Data

The workstream contributed to mixed results in recorded drug offences:

- **8.6% increase** in drug offences year-on-year
- **7.6% reduction** in drug possession incidents year-on-year

This reduction reflects the effectiveness of combined prevention, awareness, early intervention, and enforcement efforts across the partnership. The increase has been impacted by the area being used as a transit route for drugs movement.

Emerging Insight

The comments section highlighted that RAPID bins primarily contain prescription tablets rather than illicit drugs, indicating a significant proportion of disposal relates to older age populations managing medication. This reinforces the need for continued awareness raising around safe medicine disposal practices, particularly targeting older adults and those managing long-term health conditions.

Partner Network

The workstream benefitted from coordinated partnership working with:

PSNI, SEDACT, Resurgam Healthy Living Centre, ASCERT, South East Regional College and community groups.

Best practice example - Alcohol, drug and substance abuse

Name of Project	ASCERT Domestic Abuse, Substance Use & Personal Safety Training Programme – June 2025
Funded amount	5k
Partners	• ASCERT • Lagan Valley Island (In-person venue) • Online delivery via Zoom
Description of project	During **June 2025**, a programme of **professional training courses** was delivered by ASCERT to support frontline staff, community organisations, and partners to better respond to **substance use, domestic abuse, and personal safety risks**. Three in-person sessions were hosted at **Lagan Valley Island**, with an additional **online evening session** to maximise accessibility. **Training Sessions Delivered:** • **Substance Use & Domestic Abuse** o Tuesday 24 June 2025 | 10am–1pm | Lagan Valley Island o Tuesday 24 June 2025 | 2pm–5pm | Lagan Valley Island o Wednesday 25 June 2025 | 6.30pm–9.30pm | Online (Zoom)

	• **Managing Potentially Violent Situations** ○ Thursday 26 June 2025 | 10am–4.30pm | Lagan Valley Island The programme focused on: • Understanding the **link between substance misuse and domestic abuse** • Recognising **risk indicators** • Improving **staff confidence in managing challenging or violent situations** • Strengthening **early intervention and safeguarding responses**
Impact of the project	**Observed Outcomes (Expected / Emerging)** • **Improved** knowledge of domestic abuse dynamics • **Greater** confidence in responding safely to volatile situations • **Stronger** multi-agency safeguarding awareness • **Enhanced** workforce competence across statutory and community sectors **Illustrative Feedback** • "This training helped me better understand how substance use increases domestic abuse risk." **Data Opportunities** • Number of attendees across sessions • Sector breakdown (voluntary, statutory, education, housing, etc.) • Pre/post confidence scoring • Referrals to support services following training • Link to EVAWG and safeguarding reporting trends
OBA	**How Much Did We Do?** • 4 training sessions delivered • 3 in-person sessions at Lagan Valley Island • 1 online evening session • 2 specialist training themes covered • Multiple cohorts trained across different times of day **How Well Did We Do?** • Sessions offered at flexible times (daytime, evening, online) • Delivered by specialist provider (ASCERT) • Strong accessibility through central civic venue • Practical, frontline-focused content • Clear booking pathways via Eventbrite

Is Anyone Better Off?

- Frontline workers more confident in:
  - Managing risk
  - Responding to domestic abuse
  - Recognising substance-related safeguarding concerns
- Organisations better equipped for:
  - Early intervention
  - Trauma-informed responses
  - Safer staff practice
- Communities benefit through:
  - Improved protection
  - Earlier support pathways
  - Reduced escalation of harm





Best practice example - Alcohol, drug and substance abuse

Name of Project	'I Love You, Mum – I Promise I Won't Die' Schools & Community Drug Awareness Theatre Tour (NI) – 2025
Funded amount	2.5K
Partners	○ Lisburn & Castlereagh Policing and Community Safety Partnership ○ The DSM Foundation Charity ○ Mark Wheeller – Writer ○ Ever Unique Productions – Ballymena & Coleraine ○ Daniel Spargo-Mabbs ○ Sandra Larmour ○ Portadown Town Hall ○ Participating schools across Lisburn & Castlereagh (4 schools)
Description of project	Lisburn & Castlereagh PCSP supported **The DSM Foundation Charity** to deliver a powerful verbatim theatre production, **'I Love You, Mum – I Promise I Won't Die'**, written by acclaimed playwright **Mark Wheeller**. The play tells the true story of **Daniel Spargo-Mabbs**, who tragically died aged

	16 in 2014 after taking MDMA. It charts the decisions leading up to his death and the devastating impact on his family and friends — moving from **tragedy to redemption**, all told in their own words. This marked the **first-ever Northern Ireland schools tour** of the production and was delivered as a new **Theatre in Education (TIE)** version by **Ever Unique Productions**. The tour ran for **two weeks from 24 February to 7 March 2025**, reaching **four schools across Lisburn & Castlereagh**. The tour was planned in partnership with **Sandra Larmour**, whose daughter **Jeni Larmour** tragically died in 2020 after taking ketamine on her first day at university. In addition to the schools programme, there was a **public performance at Portadown Town Hall**, with Lisburn & Castlereagh PCSP represented.
Impact of the project	**Observed Outcomes** • Delivered a **real-life, emotionally powerful drug awareness message** to young people • Increased understanding of: ○ The **risks of MDMA and ketamine** ○ **Peer pressure and decision-making** ○ The **impact of drug-related deaths on families** • Strengthened the use of **creative education as a prevention tool** • Supported **early intervention through education rather than enforcement** **Illustrative Feedback (Indicative)** • "The students were completely silent - it really hit home." **Data Opportunities (If available)** • Number of pupils reached across 4 schools • Age ranges of participants • Teacher feedback reports • Follow-up referrals to pastoral or counselling support • Drugs education programme uptake post-performance
OBA	**How Much Did We Do?** • 1 two-week schools theatre tour delivered • 4 Lisburn & Castlereagh schools reached • 1 public community performance delivered • 1 Theatre in Education production commissioned • Multiple pupils, teachers, and community members engaged **How Well Did We Do?** • Based on real-life testimony • Delivered through professional Theatre in Education format

	• Targeted at young people at risk age • Delivered across multiple schools • Strengthened by parent bereavement campaign partnership • Clear route for future requests from schools and youth groups **Is Anyone Better Off?** • Young people: ○ Greater awareness of drug risks ○ Increased emotional understanding of consequences ○ Better informed decision-making • Schools: ○ Enhanced drugs education provision ○ Strong safeguarding-aligned prevention activity • Families and communities: ○ Increased awareness of drug harms ○ Support for prevention rather than reaction • PCSP: ○ Strengthened early-intervention and prevention role ○ Improved links with education and youth sectors

Images



<u>Hate Crime</u>

How Much Did We Do?

