

LISBURN AND CASTLEREAGH PCSP Annual Report

2024-25

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Chairperson Foreword

I am pleased to present the Lisburn & Castlereagh PCSP Annual Report for 2024-25, which reflects another year of dedicated partnership working across our council area to enhance community safety and build confidence in policing.

Throughout this year, our partnership has continued to respond to the priorities identified by our communities. From addressing anti-social behaviour and hate crime to delivering road safety initiatives and supporting vulnerable residents, the breadth of our work demonstrates the commitment of elected members, independent members, designated organisations, and our community partners to making Lisburn & Castlereagh safer for everyone.

This report showcases the tangible impact of collaborative problem-solving. Whether through engagement events that have brought us closer to residents, crime prevention schemes that have empowered individuals and businesses to protect themselves, or early intervention programmes that have diverted young people from harmful behaviours, our collective efforts have made a measurable difference. Community safety is a shared responsibility, and this year's achievements are testament to the strength of partnership working between statutory agencies, voluntary organisations, and the communities we serve. I want to extend my thanks to all PCSP members, our partner organisations, and particularly to residents across the district who have engaged with and supported our initiatives.

As we reflect on this year's work, we remain committed to listening to our communities, identifying emerging issues, and delivering responsive, inclusive solutions that help create a safer, more confident Lisburn & Castlereagh.

Councillor Sharon Lowry,
Chairperson, Lisburn & Castlereagh PCSP

Executive Summary

Overall Performance

- The Lisburn & Castlereagh PCSP delivered an integrated programme of policing and community safety activity throughout 2024-25, demonstrating strong multi-agency coordination and meaningful engagement with communities across the district. The partnership successfully balanced planned activities with flexibility to respond to emerging needs and demonstrated high levels of satisfaction across all engagement and training activities.
- Key outcomes show measurable progress on priority issues. Drug-related offences reduced compared with the previous year, reflecting coordinated prevention and enforcement efforts. Domestic abuse incidents decreased, indicating success of awareness and support programmes. These reductions signal that partnership-based approaches to community safety are translating into real improvements for residents.

Breadth of Work

The PCSP's work spans three interconnected strategic areas covering the full spectrum of policing and community safety:

- **Community Engagement and Consultation** ensured residents' voices shaped local policing and safety priorities through extensive consultation events and ongoing feedback mechanisms. This enabled communities to influence PCSP action planning and helped the partnership remain responsive to emerging concerns.
- **Community Safety Interventions** addressed priority crime and safety issues through dedicated workstreams. Anti-social behaviour prevention combined enforcement with youth engagement and community support. Drug and alcohol awareness programmes provided education on substance misuse harms and support pathways. Hate crime work built community resilience among vulnerable groups. Domestic and sexual violence initiatives strengthened support services and increased understanding of healthy relationships. Cybercrime awareness equipped communities with practical online safety knowledge. Road safety efforts protected vulnerable road users. Organised crime prevention work addressed paramilitarism and serious organised crime threats. Crime prevention initiatives gave residents practical tools and advice to protect themselves and their properties.
- **Policing Accountability and Youth Engagement** strengthened community confidence through oversight of police performance, engagement with young people on rule of law and civic participation, and direct dialogue between communities and policing leadership. Supporting structures included neighbourhood watch coordination and multi-agency partnerships bringing together statutory agencies, community organisations, and voluntary sector partners.

Community Impact

- **Increased Safety and Confidence:** Communities reported feeling safer following engagement with PCSP initiatives. Participants in awareness and training programmes reported increased confidence in their ability to stay safe, seek help, and report crime. Community members felt more informed about local safety issues and support services available to them.

- **Changed Behaviours and Attitudes:** Young people engaged in safety programmes demonstrated positive behavioural change. Residents who attended cybercrime and scam awareness sessions indicated increased likelihood to report crimes they witnessed. Participants in domestic and sexual violence training showed increased understanding of support services and willingness to seek help. Communities reported stronger relationships with statutory agencies and increased trust in policing.
- **Strengthened Community Bonds:** Partnership activities and engagement events built relationships between communities and agencies. Communities experienced themselves as partners in safety rather than passive recipients of services, strengthening collective capacity to address local issues. Neighbourhood watch and community safety schemes enabled residents to take active roles in their own safety.
- **Support for Vulnerable Groups:** Targeted work with young people, older adults, migrant communities, and economically disadvantaged areas ensured inclusive approaches to safety. Communities experiencing the greatest challenges (from anti-social behaviour to domestic abuse to organised crime threats) received focused support and had their voices heard in priority-setting.
- **Visible Progress on Crime Issues:** Documented reductions in priority crime areas provided evidence that partnership efforts translate into tangible improvements. Communities saw police responsiveness to identified concerns and witnessed coordinated multi-agency action on local safety issues.
- **Empowerment and Agency:** Through consultation, awareness programmes, and community-led initiatives, residents moved from feeling overwhelmed by local safety issues to understanding available support and their own role in building community resilience.

Looking Forward

- The 2024-25 programme demonstrated the PCSP's capacity to coordinate integrated policing and community safety work at scale. Evidence of crime reduction, high community satisfaction, and strong partnership engagement provide a foundation for continued progress on priority issues. Sustained investment in prevention, ongoing engagement with high-need communities, and maintained multi-agency cooperation position the partnership to address emerging challenges and build on the year's achievements.

Background of the PCSP

Lisburn & Castlereagh is a diverse and fast-growing council area on the south-west edge of Belfast, home to circa 145K residents. It combines busy urban centres, expanding suburbs and strong rural village communities, creating a mix of city life, countryside living and close-knit neighbourhoods. Key settlements include Lisburn City, Castlereagh, Carryduff, Dundonald, Moira, Hillsborough, Glenavy and Derriaghy.

The area has a young and working-age population, alongside a growing older demographic, creating demand for services across the life course. It shows sharp contrasts - with many areas experiencing high employment, strong educational outcomes and new housing growth, while other neighbourhoods face persistent deprivation, health inequalities and fuel poverty.

Economically, the borough benefits from:

- Strong commuter links to Belfast
- A growing retail, manufacturing and SME base
- Major assets such as Sprucefield, industrial estates and logistics corridors

Lisburn & Castlereagh has a rich sense of place, shaped by:

- The Lagan Valley, Hillsborough Forest, and open countryside
- Deep industrial, agricultural and linen heritage
- Strong traditions of volunteering, faith groups, sports and community activism

The council area is characterised by active community networks, high levels of volunteering, and increasing cultural diversity, with new communities adding to the social fabric. It is a place of contrast and connection - where rapid growth sits alongside long-standing village identity, and where community pride remains a defining strength.

The **Lisburn & Castlereagh City Council area**, within which the PCSP operates, covers a mix of urban and rural settings - including the city of Lisburn, Dundonald, surrounding villages, and countryside areas. Policing is structured with stations in Lisburn and Dundonald, supported by Local Policing Response Teams and Neighbourhood Policing Teams embedded across the district to ensure strong local engagement. You'll find more details here:

<https://www.psni.police.uk/about-us/local-policing/lisburn-and-castlereagh>
[lisburncastlereagh.gov.uk+1](https://www.lisburncastlereagh.gov.uk+1).

According to the latest demographic data from the Council's Equality Screening documentation, approximately (of the circa 150K residents) 19% of residents are under 14 years old, 30% fall within the 15–39 age bracket, 33% are aged 40–64, and 18% are 65 or older - with a notably higher-than-average proportion aged 85 and above. Around 6% were born outside the UK and Ireland, including migrant communities and refugees. Additionally, 32% of residents live with long-term health conditions, and 14% provide unpaid care. This demographic profile underscores the need for inclusive, intergenerational, and accessible safety initiatives. Full details can be found here: <https://www.lisburncastlereagh.gov.uk/documents/d/guest/good-relations-equality-screening-2024-25-pdf> [lisburncastlereagh.gov.uk+1](https://www.lisburncastlereagh.gov.uk+1).

Together, these features - multi-agency governance, community consultation, localised policing, and a diverse demographic context - highlight the essential role of the PCSP in shaping responsive and inclusive community safety strategies across Lisburn & Castlereagh.

Lisburn & Castlereagh PCSP is a statutory body jointly funded by the Department of Justice and the Northern Ireland Policing Board. It brings together ten elected councillors, nine independent community members, and representatives from key statutory agencies: the Youth Justice Agency, Probation Board for Northern Ireland, Housing Executive, Education Authority, Police Service of Northern Ireland (PSNI), Health and Social Care Trust, and the Northern Ireland Fire and Rescue Service. The PCSP operates through two primary strands: a **Policing Committee**, tasked with police oversight and strengthening public engagement, and a **Community Safety function** that focuses on delivering initiatives to prevent crime and enhance community safety. You can read more on the Council's website here:
<https://www.lisburncastlereagh.gov.uk/w/policing-and-community-safety-partnership>
[lisburncastlereagh.gov.uk](https://www.lisburncastlereagh.gov.uk).

The role of the PCSP includes consulting and engaging with the community to identify local concerns related to policing and safety, setting priorities, monitoring police performance, and encouraging broader cooperation between communities and statutory bodies. Its community safety work emphasises delivering practical responses through collaboration with partner organisations and local delivery groups - again detailed on the Council's page:
<https://www.lisburncastlereagh.gov.uk/w/policing-and-community-safety-partnership>
[lisburncastlereagh.gov.uk](https://www.lisburncastlereagh.gov.uk).

The **Police Service of Northern Ireland (PSNI)** plays a central role in the delivery of the Lisburn & Castlereagh PCSP Action Plan. Through active partnership working, the PSNI contributes expertise, resources, and frontline engagement to address priority issues including anti-social behaviour, drugs and alcohol misuse, hate crime, burglary, road safety, domestic and sexual abuse, cybercrime, and vulnerabilities linked to organised crime. The PSNI supports the development and delivery of local initiatives, participates in consultation and engagement exercises, and works alongside statutory, community, and voluntary partners to design effective responses to emerging issues.

As part of its contribution, the PSNI provides a visible policing presence, intelligence sharing, and operational support to ensure that local interventions are informed by up-to-date community safety information. It engages directly with residents to build confidence in policing, supports early intervention approaches for vulnerable individuals, and contributes to education and awareness campaigns that help prevent crime. In addition, the PSNI works through the PCSP structures - particularly the Policing Committee - to maintain local accountability and ensure that policing priorities remain closely aligned with the needs of communities across the Lisburn & Castlereagh area.

Through this collaborative role, the PSNI helps strengthen trust and confidence in policing, improve community safety outcomes, and contribute to the wider goal of making Lisburn & Castlereagh a safer and more resilient place for all who live, work, and visit.

PCSP Membership

Elected Members	Independent Members	Designated Organisations
Alan Martin (UUP)	Nathan Anderson (Independent Member, appointed 1st June 2024)	Police Service of Northern Ireland (PSNI)
Declan Lynch (Sinn Féin)	David Cairns (Independent Member, appointed 1st June 2024)	Education Authority (EA)
John Gallen (SDLP)	Brendan Corr (Independent Member, appointed 1st June 2024)	Youth Justice Agency (YJA)
Alan Givan (DUP)	David Drysdale (Independent Member, appointed 1st June 2024)	Northern Ireland Housing Executive (NIHE)
Brian Higginson (DUP)	Gerry McClory (Independent Member, appointed 1st June 2024)	South Eastern Health & Social Care Trust (SE Trust)
Sharon Lowry (Alliance)	Gina McDonald (Independent Member, appointed 1st June 2024)	Probation Board for Northern Ireland (PBNI)
Claire Kemp (Alliance)	Gareth Walker (Independent Member, appointed 1st June 2024)	Northern Ireland Fire & Rescue Service (NIFRS)
John Lavery (DUP)	Yvonne Craig (Independent) – 1 st of June 2024	
Tim Mitchell (UUP)	Ashling Twomey (Independent), 1 st of June 2024	
Martin McKeever (Alliance)		
Note: Councillor D Lynch replaced Councillor P Burke in November 2024		

PCSP Member Meeting Attendance

PCSP Member meeting attendance must either be included within this sub section or as an appendix.

Meeting attendance is attached within the appendix 1.

Apr-24
16.04.2024 PCSP Private Meeting
May-24
21.05.2024 PCSP Private Meeting
Jun-24
18.06.2024 PCSP Public Policing Meeting
Sep-24
17.09.2024 PCSP Private Meeting
Oct-24
15.10.2024 PCSP Public Themed Meeting (Hate Crime - Food for Thought)
Nov-24
19.11.2024 PCSP Private Policing Committee Meeting
Dec-24
16.12.2024 PCSP Private Meeting
Jan-25
21.01.2025 PCSP Private Meeting
Mar-25
18.03.2025 PCSP Public Themed Meeting (Dundonald) - EWAVG

- 9 total meetings across the financial year
- 6 private meetings for internal business and governance
- 3 public themed meetings providing community engagement on specific topics (Hate Crime and Dundonald area focus)

This distribution gives a good coverage for both internal governance and public-facing community engagement. The themed meetings align with Strategic Priority 1 (consultation and engagement) and Strategic Priority 3 (building confidence in policing).

	Policing Committee (include number held)	PCSP Meeting (include number held)
<u>Political Members</u>		
	See Appendix 1	
<u>Independent Members</u>		
	See Appendix 1	
<u>Statutory Organisations</u>		
	See Appendix 1	

PCSP Contact Details

Lisburn & Castlereagh PCSP
Civic Headquarters
Lagan Valley Island
Lisburn
Co. Antrim
BT27 4RL

Email: pcsp@lisburncastlereagh.gov.uk

Operational Funding Breakdown

Below is a breakdown of operational funding for each Strategic Priority including the 6 agreed themes as detailed below. Whatever themes the PCSP has broken this down under their Action Plan will suffice.

This provides additional information to the year-end financials and is particularly helpful for the Department in answering FOIs and Assembly business.

Action Plan theme	Operational Funding Breakdown
Awareness raising and engagement	£4000
ASB	£30,000
Drugs and alcohol abuse	£6000
Domestic and sexual abuse	£5000

Cyber crime	£2000
Hate Crime	£3000
Vulnerability to organised crime (including paramilitary linked criminality)	£1500
Confidence in policing	£24500

Year-end Financials

2024/2025 Expenditure

<i>Budget Line</i>	<i>Allocated amount</i>	<i>Amount spent</i>
<i>Administration and Operational</i>	£275,115.00	£235,884.44
<i>Meeting Expenses</i>	£12,500.00	£11,101.65
<i>Total Budget (Admin, Operational and Meeting Expenses)</i>	£287,615.00	£246,986.09

Financial statement is included as appendix 2

Strategic Priority 1

To ensure effective delivery in response to local need and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement.

through:

- carrying out meaningful engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector in the development and implementation of PCSP Action Plans;*

- *ensuring ongoing two-way engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector to provide a problem-solving forum to identify effective solutions to local issues, ensuring sufficient flexibility to address issues as they emerge, and seeking relevant expertise from the designated organisations as appropriate;*
- *using a range of platforms, including multi-media, to communicate and promote the work of the PCSP; and*
- *increasing awareness of the work of the PCSP.*

Strategic Priority 1:

OBA Overview

To ensure effective delivery in response to local need and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement.

How Much Did We Do?

Consultation and Engagement Activity:

- **140 PCSP Community Engagement Events** held throughout 2024-25 (40 in Q1, 36 in Q2, 32 in Q3, 32 in Q4)
- **139 consultation events and meetings** delivered across the council area
- **17,270+ members of the public** attended consultation and engagement events
- **65 PCSP member attendances** at consultation events and meetings (ranging from 14-18 members per quarter)
- **11-13 stakeholder and partner organisations** attending each quarter's consultation and engagement events

Communication and Awareness:

- **# social media posts - 124**
- **# press releases - 15**
- **# campaigns/PR events - 18**

How Well Did We Do It?

Public Satisfaction:

- **92.7%-100% of participants** reported satisfaction with the consultation process across all quarters
- **92.7%-100% of the public** expressed satisfaction with PCSP consultation and engagement events

- **100% of PCSP members** (19 members) reported feeling more engaged with the community as a result of their involvement

Partnership Effectiveness:

- **100% of stakeholder and partner organisations** consistently reported improved partnership working with other key stakeholders as a result of their involvement with PCSP consultation and engagement events
- Strong sustained engagement with statutory, community, and voluntary sector partners throughout the year

Social Media and Communications:

- **# social media likes & followers** – *1268 followers and 885 likes*
- **% increase in likes & followers compared with previous year** – *23.6 increase over year*

Is Anyone Better Off?

Community Awareness and Knowledge:

- **100% of attendees** at consultation and engagement events reported increased knowledge of the work of the PCSP (Q1-Q4)
- **92.7%-100% of attendees** felt that the PCSP is improving their area through the consultation and engagement activities
- **17,270+ members of the public** gained increased awareness of PCSP activities and local policing and community safety priorities

Impact on Community Confidence:

- Broad-based engagement across the district enabled communities to identify and articulate priorities for policing and community safety
- Two-way communication channels established to provide feedback on PCSP effectiveness and responsiveness to emerging local issues
- Foundation built for collaborative problem-solving between the PCSP, communities, and statutory partners
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Overview of Consultation and Engagement Activities

Key Highlights

During 2024-25, the Lisburn & Castlereagh PCSP held **140 consultation and engagement events**, reaching over **17,000 members of the public**. This extensive programme of engagement reflected the PCSP's commitment to meaningful two-way communication with communities across the district.

Quarter 1 (April-June 2024) saw particularly strong attendance, with 12,933 members of the public participating in 40 engagement events. This reflected the launch of consultation activities to inform the development and implementation of the 2024-25 PCSP Action Plan and highlighted strong community appetite for involvement in local policing and community safety matters.

Subsequent quarters (Q2-Q4) maintained a consistent programme of 32-36 events, with PCSP members demonstrating sustained commitment to engagement, ranging from 14-18 attendances

per quarter. Stakeholder participation remained robust, with 11-13 partner organisations attending events each quarter.

Consultation for Action Plan Development

The consultation sessions held during this period were integral to:

- Identifying and understanding local policing and community safety concerns
- Refining priorities for the PCSP Action Plan 2024-25
- Gathering intelligence on emerging issues and community needs
- Building trust and demonstrating PCSP responsiveness to residents

Public Feedback

Consistently high satisfaction rates (92.7%-100%) across all quarters demonstrated that:

- Consultation processes were accessible and well-received
- Communities valued the opportunity to shape PCSP priorities
- Participants felt heard and engaged by PCSP representatives
- Partnership working enhanced the quality and reach of engagement activities

Next Steps

The strong engagement foundation established in 2024-25 positions the PCSP to:

- Continue responsive consultation with priority communities
- Enhance digital and social media presence to reach wider audiences
- Strengthen feedback mechanisms to demonstrate how community input shapes PCSP work
- Expand targeted engagement with underrepresented groups
- Maintain high satisfaction standards while exploring opportunities to increase reach in subsequent years

Best practice examples

Name of engagement activity/event:	Grand Choice Participatory Budgeting and PCSP Engagement – Downshire West and Killultagh.
Cost of event:	40K (monies also made up with partnership funding for 2 Grand Choices per year)– included grants/venue costs/printing and other ancillary costs.
Partners:	<ul style="list-style-type: none"> • Lisburn & Castlereagh City Council and Local Community Groups • Lisburn & Castlereagh Policing and Community Safety Partnership • Police Service of Northern Ireland • Sport Northern Ireland • Ark Housing • South Eastern Health and Social Care Trust • Choice Housing

	<ul style="list-style-type: none"> • Triangle Housing Association • Northern Ireland Housing Executive
Description of activity/event:	<p>The Grand Choice Community Decision Event demonstrated a strong model of PCSP-led public engagement, placing local residents at the centre of decision-making about community safety, wellbeing and local improvement funding. By hosting a large-scale, in-person voting marketplace, the event created a visible, accessible and democratic space for engagement between residents, PCSP, statutory partners, schools and voluntary groups. Residents were able to meet project promoters directly, ask questions, and make informed choices, strengthening transparency, trust and accountability. The turnout of over 800 people reflects high levels of community confidence in the PCSP engagement model and reinforces Grand Choice as a powerful tool for building civic participation, shared ownership and community-led prevention.</p>
Impact of the work	<p>Key Outcomes</p> <ul style="list-style-type: none"> • Over 800 residents attended the Community Decision Event • High levels of community participation in funding decisions • Direct investment into: <ul style="list-style-type: none"> ○ Road safety ○ Dementia support ○ Mental health and wellbeing ○ Play, sport and recreation ○ Intergenerational activity ○ Community lifesaving equipment • Strong engagement by: <ul style="list-style-type: none"> ○ Schools ○ Faith groups ○ Housing and community associations
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • £15,000 distributed • Up to 15 projects funded • 3 online support workshops delivered • 1 Community Decision Event delivered • Over 800 residents engaged in voting <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Community-led decision-making • Strong cross-sector participation • High voter turnout • Wide diversity of funded themes • Support provided to both constituted and non-constituted groups • Transparent public voting process • Real-time engagement with project promoters <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Residents: <ul style="list-style-type: none"> ○ Have direct power over local funding decisions ○ See tangible improvements in their communities

- Community groups & schools:
 - Access funding without complex tender processes
- Vulnerable groups:
 - Benefit from projects supporting dementia, mental health, safety and wellbeing
- Wider community:
 - Gains new facilities, safer roads, improved play spaces and lifesaving equipment
- PCSP & Council:
 - Stronger trust, participation and visibility in local neighbourhoods

Images



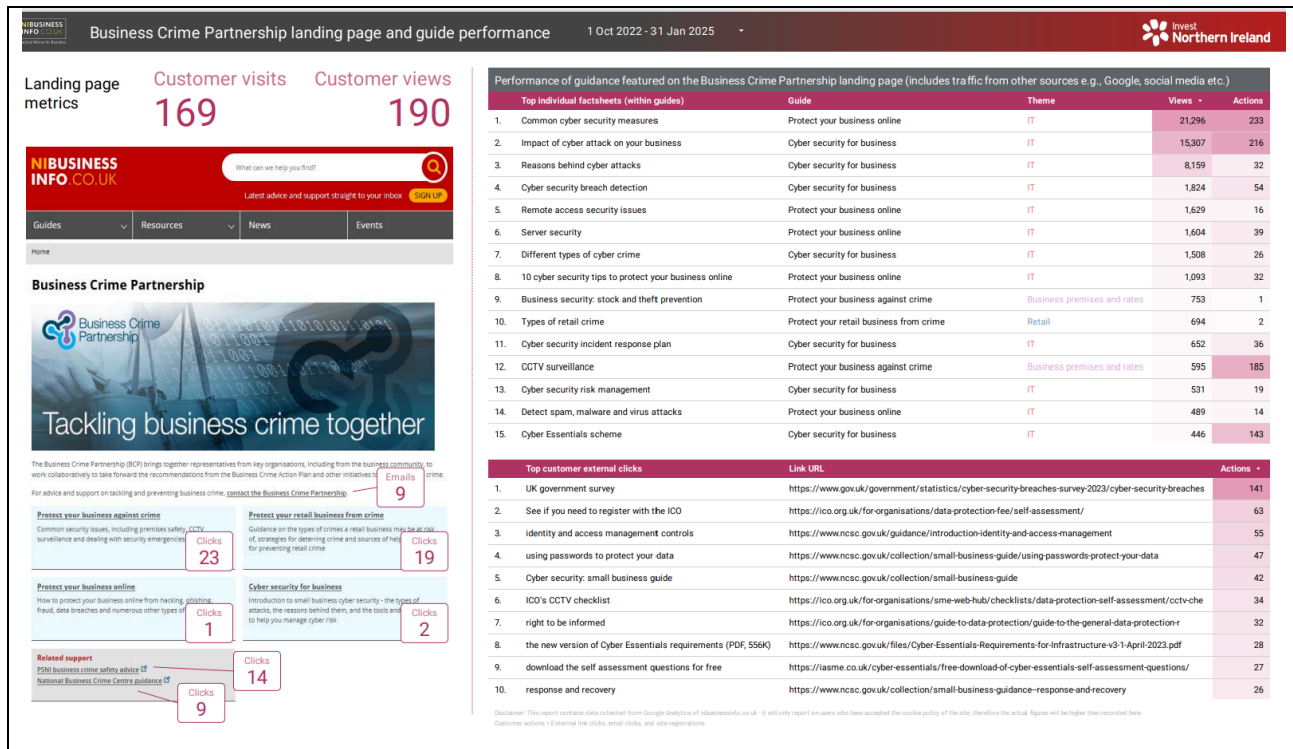


Name of engagement activity/event:	Business Crime Public Engagement Meeting – Lisburn City Centre
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Cost of event:	Less than £500
Partners:	<ul style="list-style-type: none"> • Lisburn & Castlereagh Policing and Community Safety Partnership • Police Service of Northern Ireland • City Watch NI • The Lark, Lisburn Square
Description of activity/event:	<p>Lisburn & Castlereagh PCSP hosted a public themed meeting on Business Crime at The Lark, Lisburn Square, focused on tackling crime affecting local retailers and strengthening partnership-based prevention.</p> <p>Partners from PSNI and City Watch NI delivered presentations on:</p> <ul style="list-style-type: none"> • Cyber crime • Retail crime prevention • Proactive policing approaches to deter business crime • The City Watch NI operational model across the council area <p>The meeting was attended by over 40 people, including a strong representation of local retailers, who were actively encouraged to participate in a live questions and answers session with the panel.</p> <p>Business Watch Scheme was also promoted during the event. This free scheme allows retailers to join a coordinated safety network offering:</p> <ul style="list-style-type: none"> • Crime prevention advice • Safe shop training • Direct engagement with PCSP, PSNI and City Watch NI <p>This business crime meeting reflects the PCSP's commitment to visible, face-to-face public engagement with local businesses, placing retailers at the heart of crime prevention and partnership working. By creating a safe, open forum for discussion, the PCSP enabled retailers to raise live concerns, question policing approaches, and directly influence local safety responses. The promotion of the Business Watch Scheme further strengthens this two-way relationship, moving engagement beyond a one-off meeting into ongoing collaboration, shared responsibility and collective deterrence.</p>
Impact of the work	<p>Observed Outcomes</p> <ul style="list-style-type: none"> • Increased awareness of cyber crime and retail crime risks • Improved understanding of proactive policing methods • Direct promotion of the Business Watch Scheme • Strengthened partnership links between: <ul style="list-style-type: none"> ○ Retailers ○ PCSP ○ PSNI ○ City Watch NI

	<ul style="list-style-type: none"> Supported improved city centre confidence and safety <p>Engagement-Based Feedback (Indicative)</p> <ul style="list-style-type: none"> “Very useful information on cyber crime.” “Good to know there is a free scheme we can join.” “Helpful to speak directly to police and City Watch.” <p>Data Opportunities</p> <ul style="list-style-type: none"> Number of retailers signed up post-event Follow-up Safe Shop training uptake City Watch referrals and intelligence sharing Retail crime reporting trends post-engagement
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> 1 public themed business crime meeting delivered Over 40 attendees, including local retailers Multiple partner presentations delivered 1 coordinated Business Watch Scheme promoted <p>How Well Did We Do?</p> <ul style="list-style-type: none"> Delivered in a central, accessible retail venue Strong multi-agency presence Relevant and practical crime topics covered Direct Q&A engagement with retailers Clear routes into ongoing Business Watch support Free access to prevention training and engagement <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> Retailers: <ul style="list-style-type: none"> Better informed about crime risks Greater confidence in reporting Direct access to crime prevention and Safe Shop training City Centre: <ul style="list-style-type: none"> Improved collective deterrence Stronger communication between traders and partners PCSP & Partners: <ul style="list-style-type: none"> Improved visibility and trust Better intelligence-sharing opportunities Strengthened preventative focus on business crime
Images	





Strategic Priority 2:

Priority 2 - To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour through

- utilising the partnership created by the statutory, elected and independent/ community membership of the PCSP to initiate and lead work to improve community safety and tackle ASB locally;
- working in partnership to develop outcome and locality focused interventions to address the most pressing crime types and behaviours impacting local community safety, as evidenced by local need, with appropriate targets and indicators so that impacts can be measured;
- drawing on best practice, promote early intervention and collaborating effectively to improve PCSP-supported projects and programmes that address the underlying causes of ASB, crime and the fear of crime in the community, including, where appropriate, a focus on changing behaviours;
- enhancing safety and feelings of safety, in particular for those who might be more vulnerable;
- engaging with partners in the district, to horizon scan in order to respond to and re-direct resources to respond to emerging local community safety issues;
- having cognisance of the Community Safety Framework in developing local plans, and providing a feedback loop to the Community Safety Board on local issues in order to inform community safety policy development – and vice versa; and

Providing comprehensive community input into decision making processes about tackling actual and perceived anti-social behaviour and giving feedback to the community on the effectiveness of interventions on meeting outcomes.