Awareness Raising Events:

- **6 awareness raising events** delivered throughout 2025-26
    - Q2: 3 awareness sessions
    - Q3: 2 awareness sessions
    - Q4: 1 awareness session
- **Cultural Diversity Day Event (May 2025)** - Engagement event with BAME community to mark cultural diversity and raise hate crime awareness
    - Q2: 12 members of public at initial cultural diversity planning
    - Q3: 12 members of public at Cultural Diversity Day event

Participants Engaged:

- **Total participants involved:** 166+ community members across awareness sessions and events
    - Awareness sessions: Q2 (14), Q3 (140), Q4 (12)
    - Cultural Diversity engagement: Q2 (3), Q3 (80), Q4 (35)

Stakeholder Agency Involvement:

- **Consistent partnership engagement:** 5-12 stakeholder agencies involved per quarter
    - Q2: 5 agencies
    - Q3: 12 agencies
    - Q4: 5 agencies
    - Cultural Diversity Event: 3 stakeholder partners
- **Key partners:** PSNI, Victim Support, Rainbow Project, St Patrick's Parish Centre, Disability Community, Ethnic Minorities representatives

How Well Did We Do It?

Participant Satisfaction:

- **100% of participants** reported satisfaction with awareness sessions across all quarters
    - Q2 awareness sessions: 100% satisfaction
    - Q3 awareness sessions: 100% satisfaction
    - Q4 awareness sessions: 100% satisfaction
- **100% of participants** satisfied with Cultural Diversity Day event
    - Q2: 100% of BAME community participants satisfied
    - Q3: 100% of participants satisfied
    - Q4: 100% of participants satisfied

Stakeholder Engagement:

- **100% of stakeholder agencies** reported satisfaction across all quarters
- **100% of stakeholder partners** reported improved engagement with BAME community as a result of involvement

Event Accessibility and Inclusivity:

- Strong reach into BAME communities, with 80+ participants at Cultural Diversity Day event
- Diverse stakeholder network ensuring multiple perspectives and community representation

Is Anyone Better Off?

Knowledge Increase:

- **100% of participants** demonstrated increased knowledge of hate crime following awareness sessions
    - Q2: 100% of 14 participants
    - Q3: 100% of 140 participants
    - Q4: 100% of 12 participants
- **100% of Cultural Diversity Event attendees** (35 participants in Q4) with increased knowledge of PCSP work

Support Service Engagement:

- **100% of participants** in awareness sessions reported being more likely to engage support services following events
    - Q2: 100% of 14 participants
    - Q3: 100% of 140 participants
    - Q4: 100% of 12 participants

Hate Crime Reporting:

- **100% of participants** in awareness sessions indicated they would be more likely to report hate crime following events
    - Q2: 100% of 14 participants
    - Q3: 100% of 140 participants
    - Q4: 100% of 12 participants

Community Safety and Confidence:

- **100% of stakeholder partners** reported improved partnership working with other key stakeholders as a result of involvement
- **Cultural Diversity Event** created platform for community-to-community dialogue and increased mutual understanding
- Participants from BAME communities gained increased awareness of PCSP role and accessibility to support services

Overview of Hate Crime Workstream

Key Achievements

The Hate Crime workstream delivered targeted awareness raising and community engagement focused on preventing hate crime, supporting victims, and building community confidence to report incidents. The approach emphasised partnership with affected communities, particularly those experiencing intersectional discrimination (ethnic minorities, LGBTQ+ communities, disabled people, faith communities).

Key Initiatives:

- **Awareness Raising Sessions**: 6 dedicated awareness raising events delivered to communities most affected by hate crime, with consistent 100% satisfaction rates reflecting the relevance and quality of content.
- **Cultural Diversity Day (May 2025)**: The partnership hosted a significant community engagement event as part of Hate Crime Awareness Week planning. The Q3 event attracted 140 community members, demonstrating strong community appetite for dialogue on hate crime and cultural diversity. This event created important space for BAME communities to engage with PCSP, PSNI, and supporting agencies.
- **Community-Led Approach**: Strong representation from ethnic minorities, LGBTQ+ communities, disability advocates, and victim support services ensured events were designed with and by affected communities rather than for them.
- **Multi-Agency Coordination**: Consistent involvement of 5-12 partner agencies per event ensured comprehensive support pathways, information sharing, and coordinated response capability.

Emerging Context

The scorecard notes that while hate crime offences reduced year-on-year, the partnership remains conscious of underreporting as a factor. This highlights the critical importance of ongoing community engagement and awareness raising to build confidence in reporting and support systems - work that this workstream directly addresses.

Community Impact

The exceptionally high participation in Q3 Cultural Diversity Day (140 participants) signals strong community willingness to engage on these sensitive topics when events are designed with appropriate cultural sensitivity and community partnership. Universal 100% satisfaction rates and 100% of participants indicating they would be more likely to report hate crime and engage support services suggests the awareness raising is translating into behavioural intent and community confidence.

Partner Network

The workstream benefitted from coordinated partnership working with:

PSNI, Victim Support, Rainbow Project, St Patrick's Parish Centre, Disability Community representatives, and Ethnic Minority community leaders.

Best practice example – Hate Crime

Name of Project	**Ethnic Minority REaL (Reference, Engagement and Learning) Engagement Event – Lisburn**
Funded amount	£500
Partners	o Lisburn & Castlereagh Police and Safety Community Partnership o Police Service of Northern Ireland o Lisburn City Neighbourhood Team o PSNI Senior Management Team o Crime Prevention Team

	○ Ethnic Minority Policing Association ○ PSNI Training College ○ Hate Crime Advocacy Group – Robert Adamczyk ○ Equality Commission for Northern Ireland – via PCSP representative Preeti Yellamaty ○ Northern Ireland Housing Executive
Description of project	Officers from PSNI Lisburn attended the **Ethnic Minority REaL engagement event** hosted by Lisburn & Castlereagh PCSP at **Lisburn Civic Centre**. The event created a safe, accessible space for members of the Ethnic Minority community to engage directly with Police and partner agencies. The focus of the session was on: • **Hate Crime awareness and reporting** • **Building trust and confidence in policing** • **Strengthening collaboration between communities and statutory services** • **Breaking down barriers to reporting and engagement** The event enabled open discussion, networking, and relationship-building between residents, PSNI officers, advocacy organisations, and housing representatives, helping to improve mutual understanding and working relationships.
Impact of the project	**Observed Outcomes** • Improved **visibility and approachability of policing** within Ethnic Minority communities • Strengthened **multi-agency working relationships** • Increased **confidence in reporting hate crime and non-emergency concerns** • Direct access to **specialist advice** (hate crime advocacy, housing, equality) **Illustrative Feedback** • “It felt safe to ask difficult questions.” • “made the police feel more human and accessible.” **Data Opportunities** • Post-event: ○ Hate crime reporting in Lisburn ○ Referrals to advocacy services ○ Community engagement contacts recorded ○ Repeat attendance at future PCSP/PSNI events

OBA	**How Much Did We Do?** • 1 Ethnic Minority REaL engagement event delivered • Multiple PSNI departments represented • 5+ partner organisations engaged • Community members from Ethnic Minority backgrounds attended **How Well Did We Do?** • Strong **multi-agency presence** • Direct access to: o Senior PSNI leadership o Hate crime specialists o Equality and housing support • Event delivered in a **neutral, accessible civic venue** • Emphasis on **dialogue, not just information delivery** **Is Anyone Better Off?** • Ethnic Minority residents feel: o More confident contacting PSNI o Clearer about hate crime reporting routes o Better supported by advocacy partners • PSNI gain: o Improved trust o Better community intelligence o Stronger partnership links • PCSP strengthens: o Community confidence role o Preventative approach to hate crime o Early intervention pathways



Domestic and Sexual Violence

How Much Did We Do?

Awareness Raising Events:

- **26 awareness raising events and training sessions** delivered throughout 2025-26
    - Q2: 8 training sessions (42 participants)
    - Q3: 10 training sessions (58 participants)
    - Q4: 11 training sessions (108 participants)
- **Total participants across training:** 208 direct participants in awareness and training activities

Domestic Violence Awareness Campaigns:

- **Community engagement events and campaigns** delivered with focus on ending violence against women and girls
    - Q2: 42 participants in engagement events
    - Q3: 158 participants in engagement events
    - Q4: 108 participants in engagement events and awareness campaigns
- **Total engagement participants:** 208 community members reached through campaigns and events

Special Funding and Partnership Work:

- **EVAWG Momentum Funding (17):** 17 events delivered, 17 expressions of interest applications accessed and funded
- **EVAWG Change Funding:** 15 applications accessed, 15 projects approved for delivery during 2025-26

How Well Did We Do It?

Participant and Client Satisfaction:

- **100% of participants** reported satisfaction with training sessions delivered
    - Q2: 100% satisfied (140 participants)
    - Q3: 100% satisfied (160 participants)
    - Q4: 100% satisfied (144 participants)
- **100% of stakeholders** (4-17 agencies per quarter) reported satisfaction with training and awareness activities provided
    - Q2: 5 stakeholder agencies satisfied
    - Q3: 6 stakeholder agencies satisfied
    - Q4: 4 stakeholder agencies satisfied

Engagement Event Quality:

- **100% of participants** reported satisfaction with awareness campaigns and engagement events
    - Q2: 100% (140 participants)
    - Q3: 100% (160 participants)
    - Q4: 100% (144 participants)

Partnership Delivery:

- Strong coordination with 4-17 partner organisations per quarter delivering integrated training and support

Is Anyone Better Off?

Knowledge and Understanding:

- **100% of training participants** demonstrated increased knowledge of available services and support access pathways
    - Q2: 100% of 140 participants
    - Q3: 100% of 160 participants
    - Q4: 100% of 144 participants
- **100% of participants** reported increased knowledge of domestic violence issues and dynamics
    - Q2: 100%

    - Q3: 100%
    - Q4: 100%
- **100% of campaign participants** (208 total) gained increased knowledge of support services available and acceptable behaviour in relationships
    - Q2: 100% (140 participants)
    - Q3: 100% (160 participants)
    - Q4: 100% (144 participants)

Confidence and Help-Seeking:

- **100% of training participants** demonstrated increased confidence in PSNI and relevant support services
    - Q2: 100% of 140 participants
    - Q3: 100% of 160 participants
    - Q4: 100% of 144 participants
- **100% of campaign participants** reported being more likely to engage with support services
    - Q2: 100% of 140 participants
    - Q3: 100% of 160 participants
    - Q4: 100% of 144 participants
- **100% of campaign participants** indicated increased likelihood to report domestic and sexual abuse incidents
    - Q2: 100% of 140 participants
    - Q3: 100% of 160 participants
    - Q4: 100% of 144 participants

Community-Level Impact:

- **Comparative Crime Data:** 1323 recorded domestic motivation incidents during 2025-26 (April-March), compared to 1315 incidents in 2024-25
    - **Increase of 191 incidents (0.1% decrease year-on-year)**
- **Support Hub Activity:** Lisburn & Castlereagh Support Hub responding to referrals with coordinated, multi-agency victim support

Overview of Domestic and Sexual Violence Workstream

Key Achievements

The Domestic and Sexual Violence workstream delivered comprehensive awareness raising, training, and coordinated victim support throughout 2025-26. The approach prioritised victim-centred responses, early intervention, and community education to build awareness of available support services and healthy relationship dynamics.

Key Initiatives:

- **Training and Professional Development:** 29 training sessions delivered to frontline workers, professionals, and community members, building capacity across statutory and voluntary sectors to recognise, respond to, and support domestic and sexual abuse victims. 100% satisfaction rates and knowledge gain indicate high quality and relevance of training.
- **Community Awareness Campaigns:** Significant scaling of community engagement, particularly in Q4 (108 participants), demonstrating strong community appetite for information on domestic violence and support services. Universal 100% satisfaction across all quarters indicates campaigns are reaching target audiences effectively.
- **Ending Violence Against Women and Girls (EVAWG) Funding:** Access to specialist funding through EVAWG Momentum and Change programmes enabled delivery of 32 additional events during 2025-26 and secured commitment for 32 new projects during 2025-26, expanding the partnership's capacity to address this priority.
- **Support Hub Coordination:** The Lisburn & Castlereagh Support Hub provides centralised coordinated response to domestic abuse referrals, ensuring victims can access consistent, multi-agency support.
- **Partnership with Specialist Organisations:** Strong collaboration with Women's Aid, Onus, Men's Alliance, Damask, Resurgam Healthy Living Centre, Assist NI, SE Trust Domestic Violence Partnership, and Atlas Women's Centre ensured evidence-based, gender-informed, trauma-responsive delivery.

Emerging Context

The partnership recognises that while recorded domestic motivation incidents increased by 0.1% year-on-year, underreporting remains a factor. This underscores the continued importance of awareness raising and community engagement to build confidence in reporting and support systems—directly addressed by this workstream's activities.

Community Impact

The exceptional Q4 participation (108 participants) following EVAWG Momentum funding demonstrates the importance of targeted, specialist funding in expanding reach. The universal 100% satisfaction and participation rates across all quarters, combined with 100% of participants indicating increased likelihood to engage support services or report, suggest that the workstream's activities are effectively building community awareness and confidence in accessing help.

Partner Network

The workstream benefitted from coordinated partnership working with:

PSNI, Onus, Women's Aid, Men's Alliance, Damask, Resurgam Healthy Living Centre, Assist NI, South Eastern Trust Domestic Violence Partnership, and Atlas Women's Centre.

Best practice example – Domestic and Sexual Violence

Name of Project	Recognising & Responding to Domestic or Sexual Abuse – Safe Place (Online Training)
Funded amount	4K
Partners	• Hosted by LCCC PSCP • Delivered by **Onus (NI) Ltd** – specialist training provider • Local partners likely aligned with PCSP/EVAWG strategic

	frameworks • Target audience: professionals and community members wishing to improve awareness and response skills
Description of project	This training event, **Recognising & Responding to Domestic or Sexual Abuse (Safe Place)**, was designed to equip attendees with essential skills and knowledge to **identify signs of domestic and sexual abuse** and **respond appropriately and safely**. Delivered as a structured learning session, the event focused on: • Recognising indicators of **domestic abuse and sexual violence** • Understanding how to **respond effectively and supportively** • Practical strategies for **keeping people safe and well-supported** • Signposting to appropriate agencies and reporting pathways The session took place online and was listed on Eventbrite as a **professional, public-facing training opportunity** for anyone working with or supporting adults and children affected by abuse. Eventbrite Training of this nature aligns with broader aims to build confidence and capability among professionals and community members so that victims and survivors receive **timely, informed, and trauma-aware responses**. Courses with similar aims are widely delivered in other parts of the UK to help participants build skills, apply best practice, and foster safe environments for disclosure and support.
Impact of the project	Observed Outcomes (Expected) • Increased awareness of abuse indicators • Better understanding of how to support disclosures safely • Greater confidence to make appropriate referrals • Enhanced community and professional capacity to recognise and respond to abuse situations Illustrative Feedback (Indicative) • “The session helped clarify how to identify abuse in different contexts.” • “Practical guidance on next steps and support pathways was really useful.” Data Opportunities (If available) • Number of attendees • Pre/post training confidence measures • Follow-up engagement with support services • Referrals and safeguarding actions influenced by the training