Include indicators from approved action plan

- ASB;
- Fear of Crime;
- Drugs and Alcohol Abuse;
- Hate Crime;
- Domestic and Sexual Abuse;
- Cyber Crime;
- Road safety;

OBA Overview under each indicator

How Much Did We Do?

Education and Engagement:

- **12 youth diversionary projects** delivered throughout the year, engaging **194 young people** (Q1: 65, Q2: 63, Q4: 66)
- **4,285 volunteer hours** deployed by Community Safety Wardens and partner organisations across the year
 - Q1: 845 hours
 - Q2: 1,080 hours
 - Q3: 1,180 hours
 - Q4: 1,180 hours
- **48 onward referrals** made to PSNI and other statutory organisations (Q1: 7, Q2: 12, Q3: 14, Q4: 14)

Outreach and Patrol Activity:

- **12 patrols per quarter** carried out by outreach workers (48 total)
- **Consistent engagement** across emerging hotspot ASB areas including Ballybeen and surrounding localities
- **6-13 ASB incidents attended** per quarter (Q1: 6, Q2: 12, Q3: 12, Q4: 13)

How Well Did We Do It?

Participant Satisfaction:

- **89-92% of programme participants** reported satisfaction with the activities and projects delivered
 - Q1: 89%
 - Q2: 92%
 - Q4: 91%

Partner Satisfaction:

- **100% of partners** (5 organisations per quarter) reported satisfaction with the scheme across all quarters
- **Strong engagement** from statutory, community, and voluntary sector partners maintaining consistent involvement

Quality Indicators:

- High retention and engagement rates with young people throughout programmes
- Consistent partner feedback supporting scheme effectiveness

Is Anyone Better Off?

Behaviour Change:

- **87-96.9% of young people** who participated stated they benefitted from the programmes
 - Q1: 87%
 - Q2: 90%
 - Q4: 91%
- **87-96.9% of young people** demonstrated likely to change their behaviour following engagement
 - Q1: 87%
 - Q2: 90%
 - Q4: 96.9%

ASB Reduction:

- **24.6% reduction in ASB incidents** in hotspot areas (Q1)
- **18.5% reduction in ASB incidents** in hotspot areas (Q2)
- **3% increase in ASB incidents** in hotspot areas (Q4) - *indicating emerging pressure requiring sustained intervention*

Community Confidence:

- **40-42 community members** reported feeling safer as a result of the Community Safety Warden scheme
 - Q1: 40 residents
 - Q4: 42 residents

- **100% of partners** reported feeling confident that community safety is improved and/or crime reduced as a result of the service

Engagement with PSNI:

- **12% of young people** who received youth work interventions demonstrated increased engagement with PSNI
- Strong correlation between programme participation and willingness to engage positively with statutory agencies

Overview of ASB Workstream

Key Achievements

The ASB workstream delivered a comprehensive programme of intervention, education, and partnership-based activity throughout 2024-25. The partnership utilised multi-agency approaches to address anti-social behaviour through both prevention (education and diversionary activities) and response (outreach patrols and referrals).

Key Features:

- **Lisburn SAFE Programme:** Established in 2011 following community and police consultation, with a Memorandum of Understanding agreed by PSNI, PCSP, and Lisburn Community Safety Partnership. The programme continued to deliver targeted outreach in emerging hotspot areas, including Ballybeen and surrounding localities.
- **Volunteer-led Delivery:** 4,285 volunteer hours deployed through Community Safety Wardens and partner organisations, demonstrating strong community investment in addressing ASB.
- **Youth Focus:** 194 young people engaged through 12 diversionary projects, with consistently high satisfaction rates (89-92%) and strong behaviour change indicators (87-96.9%).
- **Early Intervention:** Education sessions delivered across schools and youth groups to build resilience and awareness of ASB impacts among young people.
- **Referral Pathways:** 48 referrals made to statutory and voluntary organisations, enabling young people and residents to access appropriate support services.

Impact Summary

The early part of the year (Q1-Q2) demonstrated significant progress, with reductions of 24.6% and 18.5% in ASB incidents within targeted hotspot areas. This reflected the effectiveness of coordinated early intervention and outreach activity. However, Q4 data showed a 3% increase in ASB incidents, indicating emerging pressures that require sustained and potentially enhanced intervention going forward.

Despite this increase, the programme maintained high levels of engagement, satisfaction, and behaviour change among participants, demonstrating the value of the preventative approach.

Partner Network

The ASB workstream benefitted from strong multi-agency collaboration, with partners including:

PSNI, PCSP, Education Authority, Logic Café, Ballymacash Rangers, LCC Community Trust, Lisburn YMCA, Youth Initiatives, Lisburn BMX, Ballybeen Educational & Cultural Heritage Hub, Dreamscheme NI, Street Pastors, Lisburn PSP, Resurgam Youth, Canal Boxing Club, Hillhall

Regeneration Group, Derriaghy Cricket Club, Mazetown Rural Action Collective, Moira Friendship, Ascertainment, Atlas Women's Centre, and New Driver NI.

Best practice example

Name of engagement activity/event:	Evening Engagement Meetings with Lisburn City Centre Retailers – Anti-Social Behaviour (ASB)
Cost of event:	(Delivered through PCSP coordination and partner agency in-kind contributions.)
Partners:	<ul style="list-style-type: none"> • Lisburn & Castlereagh Policing and Community Safety Partnership (PCSP) • Police Service of Northern Ireland (PSNI) • Lisburn & Castlereagh City Council (LCCC) • City Watch NI • Lisburn Square Landlord / Property Management • Local retailers (Lisburn Square and Haslem Lane)
Description of activity/event:	<p>Lisburn & Castlereagh PCSP facilitated a series of four evening engagement meetings over the course of a calendar year with Lisburn City Centre retailers, focused on addressing ongoing low-level anti-social behaviour (ASB) in Haslem Lane and Lisburn Square.</p> <p>Each meeting was attended by approximately 20–25 participants, including retailers and partner agencies. The sessions provided a structured forum for retailers to raise concerns and for partners to coordinate responses.</p> <p>Key issues discussed included:</p> <ul style="list-style-type: none"> • Post-school congregating and fights involving school-aged young people • Groups returning later in the evening, often out of uniform • Concerns around alcohol and drug use • Threatening behaviour towards late-night shop and café staff • Intimidation of customers • Damage to CCTV cameras, vandalism (e.g. pulling flowers), and abusive behaviour <p>The meetings focused on problem-solving, information sharing, reassurance, and identifying proportionate preventative and enforcement responses.</p>

Impact of the work	<p>Observed Outcomes</p> <ul style="list-style-type: none"> • Improved communication and trust between retailers and statutory partners • Better understanding of patterns and timings of ASB incidents • Enhanced coordination between PSNI, City Watch and Council services • Increased retailer confidence in reporting incidents and engaging with partners <p>Indicative Feedback (Representative)</p> <ul style="list-style-type: none"> • “It was helpful to speak directly to police and City Watch together.” • “Good to know others are experiencing the same issues.” • “The meetings helped clarify who to contact and when.” <p>Data Opportunities (If available)</p> <ul style="list-style-type: none"> • ASB incident reports in Haslem Lane / Lisburn Square (pre/post engagement) • City Watch call-outs and intelligence submissions • Retailer reporting levels and engagement with Business / City Watch schemes
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 4 evening engagement meetings delivered • Approximately 80–100 total attendances across the year • Multiple partner agencies engaged • Ongoing issues tracked across time rather than one-off engagement <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Delivered at times suitable for retailers • Addressed real, live concerns • Strong multi-agency attendance • Open, solution-focused discussion • Consistent engagement over time rather than single intervention <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Retailers: <ul style="list-style-type: none"> ◦ Felt heard and supported ◦ Have clearer reporting routes ◦ Increased confidence in partnership responses • Partners: <ul style="list-style-type: none"> ◦ Improved shared understanding of ASB dynamics ◦ Better coordination of preventative and enforcement activity • City Centre: <ul style="list-style-type: none"> ◦ Improved collective response to low-level ASB

	<ul style="list-style-type: none"> ○ Reduced tolerance of intimidation and nuisance behaviour
Images Not available due to nature of meets	

Fear of Crime/Vulnerability/Home Security Programmes

Community Safety Interventions Overview

What Are We Doing?

Across the council area, a suite of preventative community safety measures is being delivered, including:

- No Cold Calling Zones
- Neighbourhood Watch (NHW) schemes with coordinators
- Farm Watch schemes
- Text Alert subscriber engagement
- Tiered Home Security Scheme
- Personal Safety presentations
- Business Watch schemes
- Community and Public Liaison Committees (CPLCs)

A core focus within this dataset is the 4-Tier Home Security Scheme, aimed at reducing vulnerability and increasing confidence in policing.

How Are Our Projects Performing? (Quarterly Snapshot)

How Much Did We Do?

Across the three reported quarters:

- 110 referrals to the 4-Tier Home Security Scheme
- 690 pieces of security equipment installed
- 652 people directly supported

Activity increased over time, with referrals rising from 28 → 32 → 50, indicating growing awareness and demand.

How Well Did We Do It?

- 100% satisfaction rate recorded in every quarter through callback monitoring
- Consistent delivery quality despite increased volume

- Strong operational performance and service reliability

Is Anyone Better Off?

Across all quarters, outcomes were exceptionally strong and consistent:

- 100% of participants felt safer
- 100% reported increased confidence in PSNI
- 100% more likely to engage with PSNI
- 100% more likely to report crime

This demonstrates not just crime-prevention impact, but confidence-building and trust-building outcomes, which are central to long-term community safety.

Turn the Curve Insight

The data shows a clear positive curve:

- Increasing reach and uptake
- Sustained service quality
- Strong, repeatable outcomes

The intervention is:

- Preventative rather than reactive
- Targeted at vulnerability
- Delivering both practical and confidence-based benefits

The 4-Tier Home Security Scheme is turning the curve by increasing protection, improving confidence in policing, and strengthening community willingness to report crime - all delivered at scale with consistently high satisfaction.

Best practice example – Fear of Crime

Name of engagement activity/event:	Safe Running for Women and Girls – EVAWG Community Safety Programme
Cost of event:	(Delivered through PCSP partnership working with Council Leisure Services and PSNI.)
Partners:	<ul style="list-style-type: none"> • Lisburn & Castlereagh Policing and Community Safety Partnership (PCSP) • Lisburn & Castlereagh City Council – Leisure Services • Police Service of Northern Ireland (PSNI) – Crime Prevention Officers • Specialist contributors, including:

	<ul style="list-style-type: none"> ○ Physiotherapists ○ Nutritionists ○ Sporting bodies (e.g. Triathlon Ireland)
Description of activity/event:	<p>Lisburn & Castlereagh PCSP has delivered a series of safe running events for women and girls, in partnership with LCCC Leisure Services and PSNI, aimed at promoting personal safety, confidence, and wellbeing.</p> <p>The events combine practical physical activity with personal safety education, focusing on:</p> <ul style="list-style-type: none"> • Staying safe while running outdoors • Crime prevention and situational awareness • Improving running technique • Injury prevention • Physical and mental wellbeing <p>PSNI Crime Prevention Officers provide practical, accessible advice on personal safety, while expert speakers contribute guidance on training, nutrition, and injury management. The initiative supports women and girls to feel safer, stronger, and more confident using public spaces.</p> <p>The programme forms part of the PCSP's wider commitment to raising awareness of the Ending Violence Against Women and Girls (EVAWG) strategic framework, embedding prevention and empowerment approaches within everyday community activity.</p>
Impact of the work	<p>Observed Outcomes</p> <ul style="list-style-type: none"> • Increased confidence among women and girls to run safely in public spaces • Improved awareness of personal safety strategies • Enhanced physical and mental wellbeing • Strengthened partnership working between community safety, policing and leisure services • Positive engagement with EVAWG prevention messaging in a non-stigmatising, empowering way <p>Indicative Feedback (Representative)</p> <ul style="list-style-type: none"> • "Really reassuring to get practical safety advice while doing something positive for my health." • "It made me feel more confident running on my own." <p>Data Opportunities (If available)</p>

	<ul style="list-style-type: none"> • Attendance figures per event • Repeat participation • Participant feedback on confidence and safety perceptions • Links to EVAWG engagement metrics and follow-on activity
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • Multiple safe running events delivered • 2 leisure centre venues utilised • Multiple expert speakers engaged • High levels of attendance across sessions <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Delivered in accessible, familiar community venues • Practical, participant-led approach • Strong multi-agency collaboration • Positive, empowering framing of EVAWG prevention • Integrated physical activity with safety education <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Women and girls: <ul style="list-style-type: none"> ◦ Feel safer and more confident using public spaces ◦ Gain practical tools to manage risk ◦ Improve physical and mental wellbeing • Partners: <ul style="list-style-type: none"> ◦ Stronger collaborative EVAWG prevention model • Community: <ul style="list-style-type: none"> ◦ Increased visibility of positive, preventative approaches to women's safety
Images	

SAFE WINTER RUNNING FOR WOMEN

TUESDAY 10 DECEMBER 2024, 7 - 9PM
LAGAN VALLEY LEISUREPLEX, LISBURN

Join us for a free event for safe running for women and girls, including advice on improving your running, staying injury free, physical and mental well-being and personal safety.

Featuring speakers from Triathlon Ireland, a nutritionist, physiotherapist and a PSNI Crime Prevention Officer.

Please register by Friday 8 December 2024
Email: pcsp@liscastlereagh.gov.uk

LCCC
Lisburn & Castlereagh City Council

PCSP
Policing & Community
Safety Partnership



SAFE SPRING RUNNING FOR EVERYONE

THURSDAY 20 MARCH 2025, 7 - 9PM
LOUGH MOSS LEISURE CENTRE, CARRYDUFF

Join us for a free event for safe running for women and girls, including advice on improving your running, staying injury free, physical and mental well-being, with personal safety and raising awareness on Ending Violence Against Women & Girls (EVAWG).

Featuring speakers from Triathlon Ireland, a nutritionist, physiotherapist and a PSNI Crime Prevention Officer.