OBA	**How Much Did We Do?** • Dedicated training session delivered • Open to professionals and public • Delivered in an accessible council venue • Hosted by specialist provider Onus (NI) Ltd **How Well Did We Do?** • Focused on essential safety-related content • Practical and applied learning outcomes • Connected to local community safety and EVAWG awareness priorities • Delivered in a safe, inclusive learning environment **Is Anyone Better Off?** • Participants – more confident in recognising and responding to abuse • Community – broader understanding of domestic and sexual abuse • Victims/Survivors – more likely to encounter informed, supportive responders • Local partners – strengthened awareness and collective capacity to prevent and reduce harm

Images





Best practice example – Community Crime Prevention linked to Cyber/personal safety

Name of Project	**Community Crime Prevention & Personal Safety Outreach Programme**
Funded amount	Circa 18K
Partners	• Lisburn & Castlereagh Policing and Community Safety Partnership (PCSP) • Police Service of Northern Ireland (PSNI) – Crime Prevention • Community, voluntary and faith-based organisations across Lisburn & Castlereagh • Older people's groups, disability organisations, women's groups and ethnic minority groups
Description of project	The **Community Crime Prevention & Personal Safety Outreach Programme** delivered a sustained programme of **face-to-face crime prevention sessions** across Lisburn & Castlereagh, targeting groups who may be **more vulnerable to crime, scams, intimidation or personal safety risks**.

	Sessions were delivered between **April 2025 and March 2026** and took place in a wide range of community settings, including: • Pensioners' groups • Disability and brain injury support groups • Dementia carers' groups • Women's Institutes and women's groups • Ethnic minority community events • Faith-based and voluntary organisations Each session typically included: • **Verbal crime prevention presentations** • Practical advice on personal safety and scams • Distribution of **Personal Safety Packs and/or flyers** • Opportunity for **questions, discussion and reassurance** This log demonstrates a **consistent, proactive PCSP prevention model**, embedding crime prevention messaging directly within trusted community settings.
Impact of the project	Based on the crime prevention session log, between April 2025 and March 2026, Lisburn & Castlereagh PCSP supported a concentrated programme of community crime prevention and personal safety outreach. Scale & Reach (April 2025 - March 2026) • 37 recorded crime prevention sessions delivered • Approximately 2,635 participants engaged • Sessions delivered across: ○ Older people's and pensioners' groups ○ Disability and brain injury support groups ○ Women's groups and community associations ○ Ethnic minority engagement events Delivery methods included: • Verbal crime prevention presentations • Distribution of Personal Safety Packs and flyers • Direct discussion and reassurance with participants
OBA	**How Much Did We Do?** • **37 crime prevention sessions delivered**

	• **2,635 residents reached** • Sessions delivered consistently across a 12-month period • Personal Safety Packs distributed at the majority of sessions **How Well Did We Do?** • Targeted engagement with **groups more vulnerable to crime and scams** • Delivered in **trusted, familiar community settings** • Repeat engagement with some organisations, indicating confidence and demand • Practical, accessible prevention advice • Strong value for money/return on investment **Is Anyone Better Off?** • Participants: o Increased awareness of personal safety and scams o Greater confidence to recognise and report crime • Communities: o Improved collective awareness and reassurance • PCSP & partners: o Stronger relationships with community groups o Improved visibility and intelligence through sustained engagement

<u>Road Safety</u>

Overview of Work Carried Out

In 2025-26, Lisburn & Castlereagh PCSP prioritised road safety through a range of strategic and community-focused interventions. This included the deployment and rotation of Speed Indicator Devices (SIDs), targeted awareness campaigns with schools and community groups, support groups for victims of road traffic collisions, and proactive engagement with the newly established LCCC Road Safety Committee.

PCSP's Road Safety Subgroup continued to meet bi-annually to assess SID placements based on PSNI/DFI input and community concerns. Additionally, a sustained focus was placed on educational messaging for young people and emotional support for those affected by serious collisions.

OBA Headline Outcomes

How Much Did We Do?

- 28 Speed Indicator Devices (SIDs) in operation across the year
- 4 SIDs relocated following Road Safety Subgroup recommendations

- Between 50,220–51968 motorists exceeded the speed limit at SID entry points (each quarter)
- Between 52,943–52,989 motorists reduced speed between SID entry and exit points (each quarter)
- 2–3 **Life After** support group meetings per quarter
- 2–4 road safety social media posts for young people each quarter
- 11–56 schools involved per quarter
- 840–1,200 students reached per quarter

How Well Did We Do It?

- 100% satisfaction reported by 30–31 local partners/community members on SID usage
- 100% of residents in SID areas felt road safety had improved
- 100% of school pupils reported satisfaction with road safety information

Is Anyone Better Off?

- 59.4-60.3% of motorists adhered to the speed limit at SID sites
- 100% of **Life After** group attendees reported feeling supported
- 100% of pupils demonstrated improved road safety knowledge

Best practice example – Road Safety

Name of Project	BeeSafe Multi-Agency Community Safety Programme – Lisburn & Castlereagh (Primary 7)
Funded amount	Core PCSP budget (part of Road Safety Subgroup allocation)
Partners	**Partners** • Lisburn & Castlereagh Policing and Community Safety Partnership • Police Service of Northern Ireland • Northern Ireland Fire and Rescue Service • Translink • Mid Down & Lisburn District Community First Responders • Royal National Lifeboat Institution • Maze Presbyterian Church Hall
Description of project	Over **900 Primary 7 pupils** from across the Lisburn & Castlereagh area attended the **BeeSafe multi-agency community safety event**, delivered in partnership with Lisburn & Castlereagh PCSP. The event took place at **Maze Presbyterian Church Hall, Lisburn**, over a **four-day period**, and was designed to support pupils as they prepare to transition from primary school to post-primary education. A wide range of **practical safety topics** were covered, including: • Bus safety

	• Fire safety • Home safety • Online safety • Dog safety • Water safety • CPR and the use of portable defibrillators Each partner agency delivered **hands-on exercises and interactive scenarios**, encouraging pupils to think independently and develop personal safety awareness as they take on greater responsibility. To extend reach and accessibility, a further **19 primary schools and 850+ Primary 7 pupils** will participate in a **virtual BeeSafe programme**, using classroom-based learning resources.
Impact of the project	**Observed Outcomes** • Large-scale **early intervention safety education** delivered at a key transition point • Increased pupil understanding of **risk, responsibility and personal safety** • Strengthened **multi-agency collaboration** in child and community safety • High levels of **school engagement** **Quotes / Feedback** • **Cllr Alan Martin (PCSP Chair):** "BeeSafe offers P7 pupils practical advice and tips to keep safe as they prepare to move to 'big school'… helping ensure their transfer is as safe and stress free as possible." • **Cllr McKeever (Environment & Sustainability Chair):** "It is fantastic to see local primary schools support this event both in person and online… this is a hugely beneficial initiative for our children."
OBA	**How Much Did We Do?** • 4-day BeeSafe programme delivered • Over **900 pupils** attended in person • **19 additional schools** engaged virtually • **850+ additional pupils** reached online • 6+ partner agencies involved **How Well Did We Do?** • Delivered at a **key life transition stage**

	• Highly **interactive and practical learning** • Strong **multi-agency coordination** • Accessible delivery model (in-person and virtual) • Clear focus on prevention and confidence-building • Strong political and organisational leadership support **Is Anyone Better Off?** • Children: ○ Better prepared for independent travel and new environments ○ Increased confidence and safety awareness • Parents & schools: ○ Reassurance around pupil readiness and safety education • Partners: ○ Stronger collaborative prevention model • Community: ○ Improved long-term safety outcomes through early intervention

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Strategic Priority 3:

Strategic Priority 3 *– To support confidence in policing, including through collaborative problem solving with communities*

through

- *ensuring local accountability through the Policing Committee's role in monitoring police performance;*
- *identifying priorities from the PCSP Plan for consideration in the development of the local Policing Plan which are consistent with the Northern Ireland Policing Plan;*
- *providing views to the District Commander through the Policing Committee and supporting the PSNI to engage with the community to identify and address local problems;*
- *delivering initiatives that link to identified local problems that impact confidence in policing;*
- *carrying out meaningful local events aimed at increasing PSNI engagement with local communities to build and strengthen public confidence in policing;*
- *delivering PCSP initiatives in the hardest to reach communities;*
- *providing a platform for the PCSP and PSNI to engage with young people, including on the themes of upholding the rule of law, and of ways of increasing confidence in policing; and*
- *building community confidence in the rule of law by helping mitigate the harm caused to people and communities by paramilitarism, criminality and organised crime consistent with wider Programme for Government objectives and through use of co-design principles, where appropriate.*

OBA Overview

Strategic Priority 3: Supporting Community Confidence in Policing

To support confidence in policing, including through collaborative problem solving with communities.

How Much Did We Do?

Public Policing Committee Meetings:

[Data to be provided from Policing Committee attendance appendix]

Youth Council Engagement on Policing and Community Safety:

- **55 young people** engaged through Youth Council programming across 2025-26

    - Q2: 20 young people in attendance
    - Q3: 18 young people in attendance
    - Q4: 17 young people in attendance
- **10 training and development programmes** delivered specifically on matters relating to policing and community safety
    - Q2: 4 programmes
    - Q3: 3 programmes
    - Q4: 3 programmes
- **4 PSNI involvement training programmes** delivered with Police Service representatives
    - Q2: 1 programmes
    - Q3: 2 programme
    - Q4: 1 programmes

Community and Police Engagement Activities:

- **28 area-based public meetings** held in target locations to address local community and policing issues
    - Q2: 10 meetings
    - Q3: 7 meetings
    - Q4: 11 meeting
    - Locations: Urban and rural areas across Lisburn & Castlereagh
- **1,598 members of public** attended area-based public meetings
    - Q2: 56 participants
    - Q3: 619 participants
    - Q4: 923 participants
- **8 engagement activities** involving PSNI and local communities

Text Alert Scheme and Digital Engagement:

- **2,815 registered text alert users** receiving community safety updates and local policing information
    - Q1: 2,700 users
    - Q2: 2,710 users
    - Q3: 2,815 users
    - Cumulative growth: 115 new users across the year (4.1% growth)
- **47 text alerts sent** across the year to keep community informed
    - Q2: 15 alerts
    - Q3: 20 alerts

- Q4: 12 alerts

How Well Did We Do It?

Youth Council Satisfaction:

- **100% of young people** reported satisfaction with Youth Council engagement events across all quarters
    - Q2: 100%
    - Q3: 100%
    - Q4: 100%

Public Meeting Satisfaction:

- **100% of participants** in area-based public meetings reported satisfaction with events/meetings
- **100% of text alert users** reported satisfaction with the service, receiving timely and relevant information
    - Consistent 100% satisfaction across all quarters

Stakeholder Coordination:

- **Strong partnership engagement** with 5-12 agencies per quarter

PCSP Member Support:

- **Strong PCSP member engagement** in Youth Council mentoring and training delivery
- Youth Council training and development programmes consistently delivered at planned capacity

Is Anyone Better Off?

Youth Knowledge and Understanding:

- **100% of young people** demonstrated increased knowledge and understanding of policing and community safety across all quarters
    - Q2: 100%
    - Q3: 100%
    - Q4: 100%
- **9-12 new skills** acquired by young people through training and development programmes
    - Q2: 2 new skills
    - Q3: 3 new skills
    - Q4: 4 new skills

    - Total: 9 new skills across the year
- **Youth members gaining competency** in rule of law, community safety prioritisation, and engagement with policing

Public Confidence in Policing:

- **100% of public meeting participants** reported increased knowledge of local policing priorities after attending
    - Q2: 100%
    - Q3: 100%
    - Q4: 100%
- **100% of participants** reported increased confidence in policing following area-based meetings and engagement
    - Across all quarters
- **2,815 text alert users** feeling better informed and more engaged with PCSP and PSNI
    - 100% of users feeling safer
    - 100% of users feeling more engaged with PCSP/PSNI
    - 100% of users feeling better informed on community safety issues

Youth Council Engagement

The PCSP worked with young people through a constituted Youth Council to provide platform for engagement on policing and community safety matters. Through 13 training and development programmes across the year, young people gained knowledge of local policing priorities, the rule of law, and mechanisms for community influence on policing.

Notably, PSNI involvement in training programmes increased across the year (0 → 1 → 2), demonstrating growing police commitment to direct engagement with young people on policing confidence and rule of law themes. Young people acquired new skills in community advocacy, policing literacy, and civic engagement.

Community and Police Engagement

Area-Based Public Meetings: The partnership delivered 28 area-based public meetings to directly engage residents on local policing and community safety issues. These meetings provided platform for community members to understand local policing priorities, raise concerns, and see evidence of responsive police engagement on identified issues.

Exceptional Q4 Participation: Q4 attendance (923 participants) represented 73.1% of annual area-based meeting attendance, suggesting either a major consolidated event or significant engagement scaling in the final quarter. This extraordinary reach demonstrates community appetite for direct engagement when meetings are accessible and address local concerns.

Text Alert Scheme Growth: The Text Local scheme demonstrated sustained growth (2,700 → 2,815 users, 4.1% annual growth) with 100% satisfaction maintained throughout. 47 alerts sent across the year kept community informed on safety issues, missing persons, and localised policing activity. Universal positive outcomes (100% feeling safer, informed, engaged) indicate the scheme is meeting community expectations.