Please register by Friday 14 March 2025
Email: pcsp@liscastlereagh.gov.uk

LCCC
Lisburn & Castlereagh City Council

PCSP
Policing & Community
Safety Partnership



2025 Year of LISBURN
We celebrate 100

END

VIOLENCE
AGAINST
WOMEN
& GIRLS

THERE IS SOMETHING **EVERYONE CAN DO.**



Northern Ireland
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Castlereagh
City Council



Best practice example – Vulnerability/Home Security Programmes

Name of engagement activity/event:	PCSP Tier Four Home Security Intervention
Cost of event:	£10,000 (Tier Four Home Security Scheme)
Partners:	<ul style="list-style-type: none"> • Lisburn & Castlereagh PCSP • PSNI Neighbourhood Policing Team (NPT)
Description of activity/event:	<p>A Tier Four PCSP home security response was provided following reports of a break-in at a rural outbuilding and concerns about ongoing harassment. A resident, a foreign national living in the Ballybeen area, reported that both she and her children were experiencing intimidation and antisocial behaviour.</p> <p>Working in partnership with the local PSNI Neighbourhood Policing Team, a security assessment was completed and the following measures were installed:</p> <ul style="list-style-type: none"> • CCTV system • External security lighting • Motion sensors <p>The intervention aimed to reduce vulnerability, improve personal safety, and provide reassurance.</p>
Impact of the work	<p>Impact of the Work (OBA)</p> <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • The resident and family report feeling safer in their home. • Increased reassurance and confidence in PSNI and PCSP support. • Reduced fear of further incidents through visible deterrence measures.
Images No images due to privacy matters or vulnerable nature of residents as mentioned above.	

Alcohol, drug and substance abuse awareness

How Much Did We Do?

RAPID Bins (Drug Disposal):

- **5 RAPID bins** deployed across the Lisburn & Castlereagh council area
- Ongoing monitoring and collection of disposed items providing community data on drug circulation patterns

Drug Awareness Events:

- **7 targeted programmes** delivered in partnership with Lisburn Drugs and Alcohol Forum, SEDACT, and ASCERT across the year
 - Q2: 2 programmes
 - Q3: 2 programmes
 - Q4: 3 programmes
- **540+ participants** reached through awareness events, including:
 - **3 DMS Charity Drugs Awareness Plays** delivered to post-primary schools in Q4, reaching **540 students**

Community Wellbeing and Targeted Support:

- **20 people supported** through targeted intervention programmes (Q1-Q2)
- **18 people supported** through targeted intervention programmes (Q3)
- **20 people supported** through targeted intervention programmes (Q4)

How Well Did We Do It?

Participant Satisfaction:

- **81-85% of participants** reported satisfaction with the targeted intervention initiatives
 - Q2: 85% satisfied
 - Q3: 81% satisfied
 - Q4: 85% satisfied

School-Based Engagement:

- **DMS Charity Drugs Awareness Plays** successfully delivered to 3 post-primary schools, demonstrating effective engagement with young audiences through innovative, age-appropriate delivery methods

Partner Satisfaction:

- Strong partnership engagement with:
 - Lisburn Drugs and Alcohol Forum
 - SEDACT (South Eastern Drug and Alcohol Team)
 - ASCERT
 - Resurgam Healthy Living Centre
 - South East Regional College

- PSNI

Is Anyone Better Off?

Awareness and Attitude Change:

- **85-100% of participants** demonstrated increased awareness of the harmful effects of drugs and alcohol following engagement
 - Q2: 100% with increased awareness
 - Q3: 100% with increased awareness
 - Q4: 100% with increased awareness
- **85-100% of participants** reported changed attitudes, beliefs, or opinions on the negative impact of drugs and alcohol
 - Q2: 85% of 17 participants
 - Q3: 100% of 18 participants
 - Q4: 100% of 20 participants

Community Impact:

- **Drug items removed from circulation** through RAPID bin scheme (ongoing monitoring of disposal patterns)
- **540 young people** educated on drug awareness through innovative theatre-based learning in Q4
- **Increased awareness** within school communities of prescription medicine disposal best practice

Comparative Crime Data:

- **634 drug offences recorded** during 2024-25 (April-March), compared to 793 offences in 2023-24
 - **Decrease of 159 offences (10.1% reduction)**
- **635 drug possession incidents recorded** during 2024-25, compared to 767 in 2023-24
 - **Decrease of 132 incidents (17.3% reduction)**

Overview of Drugs and Alcohol Workstream

Key Achievements

The Drugs and Alcohol workstream delivered a multi-faceted approach to awareness raising, early intervention, and harm reduction during 2024-25. The programme combined education, targeted support for individuals, and community-based initiatives to address substance misuse across the council area.

Key Initiatives:

- **Educational Delivery:** The use of innovative theatre-based learning through DMS Charity Drugs Awareness Plays proved highly effective in engaging young people, reaching 540 students across 3 post-primary schools in Q4 alone. This approach makes complex substance misuse issues accessible and memorable for school-age audiences.

- **Targeted Support Programmes:** Consistent delivery of 18-20 participants per quarter engaged in targeted intervention initiatives, with high satisfaction rates (81-85%) indicating relevance and quality of provision.
- **Partnership Approach:** Strong collaboration with Lisburn Drugs and Alcohol Forum, SEDACT, ASCERT, and other specialists ensured evidence-based, coordinated delivery aligned with broader regional substance misuse strategies.
- **Harm Reduction:** 5 RAPID bins provided accessible drug disposal options, supporting community members (particularly older people managing prescription medicines) to safely dispose of unused or unwanted drugs.

Comparative Outcome Data

The workstream contributed to a broader positive trend in recorded drug offences:

- **10.1% reduction** in drug offences year-on-year
- **17.3% reduction** in drug possession incidents year-on-year

This reduction reflects the effectiveness of combined prevention, awareness, early intervention, and enforcement efforts across the partnership.

Emerging Insight

The comments section highlighted that RAPID bins primarily contain prescription tablets rather than illicit drugs, indicating a significant proportion of disposal relates to older age populations managing medication. This reinforces the need for continued awareness raising around safe medicine disposal practices, particularly targeting older adults and those managing long-term health conditions.

Partner Network

The workstream benefitted from coordinated partnership working with:

PSNI, Lisburn Drugs and Alcohol Forum, SEDACT, Resurgam Healthy Living Centre, ASCERT, South East Regional College, and DMS Charity

Best practice example - Alcohol, drug and substance abuse

Name of Project	ASCERT Domestic Abuse, Substance Use & Personal Safety Training Programme – March 2025
Funded amount	5k
Partners	<ul style="list-style-type: none"> • ASCERT • Lagan Valley Island (In-person venue) • Online delivery via Zoom
Description of project	<p>During March 2025, a programme of professional training courses was delivered by ASCERT to support frontline staff, community organisations, and partners to better respond to substance use, domestic abuse, and personal safety risks.</p> <p>Three in-person sessions were hosted at Lagan Valley Island, with an</p>

	<p>additional online evening session to maximise accessibility.</p> <p>Training Sessions Delivered:</p> <ul style="list-style-type: none"> • Substance Use & Domestic Abuse <ul style="list-style-type: none"> ○ Tuesday 18 March 2025 10am–1pm Lagan Valley Island ○ Tuesday 18 March 2025 2pm–5pm Lagan Valley Island ○ Monday 24 March 2025 6.30pm–9.30pm Online (Zoom) • Managing Potentially Violent Situations <ul style="list-style-type: none"> ○ Wednesday 19 March 2025 10am–4.30pm Lagan Valley Island <p>The programme focused on:</p> <ul style="list-style-type: none"> • Understanding the link between substance misuse and domestic abuse • Recognising risk indicators • Improving staff confidence in managing challenging or violent situations • Strengthening early intervention and safeguarding responses
Impact of the project	<p>Observed Outcomes (Expected / Emerging)</p> <ul style="list-style-type: none"> • Improved knowledge of domestic abuse dynamics • Greater confidence in responding safely to volatile situations • Stronger multi-agency safeguarding awareness • Enhanced workforce competence across statutory and community sectors <p>Illustrative Feedback</p> <ul style="list-style-type: none"> • “This training helped me better understand how substance use increases domestic abuse risk.” <p>Data Opportunities</p> <ul style="list-style-type: none"> • Number of attendees across sessions • Sector breakdown (voluntary, statutory, education, housing, etc.) • Pre/post confidence scoring • Referrals to support services following training • Link to EVAWG and safeguarding reporting trends
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 4 training sessions delivered • 3 in-person sessions at Lagan Valley Island • 1 online evening session • 2 specialist training themes covered • Multiple cohorts trained across different times of day

How Well Did We Do?

- Sessions offered at flexible times (daytime, evening, online)
- Delivered by specialist provider (ASCERT)
- Strong accessibility through central civic venue
- Practical, frontline-focused content
- Clear booking pathways via Eventbrite

Is Anyone Better Off?

- Frontline workers more confident in:
 - Managing risk
 - Responding to domestic abuse
 - Recognising substance-related safeguarding concerns
- Organisations better equipped for:
 - Early intervention
 - Trauma-informed responses
 - Safer staff practice
- Communities benefit through:
 - Improved protection
 - Earlier support pathways
 - Reduced escalation of harm

Images



Best practice example - Alcohol, drug and substance abuse

Name of	'I Love You, Mum – I Promise I Won't Die' Schools & Community Drug
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Project	Awareness Theatre Tour (NI) – 2025
Funded amount	2.5K
Partners	<ul style="list-style-type: none"> ○ Lisburn & Castlereagh Policing and Community Safety Partnership ○ The DSM Foundation Charity ○ Mark Wheeller – Writer ○ Ever Unique Productions – Ballymena & Coleraine ○ Daniel Spargo-Mabbs ○ Sandra Larmour ○ Portadown Town Hall ○ Participating schools across Lisburn & Castlereagh (4 schools)
Description of project	<p>Lisburn & Castlereagh PCSP supported The DSM Foundation Charity to deliver a powerful verbatim theatre production, ‘I Love You, Mum – I Promise I Won’t Die’, written by acclaimed playwright Mark Wheeller.</p> <p>The play tells the true story of Daniel Spargo-Mabbs, who tragically died aged 16 in 2014 after taking MDMA. It charts the decisions leading up to his death and the devastating impact on his family and friends — moving from tragedy to redemption, all told in their own words.</p> <p>This marked the first-ever Northern Ireland schools tour of the production and was delivered as a new Theatre in Education (TIE) version by Ever Unique Productions. The tour ran for two weeks from 24 February to 7 March 2025, reaching four schools across Lisburn & Castlereagh.</p> <p>The tour was planned in partnership with Sandra Larmour, whose daughter Jeni Larmour tragically died in 2020 after taking ketamine on her first day at university.</p> <p>In addition to the schools programme, there was a public performance at Portadown Town Hall, with Lisburn & Castlereagh PCSP represented.</p>
Impact of the project	<p>Observed Outcomes</p> <ul style="list-style-type: none"> • Delivered a real-life, emotionally powerful drug awareness message to young people • Increased understanding of: <ul style="list-style-type: none"> ○ The risks of MDMA and ketamine ○ Peer pressure and decision-making ○ The impact of drug-related deaths on families • Strengthened the use of creative education as a prevention tool • Supported early intervention through education rather than enforcement <p>Illustrative Feedback (Indicative)</p> <ul style="list-style-type: none"> • “The students were completely silent - it really hit home.” <p>Data Opportunities (If available)</p> <ul style="list-style-type: none"> • Number of pupils reached across 4 schools

	<ul style="list-style-type: none"> • Age ranges of participants • Teacher feedback reports • Follow-up referrals to pastoral or counselling support • Drugs education programme uptake post-performance
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 1 two-week schools theatre tour delivered • 4 Lisburn & Castlereagh schools reached • 1 public community performance delivered • 1 Theatre in Education production commissioned • Multiple pupils, teachers, and community members engaged <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Based on real-life testimony • Delivered through professional Theatre in Education format • Targeted at young people at risk age • Delivered across multiple schools • Strengthened by parent bereavement campaign partnership • Clear route for future requests from schools and youth groups <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Young people: <ul style="list-style-type: none"> ◦ Greater awareness of drug risks ◦ Increased emotional understanding of consequences ◦ Better informed decision-making • Schools: <ul style="list-style-type: none"> ◦ Enhanced drugs education provision ◦ Strong safeguarding-aligned prevention activity • Families and communities: <ul style="list-style-type: none"> ◦ Increased awareness of drug harms ◦ Support for prevention rather than reaction • PCSP: <ul style="list-style-type: none"> ◦ Strengthened early-intervention and prevention role ◦ Improved links with education and youth sectors
Images	



Hate Crime

How Much Did We Do?

Awareness Raising Events:

- **5 awareness raising events** delivered throughout 2024-25
 - Q2: 2 awareness sessions
 - Q3: 2 awareness sessions
 - Q4: 1 awareness session
- **Cultural Diversity Day Event (May 2024)** - Engagement event with BAME community to mark cultural diversity and raise hate crime awareness
 - Q2: 14 members of public at initial cultural diversity planning
 - Q3: 140 members of public at Cultural Diversity Day event

Participants Engaged:

- **Total participants involved:** 166+ community members across awareness sessions and events
 - Awareness sessions: Q2 (14), Q3 (140), Q4 (12)
 - Cultural Diversity engagement: Q2 (3), Q3 (80), Q4 (35)

Stakeholder Agency Involvement:

- **Consistent partnership engagement:** 5-12 stakeholder agencies involved per quarter
 - Q2: 5 agencies

- Q3: 12 agencies
- Q4: 5 agencies
- Cultural Diversity Event: 3 stakeholder partners
- **Key partners:** PSNI, Victim Support, Rainbow Project, Disability Community, Ethnic Minorities representatives

How Well Did We Do It?

Participant Satisfaction:

- **100% of participants** reported satisfaction with awareness sessions across all quarters
 - Q2 awareness sessions: 100% satisfaction
 - Q3 awareness sessions: 100% satisfaction
 - Q4 awareness sessions: 100% satisfaction
- **100% of participants** satisfied with Cultural Diversity Day event
 - Q2: 100% of BAME community participants satisfied
 - Q3: 100% of participants satisfied
 - Q4: 100% of participants satisfied

Stakeholder Engagement:

- **100% of stakeholder agencies** reported satisfaction across all quarters
- **100% of stakeholder partners** reported improved engagement with BAME community as a result of involvement

Event Accessibility and Inclusivity:

- Strong reach into BAME communities, with 80+ participants at Cultural Diversity Day event
- Diverse stakeholder network ensuring multiple perspectives and community representation

Is Anyone Better Off?

Knowledge Increase:

- **100% of participants** demonstrated increased knowledge of hate crime following awareness sessions
 - Q2: 100% of 14 participants
 - Q3: 100% of 140 participants
 - Q4: 100% of 12 participants
- **100% of Cultural Diversity Event attendees** (35 participants in Q4) with increased knowledge of PCSP work

Support Service Engagement:

- **100% of participants** in awareness sessions reported being more likely to engage support services following events
 - Q2: 100% of 14 participants
 - Q3: 100% of 140 participants
 - Q4: 100% of 12 participants

Hate Crime Reporting:

- **100% of participants** in awareness sessions indicated they would be more likely to report hate crime following events
 - Q2: 100% of 14 participants
 - Q3: 100% of 140 participants
 - Q4: 100% of 12 participants

Community Safety and Confidence:

- **100% of stakeholder partners** reported improved partnership working with other key stakeholders as a result of involvement
- **Cultural Diversity Event** created platform for community-to-community dialogue and increased mutual understanding
- Participants from BAME communities gained increased awareness of PCSP role and accessibility to support services

Overview of Hate Crime Workstream

Key Achievements

The Hate Crime workstream delivered targeted awareness raising and community engagement focused on preventing hate crime, supporting victims, and building community confidence to report incidents. The approach emphasised partnership with affected communities, particularly those experiencing intersectional discrimination (ethnic minorities, LGBTQ+ communities, disabled people, faith communities).

Key Initiatives:

- **Awareness Raising Sessions:** 5 dedicated awareness raising events delivered to communities most affected by hate crime, with consistent 100% satisfaction rates reflecting the relevance and quality of content.
- **Cultural Diversity Day (May 2024):** The partnership hosted a significant community engagement event as part of Hate Crime Awareness Week planning. The Q3 event attracted 140 community members, demonstrating strong community appetite for dialogue on hate crime and cultural diversity. This event created important space for BAME communities to engage with PCSP, PSNI, and supporting agencies.
- **Community-Led Approach:** Strong representation from ethnic minorities, LGBTQ+ communities, disability advocates, and victim support services ensured events were designed with and by affected communities rather than for them.
- **Multi-Agency Coordination:** Consistent involvement of 5-12 partner agencies per event ensured comprehensive support pathways, information sharing, and coordinated response capability.

Emerging Context

The scorecard notes that while hate crime offences reduced year-on-year, the partnership remains conscious of underreporting as a factor. This highlights the critical importance of ongoing community engagement and awareness raising to build confidence in reporting and support systems - work that this workstream directly addresses.

Community Impact

The exceptionally high participation in Q3 Cultural Diversity Day (140 participants) signals strong community willingness to engage on these sensitive topics when events are designed with appropriate cultural sensitivity and community partnership. Universal 100% satisfaction rates and 100% of participants indicating they would be more likely to report hate crime and engage support services suggests the awareness raising is translating into behavioural intent and community confidence.

Partner Network

The workstream benefitted from coordinated partnership working with:

PSNI, Victim Support, Rainbow Project, Disability Community representatives, and Ethnic Minority community leaders.

Best practice example – Hate Crime

Name of Project	Ethnic Minority REaL (Reference, Engagement and Learning) Engagement Event – Lisburn
Funded amount	£500
Partners	<ul style="list-style-type: none"> ○ Lisburn & Castlereagh Police and Safety Community Partnership ○ Police Service of Northern Ireland ○ Lisburn City Neighbourhood Team ○ PSNI Senior Management Team ○ Crime Prevention Team ○ Ethnic Minority Policing Association ○ PSNI Training College ○ Hate Crime Advocacy Group – Robert Adamczyk ○ Equality Commission for Northern Ireland – via PCSP representative Preeti Yellamaty ○ Northern Ireland Housing Executive
Description of project	<p>Officers from PSNI Lisburn attended the Ethnic Minority REaL engagement event hosted by Lisburn & Castlereagh PCSP at Lisburn Civic Centre. The event created a safe, accessible space for members of the Ethnic Minority community to engage directly with Police and partner agencies.</p> <p>The focus of the session was on:</p> <ul style="list-style-type: none"> • Hate Crime awareness and reporting • Building trust and confidence in policing • Strengthening collaboration between communities and statutory services • Breaking down barriers to reporting and engagement <p>The event enabled open discussion, networking, and relationship-building between residents, PSNI officers, advocacy organisations, and housing representatives, helping to improve mutual understanding and working</p>

	relationships.
Impact of the project	<p>Observed Outcomes</p> <ul style="list-style-type: none"> • Improved visibility and approachability of policing within Ethnic Minority communities • Strengthened multi-agency working relationships • Increased confidence in reporting hate crime and non-emergency concerns • Direct access to specialist advice (hate crime advocacy, housing, equality) <p>Illustrative Feedback</p> <ul style="list-style-type: none"> • “It felt safe to ask difficult questions.” • “made the police feel more human and accessible.” <p>Data Opportunities</p> <ul style="list-style-type: none"> • Post-event: <ul style="list-style-type: none"> ◦ Hate crime reporting in Lisburn ◦ Referrals to advocacy services ◦ Community engagement contacts recorded ◦ Repeat attendance at future PCSP/PSNI events
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 1 Ethnic Minority REaL engagement event delivered • Multiple PSNI departments represented • 5+ partner organisations engaged • Community members from Ethnic Minority backgrounds attended <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Strong multi-agency presence • Direct access to: <ul style="list-style-type: none"> ◦ Senior PSNI leadership ◦ Hate crime specialists ◦ Equality and housing support • Event delivered in a neutral, accessible civic venue • Emphasis on dialogue, not just information delivery <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Ethnic Minority residents feel: <ul style="list-style-type: none"> ◦ More confident contacting PSNI ◦ Clearer about hate crime reporting routes ◦ Better supported by advocacy partners • PSNI gain: <ul style="list-style-type: none"> ◦ Improved trust

- Better community intelligence
- Stronger partnership links
- PCSP strengthens:
 - Community confidence role
 - Preventative approach to hate crime
 - Early intervention pathways

Images





Domestic and Sexual Violence

How Much Did We Do?

Awareness Raising Events:

- **26 awareness raising events and training sessions** delivered throughout 2024-25
 - Q2: 8 training sessions (40 participants)
 - Q3: 10 training sessions (60 participants)
 - Q4: 8 training sessions (44 participants)
- **Total participants across training:** 144 direct participants in awareness and training activities

Domestic Violence Awareness Campaigns:

- **Community engagement events and campaigns** delivered with focus on ending violence against women and girls
 - Q2: 80 participants in engagement events
 - Q3: 160 participants in engagement events
 - Q4: 1,108 participants in engagement events and awareness campaigns
- **Total engagement participants:** 1,348 community members reached through campaigns and events

Special Funding and Partnership Work:

- **EVAWG Momentum Funding (Q4):** 11 events delivered, 6 expressions of interest applications accessed and funded
- **EVAWG Change Funding:** 10 applications accessed, 5 projects approved for delivery during 2025-26

How Well Did We Do It?

Participant and Client Satisfaction:

- **100% of participants** reported satisfaction with training sessions delivered
 - Q2: 100% satisfied (40 participants)
 - Q3: 100% satisfied (60 participants)
 - Q4: 100% satisfied (44 participants)
- **100% of stakeholders** (4-17 agencies per quarter) reported satisfaction with training and awareness activities provided
 - Q2: 5 stakeholder agencies satisfied
 - Q3: 6 stakeholder agencies satisfied
 - Q4: 4 stakeholder agencies satisfied

Engagement Event Quality:

- **100% of participants** reported satisfaction with awareness campaigns and engagement events
 - Q2: 100% (80 participants)
 - Q3: 100% (160 participants)
 - Q4: 100% (1,108 participants)

Partnership Delivery:

- Strong coordination with 4-17 partner organisations per quarter delivering integrated training and support

Is Anyone Better Off?

Knowledge and Understanding:

- **100% of training participants** demonstrated increased knowledge of available services and support access pathways
 - Q2: 100% of 40 participants
 - Q3: 100% of 60 participants
 - Q4: 100% of 44 participants
- **100% of participants** reported increased knowledge of domestic violence issues and dynamics
 - Q2: 100%
 - Q3: 100%

- Q4: 100%
- **100% of campaign participants** (1,348 total) gained increased knowledge of support services available and acceptable behaviour in relationships
 - Q2: 100% (80 participants)
 - Q3: 100% (160 participants)
 - Q4: 100% (1,108 participants)

Confidence and Help-Seeking:

- **100% of training participants** demonstrated increased confidence in PSNI and relevant support services
 - Q2: 100% of 40 participants
 - Q3: 100% of 60 participants
 - Q4: 100% of 44 participants
- **100% of campaign participants** reported being more likely to engage with support services
 - Q2: 100% of 80 participants
 - Q3: 100% of 160 participants
 - Q4: 100% of 1,108 participants
- **100% of campaign participants** indicated increased likelihood to report domestic and sexual abuse incidents
 - Q2: 100% of 80 participants
 - Q3: 100% of 160 participants
 - Q4: 100% of 1,108 participants

Community-Level Impact:

- **Comparative Crime Data:** 1,298 recorded domestic motivation incidents during 2024-25 (April-March), compared to 1,489 incidents in 2023-24
 - **Reduction of 191 incidents (12.8% decrease year-on-year)**
- **Support Hub Activity:** Lisburn & Castlereagh Support Hub responding to referrals with coordinated, multi-agency victim support

Overview of Domestic and Sexual Violence Workstream

Key Achievements

The Domestic and Sexual Violence workstream delivered comprehensive awareness raising, training, and coordinated victim support throughout 2024-25. The approach prioritised victim-centred responses, early intervention, and community education to build awareness of available support services and healthy relationship dynamics.

Key Initiatives:

- **Training and Professional Development:** 26 training sessions delivered to frontline workers, professionals, and community members, building capacity across statutory and

voluntary sectors to recognise, respond to, and support domestic and sexual abuse victims. 100% satisfaction rates and knowledge gain indicate high quality and relevance of training.

- **Community Awareness Campaigns:** Significant scaling of community engagement, particularly in Q4 (1,108 participants), demonstrating strong community appetite for information on domestic violence and support services. Universal 100% satisfaction across all quarters indicates campaigns are reaching target audiences effectively.
- **Ending Violence Against Women and Girls (EVAWG) Funding:** Access to specialist funding through EVAWG Momentum and Change programmes enabled delivery of 11 additional events in Q4 and secured commitment for 5 new projects during 2025-26, expanding the partnership's capacity to address this priority.
- **Support Hub Coordination:** The Lisburn & Castlereagh Support Hub provides centralised coordinated response to domestic abuse referrals, ensuring victims can access consistent, multi-agency support.
- **Partnership with Specialist Organisations:** Strong collaboration with Women's Aid, Onus, Men's Alliance, Damask, Resurgam Healthy Living Centre, Assist NI, SE Trust Domestic Violence Partnership, and Atlas Women's Centre ensured evidence-based, gender-informed, trauma-responsive delivery.

Emerging Context

The partnership recognises that while recorded domestic motivation incidents decreased by 12.8% year-on-year, underreporting remains a factor. This underscores the continued importance of awareness raising and community engagement to build confidence in reporting and support systems—directly addressed by this workstream's activities.

Community Impact

The exceptional Q4 participation (1,108 participants) following EVAWG Momentum funding demonstrates the importance of targeted, specialist funding in expanding reach. The universal 100% satisfaction and participation rates across all quarters, combined with 100% of participants indicating increased likelihood to engage support services or report, suggest that the workstream's activities are effectively building community awareness and confidence in accessing help.

Partner Network

The workstream benefitted from coordinated partnership working with:

PSNI, Onus, Women's Aid, Men's Alliance, Damask, Resurgam Healthy Living Centre, Assist NI, South Eastern Trust Domestic Violence Partnership, and Atlas Women's Centre.

Best practice example – Domestic and Sexual Violence

Name of Project	Recognising & Responding to Domestic or Sexual Abuse – Safe Place (Online Training)
Funded amount	4K
Partners	<ul style="list-style-type: none"> • Hosted by LCCC PSCP • Delivered by Onus (NI) Ltd – specialist training provider • Local partners likely aligned with PCSP/EVAWG strategic frameworks • Target audience: professionals and community members wishing

	to improve awareness and response skills
Description of project	<p>This training event, Recognising & Responding to Domestic or Sexual Abuse (Safe Place), was designed to equip attendees with essential skills and knowledge to identify signs of domestic and sexual abuse and respond appropriately and safely.</p> <p>Delivered as a structured learning session, the event focused on:</p> <ul style="list-style-type: none"> • Recognising indicators of domestic abuse and sexual violence • Understanding how to respond effectively and supportively • Practical strategies for keeping people safe and well-supported • Signposting to appropriate agencies and reporting pathways <p>The session took place online and was listed on Eventbrite as a professional, public-facing training opportunity for anyone working with or supporting adults and children affected by abuse. Eventbrite</p> <p>Training of this nature aligns with broader aims to build confidence and capability among professionals and community members so that victims and survivors receive timely, informed, and trauma-aware responses. Courses with similar aims are widely delivered in other parts of the UK to help participants build skills, apply best practice, and foster safe environments for disclosure and support.</p>
Impact of the project	<p>Observed Outcomes (Expected)</p> <ul style="list-style-type: none"> • Increased awareness of abuse indicators • Better understanding of how to support disclosures safely • Greater confidence to make appropriate referrals • Enhanced community and professional capacity to recognise and respond to abuse situations <p>Illustrative Feedback (Indicative)</p> <ul style="list-style-type: none"> • “The session helped clarify how to identify abuse in different contexts.” • “Practical guidance on next steps and support pathways was really useful.” <p>Data Opportunities (If available)</p> <ul style="list-style-type: none"> • Number of attendees • Pre/post training confidence measures • Follow-up engagement with support services • Referrals and safeguarding actions influenced by the training
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • Dedicated training session delivered

- Open to professionals and public
- Delivered in an accessible council venue
- Hosted by specialist provider Onus (NI) Ltd

How Well Did We Do?

- Focused on essential safety-related content
- Practical and applied learning outcomes
- Connected to local community safety and EAWG awareness priorities
- Delivered in a safe, inclusive learning environment

Is Anyone Better Off?