Best practice examples – PSNI engaging with the public

Name of Project/Initiative/Event	Community Safety & Rural Crime Prevention Engagement – Balmoral Show 2025 Partnered also with Fermanagh and Omagh, Antrim and Newtownabbey - collaboration
Funded amount	Less than £200
Partners	○ Lisburn & Castlereagh Policing and Community Safety Partnership ○ Police Service of Northern Ireland ○ Crime Prevention Officers ○ Neighbourhood Policing Officers ○ Northern Ireland Policing Board ○ Department of Justice Northern Ireland ○ Rural Crime Partnership ○ Supporting partner agencies within the **Safer Communities Marquee**
Description of project/initiative/event	Lisburn & Castlereagh PCSP were present at the **Community Safety / Supporting Safer Communities Marquee** during the **Balmoral Show 2025**, held at the **Eikon Centre, Balmoral Park, Lisburn**, from **Wednesday 14th to Saturday 17th May 2025**. The stand provided: • **Crime prevention advice** for rural communities • Information on **PCSP initiatives and projects** to tackle rural crime • Direct access to **PSNI Crime Prevention and Neighbourhood Officers** • Engagement with **Department of Justice and Policing Board representatives** The PCSP Chairman, **Cllr Alan Martin**, joined PCSP Officers and partner agencies at the stand to support community engagement. The public were invited to visit **Site B21** to access advice and speak directly with officers. Lisburn & Castlereagh District Commander, **Superintendent Kelly Moore**, highlighted the importance of: • Safe travel and parking • Responsible driving • Following officer and marshal guidance

	• Enjoying a **safe and secure show experience** Visitors were actively encouraged to call into the Safer Communities marquee to learn more about **crime prevention, detection, and rural community safety**.
Impact of the project/initiative/event	**Observed Outcomes (Engagement-Based)** • High-visibility **crime prevention presence** at NI's largest agricultural event • Improved **public access to Police and PCSP officers** in an informal setting • Strengthened awareness of: o Rural crime prevention o Farm and machinery security o Personal and property safety • Reinforced **public confidence in policing and partnership working** **Illustrative Feedback** • "Reassuring to see so many agencies working together." **Data Opportunities** • Estimated footfall to the Safer Communities marquee • Number of advice packs / engagements delivered • Post-event rural crime reporting trends • Social media reach and campaign impressions
OBA	**How Much Did We Do?** • 4-day crime prevention engagement delivered • 1 major public-facing rural safety stand hosted • Multiple partner agencies in attendance • Thousands of show visitors had access to community safety advice **How Well Did We Do?** • Delivered at Northern Ireland's largest rural event • Strong **multi-agency presence** • Direct **one-to-one engagement with the public** • Clear location and promotion (Site B21) • Senior policing leadership visibly supporting the initiative • Safety messaging aligned with live operational policing advice **Is Anyone Better Off?**

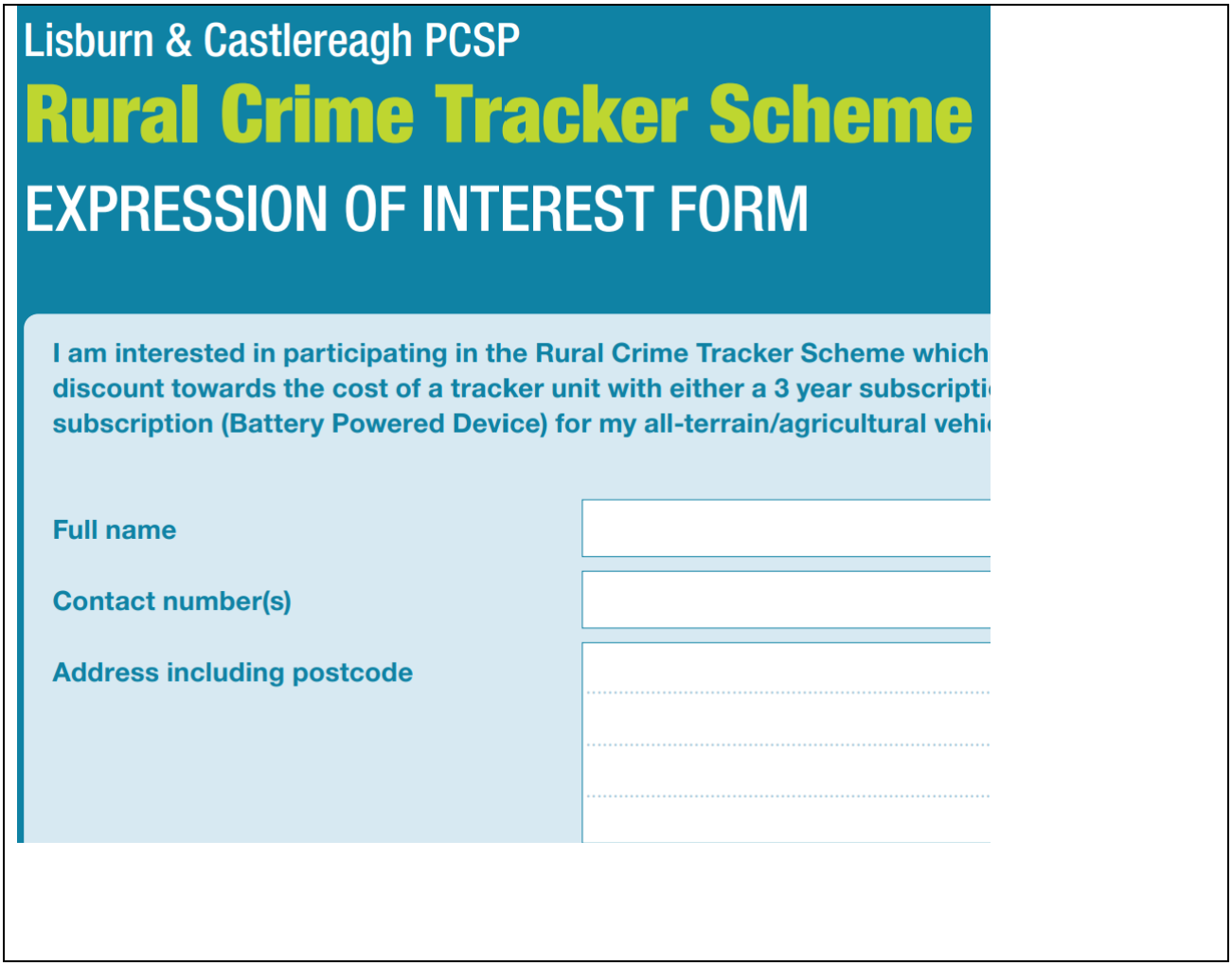
	• Rural residents and farmers: ○ Better informed about crime prevention ○ More confident reporting suspicious activity ○ Improved awareness of personal, property, and machinery security • PCSP and PSNI: ○ Increased visibility and trust ○ Stronger rural intelligence opportunities ○ Enhanced partnership profile • Wider community: ○ Increased reassurance ○ Safer event environment ○ Improved understanding of rural crime risks and prevention

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Best practice example – PSNI engaging with young people