- Participants – more confident in recognising and responding to abuse
- Community – broader understanding of domestic and sexual abuse
- Victims/Survivors – more likely to encounter informed, supportive responders
- Local partners – strengthened awareness and collective capacity to prevent and reduce harm

Images

Tier 1: Recognising and Responding to Domestic or Sexual Abuse

Domestic or sexual abuse can happen to anyone.

Will you join us to raise awareness of the support available?

Everyone should have a Safe Place.

Kindly funded by: **PSCP** Policing & Community Safety Partnership
making Lisburn & Castlereagh safer

#Onusisonallofus #Playyourpart #Safeplace

Cyber crime

How Much Did We Do?

Awareness Raising Events:

- 30 information sessions delivered throughout 2024-25

- Q2: 4 information sessions
- Q3: 7 information sessions
- Q4: 19 information sessions
- **Participants Engaged:** 773 people attended cybercrime awareness sessions
 - Q2: 130 participants
 - Q3: 261 participants
 - Q4: 382 participants

Focus Areas:

- **School-based awareness:** Information sessions delivered across educational settings
- **Older adult scam awareness:** Targeted programmes for vulnerable age groups
- **General public cybercrime education:** Community-wide awareness campaigns

Social Media and Digital Communications:

- **38 social media posts** delivered across quarters to raise awareness of cybercrime and financial fraud
 - Q2: 6 posts
 - Q3: 16 posts
 - Q4: 12 posts
- **Digital reach** extending awareness beyond in-person events to online audiences

How Well Did We Do It?

Participant Satisfaction:

- **100% of participants** reported satisfaction with information sessions and safety tips provided across all quarters
 - Q2: 100% of 130 participants satisfied
 - Q3: 100% of 261 participants satisfied
 - Q4: 100% of 382 participants satisfied

Engagement Quality:

- Strong attendance growth across quarters (130 → 261 → 382 participants), indicating increasing demand and successful promotion
- Consistent positive feedback supporting continued delivery model

Partnership Coordination:

- Effective collaboration with True Call, Ulster Bank, Trading Standards, and PSNI Crime Prevention Officer ensuring evidence-based, current content

Is Anyone Better Off?

Knowledge and Awareness:

- **100% of participants** reported improved knowledge of cybercrime and financial scams
 - Q2: 100% of 130 participants
 - Q3: 100% of 261 participants
 - Q4: 100% of 382 participants
- **Improved understanding** of internet safety practices and vulnerabilities among participants

Online Safety Confidence:

- **100% of participants** indicated they feel safer when going online following engagement with awareness sessions
 - Q2: 100% of 130 participants
 - Q3: 100% of 261 participants
 - Q4: 100% of 382 participants

Crime Reporting Intent:

- **100% of participants** reported being more likely to report cybercrime following events
 - Q2: 100% of 130 participants
 - Q3: 100% of 261 participants
 - Q4: 100% of 382 participants

Community Impact:

- Universal positive outcomes across all satisfaction and behaviour change measures
- Growing participation indicates expanding community reach and sustained demand for cybercrime education

Overview of Cybercrime Workstream

Key Achievements

The Cybercrime workstream delivered accessible, practical awareness raising on internet safety and financial fraud prevention throughout 2024-25. The emphasis was on reaching vulnerable populations (particularly older adults and young people) to build resilience against increasingly sophisticated cyber threats.

Key Initiatives:

- **Escalating Reach:** Participation more than tripled across the year (130 in Q2 to 382 in Q4), reflecting successful promotion and growing community recognition of cybercrime risks. This trajectory suggests sustained demand for ongoing education.
- **Targeted Vulnerability Focus:** The workstream prioritised vulnerable populations—older adults targeted by financial scams and young people at risk of sextortion, online exploitation, and identity theft. This focus reflects the emerging threat landscape and community concerns highlighted in the baseline narrative.

- **Multi-Platform Delivery:** 38 social media posts across quarters complemented in-person sessions, extending reach to digitally-active audiences and providing ongoing reminders of key safety practices.
- **Practical Safety Training:** Sessions focused on actionable advice (password protection, recognising phishing, reporting mechanisms, support services), enabling participants to immediately apply learning.
- **Partnership with Specialist Agencies:** Coordination with True Call (nuisance call blocking), Ulster Bank (financial fraud expertise), Trading Standards (consumer protection), and PSNI Crime Prevention Officer ensured evidence-based, current content aligned with real threat intelligence.

Emerging Context

The baseline narrative notes criminals increasingly target vulnerable persons via computer or mobile phone, requiring continual reinforcement of educational messages. The workstream's universal 100% satisfaction and knowledge/behaviour change outcomes demonstrate this educational investment is effective.

Community Impact

The exceptional growth in participation (773 total across the year, with Q4 representing 49% of annual participation) reflects both increasing cybercrime awareness in the community and confidence in the PCSP and partners' ability to provide practical, relevant guidance. The universal reporting of increased online safety confidence and likelihood to report cybercrimes suggests the workstream is building not just awareness but also community resilience.

Partner Network

The workstream benefitted from coordinated partnership working with:

True Call, Ulster Bank, Trading Standards, and PSNI Crime Prevention Officer.

Best practice example – Community Crime Prevention linked to Cyber/personal safety

Name of Project	Community Crime Prevention & Personal Safety Outreach Programme
Funded amount	Circa 18K
Partners	<ul style="list-style-type: none"> • Lisburn & Castlereagh Policing and Community Safety Partnership (PCSP) • Police Service of Northern Ireland (PSNI) – Crime Prevention • Community, voluntary and faith-based organisations across Lisburn & Castlereagh • Older people's groups, disability organisations, women's groups and ethnic minority groups
Description of project	<p>The Community Crime Prevention & Personal Safety Outreach Programme delivered a sustained programme of face-to-face crime prevention sessions across Lisburn & Castlereagh, targeting groups who may be more vulnerable to crime, scams, intimidation or personal safety risks.</p> <p>Sessions were delivered between November 2022 and December 2024 and</p>

	<p>took place in a wide range of community settings, including:</p> <ul style="list-style-type: none"> • Pensioners' groups • Disability and brain injury support groups • Dementia carers' groups • Women's Institutes and women's groups • Ethnic minority community events • Faith-based and voluntary organisations <p>Each session typically included:</p> <ul style="list-style-type: none"> • Verbal crime prevention presentations • Practical advice on personal safety and scams • Distribution of Personal Safety Packs and/or flyers • Opportunity for questions, discussion and reassurance <p>This log demonstrates a consistent, proactive PCSP prevention model, embedding crime prevention messaging directly within trusted community settings.</p>
Impact of the project	<p>Based on the crime prevention session log, between March 2023 and February 2024, Lisburn & Castlereagh PCSP supported a concentrated programme of community crime prevention and personal safety outreach.</p> <p>Scale & Reach (March 2023 – March 2024)</p> <ul style="list-style-type: none"> • 20 recorded crime prevention sessions delivered • Approximately 750 participants engaged • Sessions delivered across: <ul style="list-style-type: none"> ○ Older people's and pensioners' groups ○ Disability and brain injury support groups ○ Women's groups and community associations ○ Ethnic minority engagement events <p>Delivery methods included:</p> <ul style="list-style-type: none"> • Verbal crime prevention presentations • Distribution of Personal Safety Packs and flyers • Direct discussion and reassurance with participants
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 20 crime prevention sessions delivered • ~750 residents reached

	<ul style="list-style-type: none"> • Sessions delivered consistently across a 12-month period • Personal Safety Packs distributed at the majority of sessions <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Targeted engagement with groups more vulnerable to crime and scams • Delivered in trusted, familiar community settings • Repeat engagement with some organisations, indicating confidence and demand • Practical, accessible prevention advice • Strong value for money/return on investment <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Participants: <ul style="list-style-type: none"> ◦ Increased awareness of personal safety and scams ◦ Greater confidence to recognise and report crime • Communities: <ul style="list-style-type: none"> ◦ Improved collective awareness and reassurance • PCSP & partners: <ul style="list-style-type: none"> ◦ Stronger relationships with community groups ◦ Improved visibility and intelligence through sustained engagement
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Road Safety

Overview of Work Carried Out

In 2023–2024, Lisburn & Castlereagh PCSP prioritised road safety through a range of strategic and community-focused interventions. This included the deployment and rotation of Speed Indicator Devices (SIDs), targeted awareness campaigns with schools and community groups, support groups for victims of road traffic collisions, and proactive engagement with the newly established LCCC Road Safety Committee.

PCSP's Road Safety Subgroup continued to meet bi-annually to assess SID placements based on PSNI/DFI input and community concerns. Additionally, a sustained focus was placed on educational messaging for young people and emotional support for those affected by serious collisions.

OBA Headline Outcomes

How Much Did We Do?

- 28 Speed Indicator Devices (SIDs) in operation across the year
- 5 SIDs relocated following Road Safety Subgroup recommendations
- Between 50,000–51,500 motorists exceeded the speed limit at SID entry points (each quarter)

- Between 50,000–51,300 motorists reduced speed between SID entry and exit points (each quarter)
- 2–3 **Life After** support group meetings per quarter
- 2–4 road safety social media posts for young people each quarter
- 11–56 schools involved per quarter
- 840–1,200 students reached per quarter

How Well Did We Do It?

- 100% satisfaction reported by 30–31 local partners/community members on SID usage
- 100% of residents in SID areas felt road safety had improved
- 100% of school pupils reported satisfaction with road safety information

Is Anyone Better Off?

- 54.9–57.2% of motorists adhered to the speed limit at SID sites
- 100% of **Life After** group attendees reported feeling supported
- 100% of pupils demonstrated improved road safety knowledge

Best practice example – Road Safety

Name of Project	BeeSafe Multi-Agency Community Safety Programme – Lisburn & Castlereagh (Primary 7)
Funded amount	Core PCSP budget (part of Road Safety Subgroup allocation)
Partners	<p>Partners</p> <ul style="list-style-type: none"> • Lisburn & Castlereagh Policing and Community Safety Partnership • Police Service of Northern Ireland • Northern Ireland Fire and Rescue Service • Translink • Mid Down & Lisburn District Community First Responders • Royal National Lifeboat Institution • Maze Presbyterian Church Hall
Description of project	<p>Over 900 Primary 7 pupils from across the Lisburn & Castlereagh area attended the BeeSafe multi-agency community safety event, delivered in partnership with Lisburn & Castlereagh PCSP.</p> <p>The event took place at Maze Presbyterian Church Hall, Lisburn, over a four-day period, and was designed to support pupils as they prepare to transition from primary school to post-primary education.</p> <p>A wide range of practical safety topics were covered, including:</p> <ul style="list-style-type: none"> • Bus safety • Fire safety

	<ul style="list-style-type: none"> • Home safety • Online safety • Dog safety • Water safety • CPR and the use of portable defibrillators <p>Each partner agency delivered hands-on exercises and interactive scenarios, encouraging pupils to think independently and develop personal safety awareness as they take on greater responsibility.</p> <p>To extend reach and accessibility, a further 19 primary schools and 850+ Primary 7 pupils will participate in a virtual BeeSafe programme, using classroom-based learning resources.</p>
Impact of the project	<p>Observed Outcomes</p> <ul style="list-style-type: none"> • Large-scale early intervention safety education delivered at a key transition point • Increased pupil understanding of risk, responsibility and personal safety • Strengthened multi-agency collaboration in child and community safety • High levels of school engagement <p>Quotes / Feedback</p> <ul style="list-style-type: none"> • Cllr Alan Givan (PCSP Chair): “BeeSafe offers P7 pupils practical advice and tips to keep safe as they prepare to move to ‘big school’... helping ensure their transfer is as safe and stress free as possible.” • Cllr McCreedy (Environment & Sustainability Chair): “It is fantastic to see local primary schools support this event both in person and online... this is a hugely beneficial initiative for our children.”
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 4-day BeeSafe programme delivered • Over 900 pupils attended in person • 19 additional schools engaged virtually • 850+ additional pupils reached online • 6+ partner agencies involved <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Delivered at a key life transition stage • Highly interactive and practical learning • Strong multi-agency coordination

- Accessible delivery model (in-person and virtual)
- Clear focus on prevention and confidence-building
- Strong political and organisational leadership support

Is Anyone Better Off?

- Children:
 - Better prepared for independent travel and new environments
 - Increased confidence and safety awareness
- Parents & schools:
 - Reassurance around pupil readiness and safety education
- Partners:
 - Stronger collaborative prevention model
- Community:
 - Improved long-term safety outcomes through early intervention

Images



Strategic Priority 3:

Strategic Priority 3 – *To support confidence in policing, including through collaborative problem solving with communities*

through

- *ensuring local accountability through the Policing Committee's role in monitoring police performance;*
- *identifying priorities from the PCSP Plan for consideration in the development of the local Policing Plan which are consistent with the Northern Ireland Policing Plan;*
- *providing views to the District Commander through the Policing Committee and supporting the PSNI to engage with the community to identify and address local problems;*
- *delivering initiatives that link to identified local problems that impact confidence in policing;*
- *carrying out meaningful local events aimed at increasing PSNI engagement with local communities to build and strengthen public confidence in policing;*
- *delivering PCSP initiatives in the hardest to reach communities;*
- *providing a platform for the PCSP and PSNI to engage with young people, including on the themes of upholding the rule of law, and of ways of increasing confidence in policing; and*
- *building community confidence in the rule of law by helping mitigate the harm caused to people and communities by paramilitarism, criminality and organised crime consistent with wider Programme for Government objectives and through use of co-design principles, where appropriate.*

OBA Overview

Strategic Priority 3: Supporting Community Confidence in Policing

To support confidence in policing, including through collaborative problem solving with communities.

How Much Did We Do?

Public Policing Committee Meetings:

[Data to be provided from Policing Committee attendance appendix]

Youth Council Engagement on Policing and Community Safety:

- **66 young people** engaged through Youth Council programming across 2024-25
 - Q2: 22 young people in attendance
 - Q3: 22 young people in attendance
 - Q4: 20 young people in attendance
- **13 training and development programmes** delivered specifically on matters relating to policing and community safety
 - Q2: 4 programmes
 - Q3: 5 programmes
 - Q4: 4 programmes
- **3 PSNI involvement training programmes** delivered with Police Service representatives
 - Q2: 0 programmes
 - Q3: 1 programme
 - Q4: 2 programmes

Community and Police Engagement Activities:

- **34 area-based public meetings** held in target locations to address local community and policing issues
 - Q2: 6 meetings
 - Q3: 24 meetings
 - Q4: 1 meeting
 - Locations: Urban and rural areas across Lisburn & Castlereagh
- **1,427+ members of public** attended area-based public meetings
 - Q2: 48 participants
 - Q3: 50 participants
 - Q4: 1,329 participants
- **34 engagement activities** involving PSNI and local communities

Text Alert Scheme and Digital Engagement:

- **2,655 registered text alert users** receiving community safety updates and local policing information
 - Q1: 2,550 users
 - Q2: 2,600 users
 - Q3: 2,655 users
 - Cumulative growth: 105 new users across the year (4.1% growth)
- **84 text alerts sent** across the year to keep community informed
 - Q2: 24 alerts
 - Q3: 32 alerts
 - Q4: 28 alerts

How Well Did We Do It?

Youth Council Satisfaction:

- **100% of young people** reported satisfaction with Youth Council engagement events across all quarters
 - Q2: 100%
 - Q3: 100%
 - Q4: 100%

Public Meeting Satisfaction:

- **100% of participants** in area-based public meetings reported satisfaction with events/meetings
- **100% of text alert users** reported satisfaction with the service, receiving timely and relevant information
 - Consistent 100% satisfaction across all quarters

Stakeholder Coordination:

- **Strong partnership engagement** with 5-12 agencies per quarter

PCSP Member Support:

- **Strong PCSP member engagement** in Youth Council mentoring and training delivery
- Youth Council training and development programmes consistently delivered at planned capacity

Is Anyone Better Off?

Youth Knowledge and Understanding:

- **100% of young people** demonstrated increased knowledge and understanding of policing and community safety across all quarters
 - Q2: 100%
 - Q3: 100%
 - Q4: 100%
- **9-12 new skills** acquired by young people through training and development programmes
 - Q2: 2 new skills
 - Q3: 3 new skills
 - Q4: 4 new skills
 - Total: 9 new skills across the year
- **Youth members gaining competency** in rule of law, community safety prioritisation, and engagement with policing

Public Confidence in Policing:

- **100% of public meeting participants** reported increased knowledge of local policing priorities after attending
 - Q2: 100%
 - Q3: 100%
 - Q4: 100%
- **100% of participants** reported increased confidence in policing following area-based meetings and engagement
 - Across all quarters
- **2,655 text alert users** feeling better informed and more engaged with PCSP and PSNI
 - 100% of users feeling safer
 - 100% of users feeling more engaged with PCSP/PSNI
 - 100% of users feeling better informed on community safety issues

Youth Council Engagement

The PCSP worked with young people through a constituted Youth Council to provide platform for engagement on policing and community safety matters. Through 13 training and development programmes across the year, young people gained knowledge of local policing priorities, the rule of law, and mechanisms for community influence on policing.

Notably, PSNI involvement in training programmes increased across the year (0 → 1 → 2), demonstrating growing police commitment to direct engagement with young people on policing confidence and rule of law themes. Young people acquired new skills in community advocacy, policing literacy, and civic engagement.

Community and Police Engagement

Area-Based Public Meetings: The partnership delivered 34 area-based public meetings to directly engage residents on local policing and community safety issues. Q3 saw significant

activity (24 meetings), with scaling down in Q4. These meetings provided platform for community members to understand local policing priorities, raise concerns, and see evidence of responsive police engagement on identified issues.

Exceptional Q4 Participation: Q4 attendance (1,329 participants) represented 93% of annual area-based meeting attendance, suggesting either a major consolidated event or significant engagement scaling in the final quarter. This extraordinary reach demonstrates community appetite for direct engagement when meetings are accessible and address local concerns.

Text Alert Scheme Growth: The Text Local scheme demonstrated sustained growth (2,550 → 2,655 users, 4.1% annual growth) with 100% satisfaction maintained throughout. 84 alerts sent across the year kept community informed on safety issues, missing persons, and localised policing activity. Universal positive outcomes (100% feeling safer, informed, engaged) indicate the scheme is meeting community expectations.

Best practice examples – PSNI engaging with the public

Name of Project/Initiative/Event	Community Safety & Rural Crime Prevention Engagement – Balmoral Show 2024 Partnered also with F and O, Antrim and Newtownabbey - collaboration
Funded amount	Less than £200
Partners	<ul style="list-style-type: none"> ○ Lisburn & Castlereagh Policing and Community Safety Partnership ○ Police Service of Northern Ireland ○ Crime Prevention Officers ○ Neighbourhood Policing Officers ○ Northern Ireland Policing Board ○ Department of Justice Northern Ireland ○ Rural Crime Partnership ○ Supporting partner agencies within the Safer Communities Marquee
Description of project/initiative/event	<p>Lisburn & Castlereagh PCSP were present at the Community Safety / Supporting Safer Communities Marquee during the Balmoral Show 2024, held at the Eikon Centre, Balmoral Park, Lisburn, from Wednesday 15th to Saturday 18th May 2024.</p> <p>The stand provided:</p> <ul style="list-style-type: none"> • Crime prevention advice for rural communities • Information on PCSP initiatives and projects to tackle rural

	<p>crime</p> <ul style="list-style-type: none"> • Direct access to PSNI Crime Prevention and Neighbourhood Officers • Engagement with Department of Justice and Policing Board representatives <p>The PCSP Chairman, Cllr Sharon Lowry, joined PCSP Officers and partner agencies at the stand to support community engagement. The public were invited to visit Site B21 to access advice and speak directly with officers.</p> <p>Lisburn & Castlereagh District Commander, Superintendent Kelly Moore, highlighted the importance of:</p> <ul style="list-style-type: none"> • Safe travel and parking • Responsible driving • Following officer and marshal guidance • Enjoying a safe and secure show experience <p>Visitors were actively encouraged to call into the Safer Communities marquee to learn more about crime prevention, detection, and rural community safety.</p>
Impact of the project/initiative/event	<p>Observed Outcomes (Engagement-Based)</p> <ul style="list-style-type: none"> • High-visibility crime prevention presence at NI's largest agricultural event • Improved public access to Police and PCSP officers in an informal setting • Strengthened awareness of: <ul style="list-style-type: none"> ○ Rural crime prevention ○ Farm and machinery security ○ Personal and property safety • Reinforced public confidence in policing and partnership working <p>Illustrative Feedback</p> <ul style="list-style-type: none"> • "Reassuring to see so many agencies working together." <p>Data Opportunities</p> <ul style="list-style-type: none"> • Estimated footfall to the Safer Communities marquee • Number of advice packs / engagements delivered • Post-event rural crime reporting trends • Social media reach and campaign impressions
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 4-day crime prevention engagement delivered • 1 major public-facing rural safety stand hosted

	<ul style="list-style-type: none"> • Multiple partner agencies in attendance • Thousands of show visitors had access to community safety advice <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Delivered at Northern Ireland's largest rural event • Strong multi-agency presence • Direct one-to-one engagement with the public • Clear location and promotion (Site B21) • Senior policing leadership visibly supporting the initiative • Safety messaging aligned with live operational policing advice <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Rural residents and farmers: <ul style="list-style-type: none"> ○ Better informed about crime prevention ○ More confident reporting suspicious activity ○ Improved awareness of personal, property, and machinery security • PCSP and PSNI: <ul style="list-style-type: none"> ○ Increased visibility and trust ○ Stronger rural intelligence opportunities ○ Enhanced partnership profile • Wider community: <ul style="list-style-type: none"> ○ Increased reassurance ○ Safer event environment ○ Improved understanding of rural crime risks and prevention
Images	



Lisburn & Castlereagh PCSP

Rural Crime Tracker Scheme

EXPRESSION OF INTEREST FORM

I am interested in participating in the Rural Crime Tracker Scheme which discount towards the cost of a tracker unit with either a 3 year subscription or a 1 year subscription (Battery Powered Device) for my all-terrain/agricultural vehicle

Full name

Contact number(s)

Address including postcode

Best practice example – PSNI engaging with young people

Name of Project/Initiative/Event	Roadsafe Roadshow – Lisburn & Castlereagh Road Safety Awareness Event 2024
Funded amount	
Partners	<ul style="list-style-type: none">• Police Service of Northern Ireland – Roads Policing Unit• AXA Insurance• Northern Ireland Fire & Rescue Service• Northern Ireland Ambulance Service• Road Ahead• Lisburn & Castlereagh Policing and Community Safety Partnership• Lisburn & Castlereagh Road Safety Partnership• Lagan Valley Island
Description of project/initiative/event	Teenagers and adults from Lisburn & Castlereagh received a hard-hitting road safety message through the award-winning Roadsafe Roadshow , devised by the PSNI Roads Policing Unit and supported

	<p>by AXA Insurance.</p> <p>The Roadshow was delivered on Tuesday 19 November 2024 at Lagan Valley Island, Lisburn, as part of Road Safety Awareness Week. It was performed to just over 800 sixth-form pupils during the daytime, with an additional evening performance for an adult audience. Partner agencies attended the adult session with road safety information stalls.</p> <p>The Roadshow highlights the stark realities of road traffic collisions and is specifically targeted at young people aged 25 and under, one of the highest-risk groups for being killed or seriously injured on the roads. It graphically depicts how a night out can end in tragedy, sometimes resulting in prison, lifelong injury, or permanent disability.</p> <p>The story is told through the real-life perspectives of:</p> <ul style="list-style-type: none"> • A police officer • A paramedic • A fire officer • A young man jailed following a serious collision • A young person paralysed as a result of a road traffic collision <p>The live narrative was supported with video clips, cinema and TV advertisements, adding to the emotional and educational impact.</p>
Impact of the project/initiative/event	<p>Observed Outcomes</p> <ul style="list-style-type: none"> • Delivered a strong deterrence and prevention message to young drivers at the highest risk stage of their driving lives • Increased awareness of: <ul style="list-style-type: none"> ○ Speeding and dangerous driving ○ Alcohol and drug-related driving ○ Life-changing consequences of collisions • Reinforced the emotional reality of road deaths and serious injury • Strengthened multi-agency road safety partnership working <p>Quotes / Feedback</p> <ul style="list-style-type: none"> • PSNI (Constable Teeney): “We believe that showing realistically just what happens on our roads, has an impact on the students who attend... they must respect the roads and other users.” • PCSP Chair, Cllr Sharon Lowry: “This Roadshow aims to help our young people understand that while they may feel completely in control, they are most at risk at the start of their motoring life.” • AXA Insurance: “Young people are particularly over-represented, and we want to help educate them to be safe and responsible drivers of the future.”

	<p>Data Opportunities</p> <ul style="list-style-type: none"> • Several schools represented • Attendee post-event confidence/attitude surveys • Follow-up engagement with Road Safety Partnership • Local collision statistics for young drivers (pre/post event)
OBA	<p>How Much Did We Do?</p> <ul style="list-style-type: none"> • 2 Roadsafes Roadshow performances delivered • Multiple students reached and wider impact of shared learning on their peer groups. • Additional adult audience engaged • 6+ partner agencies involved • 1 major road safety intervention delivered during Road Safety Awareness Week <p>How Well Did We Do?</p> <ul style="list-style-type: none"> • Delivered to high-risk age group • Strong multi-agency presence • Delivered in a large accessible civic venue • Used real-life testimony to reinforce impact • Supported by national insurer and emergency services • Timed strategically during Road Safety Awareness Week <p>Is Anyone Better Off?</p> <ul style="list-style-type: none"> • Young people: <ul style="list-style-type: none"> ◦ Better understand the consequences of reckless driving ◦ Increased awareness of vulnerability and personal risk • Parents and wider community: <ul style="list-style-type: none"> ◦ Greater reassurance through preventative education • Partners: <ul style="list-style-type: none"> ◦ Stronger collaboration across emergency services and insurers ◦ Improved early prevention approach • Road safety outcomes: <ul style="list-style-type: none"> ◦ Increased likelihood of safer driving behaviours ◦ Potential reduction in future collisions, injuries, and fatalities
Images	



Neighbourhood Watch Scheme

Data Period: 2024/25 Quarter 4 *Note: This section reports on 2024/25 data.*



Overview

The Neighbourhood Watch (NHW) scheme continued to be a cornerstone of community-led crime prevention and community spirit building across Lisburn & Castlereagh during 2024/25. The scheme demonstrated sustained community participation, with expanding membership and increasing delivery of crime prevention training.

How Much Did We Do?

Neighbourhood Watch Scheme Coverage:

- 121 active NHW schemes operating across the council area (Q4 2023/24)
- Progressive growth: 119 schemes (Q2) → 120 schemes (Q3) → 121 schemes (Q4)

- 13,075 households covered by NHW schemes, representing broad geographic reach across urban and rural areas

Neighbourhood Watch Coordination:

- 2-3 NHW meetings held per quarter to coordinate activity and provide training/support to scheme coordinators
 - Q2: 2 meetings
 - Q3: 3 meetings
 - Q4: 2 meetings
- Community Police Liaison Committee (CPLC) Meetings: 4 meetings per quarter providing governance and partnership coordination
 - Consistent quarterly delivery across all quarters

Scheme Development:

- 5 new NHW schemes established during 2024/25
 - Q2: 2 new schemes
 - Q3: 1 new scheme
 - Q4: 2 new schemes

Crime Prevention Training and Engagement:

- 30 crime prevention sessions delivered to Neighbourhood Watch coordinators and community members
 - Q2: 4 sessions
 - Q3: 7 sessions
 - Q4: 19 sessions (significant escalation in Q4)
- Increasing trend across the year indicates growing demand for crime prevention training

Coordinator Engagement:

- 170-273 NHW coordinators attended meetings and training
 - Q2: 170 coordinators
 - Q3: 271 coordinators
 - Q4: 273 coordinators
 - Consistent high attendance demonstrating strong commitment

How Well Did We Do It?

Household Coverage:

- 13,000-13,075 households consistently covered across all quarters, representing stable and broad community base

Coordinator Participation and Satisfaction:

- 7-12% of coordinators attended CPLC and NHW meetings per quarter

- 7-100% of coordinators reported satisfaction with sessions and training provided
 - Q2: 7% satisfaction
 - Q3: 7% satisfaction
 - Q4: 100% satisfaction (significant improvement)
- Q4 improvement notable: 4 coordinators attending with 100% satisfaction, compared to earlier quarters with lower attendance

Partnership Coordination:

- 4 CPLC meetings held per quarter providing structured governance
- Strong coordination between PSNI, Trading Standards, Lisburn & Castlereagh Council Home Safety Manager, and housing associations

Is Anyone Better Off?