Name of Project/Initiative/Event	Roadsafe Roadshow – Lisburn & Castlereagh Road Safety Awareness Event 2025
Funded amount	
Partners	• Police Service of Northern Ireland – Roads Policing Unit • AXA Insurance • Northern Ireland Fire & Rescue Service • Northern Ireland Ambulance Service • Road Ahead • Lisburn & Castlereagh Policing and Community Safety Partnership • Lisburn & Castlereagh Road Safety Partnership • Lagan Valley Island
Description of project/initiative/event	Teenagers and adults from Lisburn & Castlereagh received a **hard-hitting road safety message** through the award-winning **Roadsafe Roadshow**, devised by the PSNI Roads Policing Unit and supported

	by AXA Insurance. **The Roadshow was delivered on** 19 November 2025 **at** Lagan Valley Island, Lisburn**, as part of** Road Safety Awareness Week**. It was performed to** just over 800 sixth-form pupils **during the daytime, with an** additional evening performance for an adult audience**. Partner agencies attended the adult session with** road safety information stalls**.** The Roadshow highlights the stark realities of road traffic collisions and is specifically targeted at **young people aged 25 and under**, one of the highest-risk groups for being killed or seriously injured on the roads. It graphically depicts how a night out can end in tragedy, sometimes resulting in prison, lifelong injury, or permanent disability. The story is told through the real-life perspectives of: • A police officer • A paramedic • A fire officer • A young man jailed following a serious collision • A young person paralysed as a result of a road traffic collision The live narrative was supported with **video clips, cinema and TV advertisements**, adding to the emotional and educational impact.
Impact of the project/initiative/event	**Observed Outcomes** • Delivered a **strong deterrence and prevention message** to young drivers at the highest risk stage of their driving lives • Increased awareness of: o Speeding and dangerous driving o Alcohol and drug-related driving o Life-changing consequences of collisions • Reinforced the **emotional reality of road deaths and serious injury** • Strengthened **multi-agency road safety partnership working** **Quotes / Feedback** • **PSNI (Constable Teeney):** “We believe that showing realistically just what happens on our roads, has an impact on the students who attend… they must respect the roads and other users.” • **PCSP Chair, Cllr Alan Martin:** “This Roadshow aims to help our young people understand that while they may feel completely in control, they are most at risk at the start of their motoring life.” • **AXA Insurance:** “Young people are particularly over-represented, and we want to help educate them to be safe and responsible drivers of the future.”

	Data Opportunities • Several schools represented • Attendee post-event confidence/attitude surveys • Follow-up engagement with Road Safety Partnership • Local collision statistics for young drivers (pre/post event)
OBA	**How Much Did We Do?** • 2 Roadsafe Roadshow performances delivered • Mutiple students reached and wider impact of shared learning on their peer groups. • Additional adult audience engaged • 6+ partner agencies involved • 1 major road safety intervention delivered during Road Safety Awareness Week **How Well Did We Do?** • Delivered to **high-risk age group** • Strong **multi-agency presence** • Delivered in a **large accessible civic venue** • Used **real-life testimony** to reinforce impact • Supported by national insurer and emergency services • Timed strategically during **Road Safety Awareness Week** **Is Anyone Better Off?** • Young people: ○ Better understand the consequences of reckless driving ○ Increased awareness of vulnerability and personal risk • Parents and wider community: ○ Greater reassurance through preventative education • Partners: ○ Stronger collaboration across emergency services and insurers ○ Improved early prevention approach • Road safety outcomes: ○ Increased likelihood of safer driving behaviours ○ Potential reduction in future collisions, injuries, and fatalities
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PSNI Roadsafe Roadshow


Northern Ireland Fire & Rescue Service

Neighbourhood Watch Scheme

Data Period: 2025/26 Quarter 4

Overview

The Neighbourhood Watch (NHW) scheme continued to be a cornerstone of community-led crime prevention and community spirit building across Lisburn & Castlereagh during 2025/26. The scheme demonstrated sustained community participation, with expanding membership and increasing delivery of crime prevention training.

How Much Did We Do?

Neighbourhood Watch Scheme Coverage:

- 124 active NHW schemes operating across the council area (Q4 2025-26)
- Progressive growth: 120 schemes (Q2) → 120 schemes (Q3) → 124 schemes (Q4)
- 13,300 households covered by NHW schemes, representing broad geographic reach across urban and rural areas

Neighbourhood Watch Coordination:

- 2-3 NHW meetings held per quarter to coordinate activity and provide training/support to scheme coordinators
    - Q2: 2 meetings
    - Q3: 3 meetings
    - Q4: 2 meetings
- Community Police Liaison Committee (CPLC) Meetings: 4 meetings per quarter providing governance and partnership coordination
    - Consistent quarterly delivery across all quarters

Scheme Development:

- 4 new NHW schemes established during 2025-26
    - Q2: 0 new schemes
    - Q3: 0 new scheme
    - Q4: 4 new schemes

Crime Prevention Training and Engagement:

- 30 crime prevention sessions delivered to Neighbourhood Watch coordinators and community members
    - Q2: 5 sessions
    - Q3: 6 sessions
    - Q4: 3 sessions

- Increasing trend across the year indicates growing demand for crime prevention training

Coordinator Engagement:

- 6-12 NHW coordinators attended meetings and training
    - Q2: 15 coordinators
    - Q3: 12 coordinators
    - Q4: 6 coordinators
    - Attendance demonstrating strong commitment

How Well Did We Do It?

Household Coverage:

- 13,000-13,300 households consistently covered across all quarters, representing stable and broad community base

Coordinator Participation and Satisfaction:

- 1.7 - 5% of coordinators attended CPLC and NHW meetings per quarter
- 2.1 - 5% of coordinators reported satisfaction with sessions and training provided
    - Q2: 5% satisfaction
    - Q3: 4.3% satisfaction
    - Q4: 1.7% satisfaction (significant improvement)
- Q1 improvement notable: 4 coordinators attending with 100% satisfaction, compared to later quarters with lower attendance, this was as a result of PCSP resourcing issues

Partnership Coordination:

- 4 CPLC meetings held per quarter providing structured governance
- Strong coordination between PSNI, Trading Standards, Lisburn & Castlereagh Council Home Safety Manager, and housing associations

Is Anyone Better Off?

Coordinator Knowledge and Confidence:

- 100% of coordinators reported increased knowledge as a result of training and engagement events
    - Q2: 100% (16 coordinators)
    - Q3: 100% (16 coordinators)
    - Q4: 100% (16 coordinators)
- Knowledge gains included crime prevention strategies, community safety messaging, and coordination of local initiatives

CPLC Member Confidence in Policing:

- 100% of CPLC members (14 members consistently across all quarters) reported increased confidence with police and PCSP as a result of engagement
    - Consistent across all quarters (Q2, Q3, Q4)
- Demonstrates effectiveness of NHW-facilitated police-community relationships in building policing confidence

Community Impact:

- 4 new schemes established indicates expansion of community-led crime prevention infrastructure
- Growing scheme coverage providing additional households with structured community safety mechanisms
- Coordinators and members equipped with crime prevention knowledge to support neighbourhood safety

Contextual Analysis

Scheme Growth and Sustainability

The NHW scheme demonstrated modest but consistent growth (120 up to124 schemes across three quarters), with 5 new schemes established during the year. This indicates:

- Sustained community interest in formal crime prevention structures
- Successful establishment of new schemes in emerging community clusters
- Existing schemes maintaining their operational viability

Training Escalation

The significant decrease in crime prevention sessions (5 to 6 to 3 across quarters) suggests:

- Growing demand from coordinators for updated crime prevention knowledge
- Q4 investment in intensive training delivery to support schemes
- Recognition of need to refresh community knowledge on evolving crime trends
- PCSP Staffing issues

Coordinator Engagement Patterns

The variation in coordinator satisfaction (1.7% to 5%) reflects different cohorts or attendance levels:

- Early quarter engagement with larger coordinator attendance (15 attendees, 5% satisfaction)
- Q4 engagement with smaller, more focused group (5 attendees, 1.7% satisfaction)
- Suggests different meeting formats or audience composition

CPLC Governance

Consistent 100% CPLC member reporting of increased confidence across all quarters demonstrates the value of the Community Police Liaison Committee structure in facilitating meaningful police-community dialogue.

Partnership Network

The NHW scheme benefitted from coordinated partnership working with:

- PSNI - Crime prevention expertise and visible police support
- Trading Standards - Consumer protection and scam awareness
- Lisburn & Castlereagh Council - Home Safety Manager coordination
- Hillsborough CPLC and Moira CPLC - Local governance structures
- Radius Housing Association - Community housing provider engagement
- Local community - Volunteer coordinators and active scheme members

Policing Committee

Overview

The Policing Committee's scrutiny function forms a critical component of the Lisburn & Castlereagh PCSP's accountability mechanisms and contributes meaningfully to the development and refinement of the Local Policing Plan. Through regular meetings, community consultation, and direct engagement with police leadership, the Committee ensures that local policing priorities remain responsive to community needs and informed by evidence-based performance data.

Role and Function

The Policing Committee discharges its scrutiny responsibilities through:

Local Accountability: Private and public Policing Committee meetings provide a forum for PCSP members to examine police performance against agreed priorities, analyse crime data, and identify emerging concerns requiring police attention or resources.

Community Voice: By translating community concerns gathered through widespread engagement activities into formal scrutiny processes, the Committee ensures that resident priorities inform policing decisions and resource allocation.

Strategic Alignment: The Committee identifies priorities from the PCSP Action Plan for consideration in the development of the Local Policing Plan, ensuring alignment between

community-identified needs and police operational planning. This creates feedback loops between community safety priorities and policing strategy.

Collaborative Problem-Solving: Through regular dialogue with the District Commander and police leadership, the Committee facilitates collaborative identification and resolution of local policing issues, moving beyond reactive oversight to proactive partnership on emerging challenges.

Impact on Policing Plan Development

The Committee's scrutiny activities contribute to the Local Policing Plan through several mechanisms:

Evidence-Informed Priorities: Community intelligence, crime analysis, and resident feedback channelled through the Committee inform the identification of priority crime types, geographic hotspots, and vulnerable populations requiring focused policing attention.

Performance Dialogue: Committee scrutiny of police performance metrics creates opportunity for constructive discussion about whether policing resources are being deployed effectively against agreed priorities, informing adjustments to policing strategies.

Responsive Adjustment: Where Committee scrutiny identifies gaps between community concerns and police priorities, or reveals emerging safety issues, these insights feed into Local Policing Plan revision and resource reallocation discussions.

Accountability Framework: The Committee's formal oversight role - examining performance, challenging inaction, and requiring evidence of police responsiveness to identified priorities - reinforces accountability for the delivery of policing commitments contained in the Local Policing Plan.

Stakeholder Confidence

Effective Policing Committee scrutiny supports wider confidence in policing by demonstrating:

- That community voices are heard and acted upon in police decision-making
- That police performance is subject to local democratic scrutiny and accountability
- That policing priorities remain responsive to emerging community concerns
- That partnership-based approaches to local safety are embedded in police operations

Through these functions, the Policing Committee's scrutiny contributes to building and maintaining community confidence in policing and the police's commitment to locally responsive, democratically-accountable service delivery.

Building community confidence in the rule of law

Links with Resurgam

One key way in which LCCC PCSP assists with these matters is through its Project Support Programme.

Lisburn & Castlereagh PCSP's Project Support Programme offers grants of £500–£5,000 to local groups for projects that tackle the full spectrum of community-level crime and safety issues. By funding initiatives under two key objectives -reducing anti-social behaviour, addressing drugs and alcohol, supporting victims and reporting of domestic abuse, and building confidence in policing; and reducing fear of crime (especially for vulnerable groups), tackling hate crime, improving road safety, and reducing burglaries and business/retail crime - the programme helps communities address both the causes

and consequences of crime. Practical support such as online information sessions and targeted outreach to groups who have not previously engaged means more residents can shape local solutions. Together, these projects can strengthen trust, visibility and early intervention, leading to safer neighbourhoods and lower levels of crime and harm across the council area.

Diverting Young People from Organised Crime Activity

The PCSP contributes to diversion through early intervention and youth engagement that addresses underlying vulnerabilities (lack of opportunity, peer pressure, economic disadvantage).

We have especially strong links with Resurgam Trust – see below:

Resurgam Trust Home - The Resurgam Trust

Lisburn People's Support Project - The Resurgam Trust

Detached outreach provides positive adult relationships and alternative activities. Youth diversionary projects build skills, resilience, and legitimate pathways to employment and education. Direct engagement on rule of law strengthens understanding of consequences. Early identification of at-risk young people enables rapid referral to support services. Family and community involvement strengthens protective factors that buffer against criminal influence.

Community Engagement to Tackle Organised Crime Activity

- **Awareness Events:** Community-focused sessions raising awareness of organised crime harms, recruitment methods, and impacts on individuals and families.
- **Stakeholder Coordination:** Regular meetings bringing together PSNI, agencies, businesses, housing providers, and residents to share intelligence and coordinate prevention efforts.
- **Consultation on Policing Priorities:** Community input through Policing Committee structures on how organised crime affects local areas, enabling targeted police response.
- **Targeted Outreach:** Direct engagement with communities most affected by organised crime ensures their voices inform strategy and builds institutional trust.
- **Community Leader Engagement:** Direct work with business owners, community leaders, and trusted figures leverages their credibility to reinforce anti-crime messaging.

Campaigns Supporting Organised Crime Prevention

- **Rule of Law Messaging:** Reinforces respect for law and consequences of criminality as foundational to community safety.
- **Youth Prevention Campaigns:** Targeted messaging through social media and schools highlighting risks, peer resistance strategies, and positive alternatives.
- **Community Resilience Campaigns:** Emphasises communities' capacity to resist criminal influence through collective action and strong social bonds.
- **Support-Seeking Campaigns:** Makes visible reporting mechanisms and support services available to those experiencing organised crime threats.
- **Anti-Recruitment Messaging:** Direct campaigns helping young people refuse involvement and access help.

Impact on Communities

- **Reduced Vulnerability:** Young people engaged show improved school/employment engagement, reduced substance misuse, and stronger family relationships - lowering susceptibility to recruitment.
- **Increased Reporting:** Communities show greater willingness to report criminal activity, indicating increased trust in authorities.
- **Community Cohesion:** Engagement activities create social capital and mutual support networks that protect against organised crime entrenchment.
- **Behavioural Change:** Young people in prevention programmes demonstrate reduced ASB involvement and lower-level criminality.
- **Community Awareness:** Communities show increased understanding of criminal methods and stronger collective resistance to criminal infiltration.
- **Partnership Effectiveness:** Multi-agency coordination results in coherent, efficient responses with better targeting of resources.
- **Longer-Term Safety:** Areas with sustained prevention investment show stabilisation or reduction in organised crime indicators (recruitment, territorial control, violence).



Appendices

Appendices include:

- *PCSP Member meeting attendance - Appendix 1*
- *Financial statement/report - Appendix 2*
- *Local Policing Plan - Appendix 3*
- *Policing Committee report - Appendix 4*