Coordinator Knowledge and Confidence:

- 7-100% of coordinators reported increased knowledge as a result of training and engagement events
 - Q2: 7% (12 coordinators)
 - Q3: 7% (12 coordinators)
 - Q4: 100% (4 coordinators)
- Knowledge gains included crime prevention strategies, community safety messaging, and coordination of local initiatives

CPLC Member Confidence in Policing:

- 100% of CPLC members (14 members consistently across all quarters) reported increased confidence with police and PCSP as a result of engagement
 - Consistent across all quarters (Q2, Q3, Q4)
- Demonstrates effectiveness of NHW-facilitated police-community relationships in building policing confidence

Community Impact:

- 5 new schemes established indicates expansion of community-led crime prevention infrastructure
- Growing scheme coverage providing additional households with structured community safety mechanisms
- Coordinators and members equipped with crime prevention knowledge to support neighbourhood safety

Contextual Analysis

Scheme Growth and Sustainability

The NHW scheme demonstrated modest but consistent growth (119 up to 121 schemes across three quarters), with 5 new schemes established during the year. This indicates:

- Sustained community interest in formal crime prevention structures
- Successful establishment of new schemes in emerging community clusters
- Existing schemes maintaining their operational viability

Training Escalation

The significant increase in crime prevention sessions (4 to 7 to 19 across quarters) suggests:

- Growing demand from coordinators for updated crime prevention knowledge
- Q4 investment in intensive training delivery to support schemes
- Recognition of need to refresh community knowledge on evolving crime trends

Coordinator Engagement Patterns

The variation in coordinator satisfaction (7% to 100%) reflects different cohorts or attendance levels:

- Early quarter engagement with larger coordinator attendance (12 attendees, 7% satisfaction)
- Q4 engagement with smaller, more focused group (4 attendees, 100% satisfaction)
- Suggests different meeting formats or audience composition

CPLC Governance

Consistent 100% CPLC member reporting of increased confidence across all quarters demonstrates the value of the Community Police Liaison Committee structure in facilitating meaningful police-community dialogue.

Partnership Network

The NHW scheme benefitted from coordinated partnership working with:

- PSNI - Crime prevention expertise and visible police support
- Trading Standards - Consumer protection and scam awareness
- Lisburn & Castlereagh Council - Home Safety Manager coordination
- Hillsborough CPLC and Moira CPLC - Local governance structures
- Radius Housing Association - Community housing provider engagement
- Local community - Volunteer coordinators and active scheme members

Policing Committee



Overview

The Policing Committee's scrutiny function forms a critical component of the Lisburn & Castlereagh PCSP's accountability mechanisms and contributes meaningfully to the development and refinement of the Local Policing Plan. Through regular meetings, community consultation, and direct engagement with police leadership, the Committee ensures that local policing priorities remain responsive to community needs and informed by evidence-based performance data.

Role and Function

The Policing Committee discharges its scrutiny responsibilities through:

Local Accountability: Private and public Policing Committee meetings provide a forum for PCSP members to examine police performance against agreed priorities, analyse crime data, and identify emerging concerns requiring police attention or resources.

Community Voice: By translating community concerns gathered through widespread engagement activities into formal scrutiny processes, the Committee ensures that resident priorities inform policing decisions and resource allocation.

Strategic Alignment: The Committee identifies priorities from the PCSP Action Plan for consideration in the development of the Local Policing Plan, ensuring alignment between community-identified needs and police operational planning. This creates feedback loops between community safety priorities and policing strategy.

Collaborative Problem-Solving: Through regular dialogue with the District Commander and police leadership, the Committee facilitates collaborative identification and resolution of local policing issues, moving beyond reactive oversight to proactive partnership on emerging challenges.

Impact on Policing Plan Development

The Committee's scrutiny activities contribute to the Local Policing Plan through several mechanisms:

Evidence-Informed Priorities: Community intelligence, crime analysis, and resident feedback channelled through the Committee inform the identification of priority crime types, geographic hotspots, and vulnerable populations requiring focused policing attention.

Performance Dialogue: Committee scrutiny of police performance metrics creates opportunity for constructive discussion about whether policing resources are being deployed effectively against agreed priorities, informing adjustments to policing strategies.

Responsive Adjustment: Where Committee scrutiny identifies gaps between community concerns and police priorities, or reveals emerging safety issues, these insights feed into Local Policing Plan revision and resource reallocation discussions.

Accountability Framework: The Committee's formal oversight role - examining performance, challenging inaction, and requiring evidence of police responsiveness to identified priorities - reinforces accountability for the delivery of policing commitments contained in the Local Policing Plan.

Stakeholder Confidence

Effective Policing Committee scrutiny supports wider confidence in policing by demonstrating:

- That community voices are heard and acted upon in police decision-making
- That police performance is subject to local democratic scrutiny and accountability
- That policing priorities remain responsive to emerging community concerns
- That partnership-based approaches to local safety are embedded in police operations

Through these functions, the Policing Committee's scrutiny contributes to building and maintaining community confidence in policing and the police's commitment to locally responsive, democratically-accountable service delivery.

Building community confidence in the rule of law

Links with Resurgam

One key way in which LCCC PCSP assists with these matters is through its Project Support Programme – [Project Support Programme launched by PCSP - lisburncastlereagh.gov.uk](https://lisburncastlereagh.gov.uk/project-support-programme)

Lisburn & Castlereagh PCSP's Project Support Programme offers grants of £500–£5,000 to local groups for projects that tackle the full spectrum of community-level crime and safety issues. By funding initiatives under two key objectives -reducing anti-social behaviour, addressing drugs and alcohol, supporting victims and reporting of domestic abuse, and building confidence in policing; and reducing fear of crime (especially for vulnerable groups), tackling hate crime, improving road safety, and reducing burglaries and business/retail crime - the programme helps communities address both the causes and consequences of crime. Practical support such as online information sessions and targeted outreach to groups who have not previously engaged means more residents

can shape local solutions. Together, these projects can strengthen trust, visibility and early intervention, leading to safer neighbourhoods and lower levels of crime and harm across the council area.

Diverting Young People from Organised Crime Activity

The PCSP contributes to diversion through early intervention and youth engagement that addresses underlying vulnerabilities (lack of opportunity, peer pressure, economic disadvantage).

We have especially strong links with Resurgam Trust – see below:

[Resurgam Trust Home - The Resurgam Trust](#)

[Lisburn People's Support Project - The Resurgam Trust](#)

Detached outreach provides positive adult relationships and alternative activities. Youth diversionary projects build skills, resilience, and legitimate pathways to employment and education. Direct engagement on rule of law strengthens understanding of consequences. Early identification of at-risk young people enables rapid referral to support services. Family and community involvement strengthens protective factors that buffer against criminal influence.

Community Engagement to Tackle Organised Crime Activity

- **Awareness Events:** Community-focused sessions raising awareness of organised crime harms, recruitment methods, and impacts on individuals and families.
- **Stakeholder Coordination:** Regular meetings bringing together PSNI, agencies, businesses, housing providers, and residents to share intelligence and coordinate prevention efforts.
- **Consultation on Policing Priorities:** Community input through Policing Committee structures on how organised crime affects local areas, enabling targeted police response.
- **Targeted Outreach:** Direct engagement with communities most affected by organised crime ensures their voices inform strategy and builds institutional trust.
- **Community Leader Engagement:** Direct work with business owners, community leaders, and trusted figures leverages their credibility to reinforce anti-crime messaging.

Campaigns Supporting Organised Crime Prevention

- **Rule of Law Messaging:** Reinforces respect for law and consequences of criminality as foundational to community safety.
- **Youth Prevention Campaigns:** Targeted messaging through social media and schools highlighting risks, peer resistance strategies, and positive alternatives.
- **Community Resilience Campaigns:** Emphasises communities' capacity to resist criminal influence through collective action and strong social bonds.
- **Support-Seeking Campaigns:** Makes visible reporting mechanisms and support services available to those experiencing organised crime threats.
- **Anti-Recruitment Messaging:** Direct campaigns helping young people refuse involvement and access help.

Impact on Communities

- **Reduced Vulnerability:** Young people engaged show improved school/employment engagement, reduced substance misuse, and stronger family relationships - lowering susceptibility to recruitment.
- **Increased Reporting:** Communities show greater willingness to report criminal activity, indicating increased trust in authorities.
- **Community Cohesion:** Engagement activities create social capital and mutual support networks that protect against organised crime entrenchment.
- **Behavioural Change:** Young people in prevention programmes demonstrate reduced ASB involvement and lower-level criminality.
- **Community Awareness:** Communities show increased understanding of criminal methods and stronger collective resistance to criminal infiltration.
- **Partnership Effectiveness:** Multi-agency coordination results in coherent, efficient responses with better targeting of resources.
- **Longer-Term Safety:** Areas with sustained prevention investment show stabilisation or reduction in organised crime indicators (recruitment, territorial control, violence).

Appendices

Appendices include:

- *PCSP Member meeting attendance - Appendix 1*
- *Financial statement/report - Appendix 2*
- *Local Policing Plan - Appendix 3*
- *Policing Committee report - Appendix 4*

	A n d e r s o n	B e n t l e y	B u r k e	C a i r n s	C o n r o y	C o r r	C r a i g	D e a n	D r y s d a l e	G a l l e n	G i v a n	H i g g i n s o n	K e m p	L a n d a
April 2024														
16.04.2024 PCSP Private Meeting		✓	✓		✓		✓	A		✓	✓	✓	✓	
May 2024														
21.05.2024 PCSP Private Meeting		✓	✓		✓		✓	A		A	✓	✓	✓	
Nathan Anderson, David Cairns, Brendan Corr, David Drysdale, Gerry McClory, Gina McDonald and Gareth Walker were appointed Independent Members from 1st June 2024														
June 2024														
18.06.2024 Sp PCSP Private Meeting	A			✓		✓	✓		A	✓	✓	✓	A	
18.06.2025 PCSP Public Policing Committee Meeting	A			✓		✓	✓		A	✓	✓	✓	A	
August 2024														
20.08.2024 PCSP Private Policing Committee Meeting			A	✓		✓	✓		✓	✓	✓	✓	✓	
September 2024														
17.09.2024 PCSP Private Meeting	✓		✓	✓		✓	✓		✓	A	✓	A	✓	
October 2024														
15.10.2024 PCSP Public Themed Meeting (Hate Crime - Food for Thought)			A	✓		A	✓		✓		A	✓	A	
Councillor D Lynch replaced Councillor P Burke in November 2024														
November 2024														
19.11.2024 PCSP Roadsafe Show and PCSP Private Policing Committee Meeting	✓			✓		✓	✓			✓	✓	✓	✓	

December 2024																
16.12.2024 PCSP Private Meeting	✓			A			✓		A		✓	A	✓			
January 2025																
21.01.2025 PCSP Private Meeting	✓			✓		A	✓		✓	✓	✓	✓	✓			
February 2025																
18.02.2025 PCSP Policing Committee	✓			✓		✓	✓		✓	A	✓	✓	✓			
March 2025																
18.03.2025 PCSP Public Themed Meeting (Dundonald)				✓		✓	A		✓			✓	A			
TOTAL	5	2	3	9	2	7	11		6	6	10	10	8			

L a v e r t y	L o w r y	L y n c h	M a r t i n	M c B u r n e y	M c C l o r y	M c D o n a l d	M c K e e v e r	M i t c h e l l	P l a y f o r d	W a l k e r	Y e l l a m a t y
✓	✓		✓	✓			✓	✓	✓		✓
✓	✓		✓	A			✓	✓			✓
ie 2024											
✓	✓		✓		✓	✓	✓	A	✓	✓	
✓	✓		✓		✓	✓	✓	A	✓	✓	
✓	✓		✓		✓	✓	✓	✓	✓	✓	
✓	✓		✓		✓	✓	✓	✓	A	✓	
✓	✓		✓		✓	A	✓		✓		
✓	✓	✓	✓		✓	A	✓	✓	✓	✓	

√	√		√		√	√	√	√	√	√	
√	√	√	√		√	√	√	A		√	
√	√		√		√	A	√	√	√	A	
√	√				√	A	√	√	√		
12	12	2	11	1	10	6	12	8	9	7	2

	PSNI	EA	YJA	NIHE	SE Trust	PBNI	NIFRS
Apr-24							
16.04.2024 PCSP Private Meeting	√	√		√		√	A
May-24							
21.05.2024 PCSP Private Meeting	√	√	√	√			√
Jun-24							
18.06.2024 Sp PCSP Private Meeting	√	√		√		A	
Sep-24							
17.09.2024 PCSP Private Meeting	√	√	√	√		A	
Oct-24							
15.10.2024 PCSP Public Themed Meeting (Hate Crime - Food for Thought)	√			√			
Dec-24							
16.12.2024 PCSP Private Meeting	√		√	√			√
Jan-25							
21.01.2025 PCSP Private Meeting	√	A	A	√			
Mar-25							
18.03.2025 PCSP Public Themed Meeting (Dundonald)	√	√	√	√		A	A
TOTAL	8	5	4	8	0	1	2

ANNUAL ASSURANCE STATEMENT

PCSP ACTION PLAN 2024/25

I provide assurance in relation to the proper use of PCSP funding, provided by the Joint Committee and in signing this statement can confirm the following:

- the expenditure has been wholly, exclusively and necessarily incurred by the Council on the local Policing and Community Safety Partnership and that the grant receivable from the Joint Committee is in accordance with the regulations and conditions applicable.
- Adequate controls were in place to implement the funding in line with the Funding Agreement.
- There was adequate management of financial risks associated with the funding.
- All procurement was carried out in line with Council Procurement guidelines and value for money.
- Sufficient reporting has been provided to demonstrate the achievement of objectives through the Outcome Based Accountability methodology and in line with the approved Action Plan.
- An Internal Audit report has been provided to Joint Committee, which conforms to Public Sector Internal Audit Standards.

PCSP Council Area: Lisburn & Castlereagh City Council

Chief Executive (Print Name): David Burns

Chief Executive (Signed): David Burns

Date: 30 June 2025



Police Service
of Northern Ireland

Lisburn and Castlereagh City Policing Plan

2024 – 2025



**we care
we listen
we act**

OUTCOME 1:

We Have a Safe Community

Indicators	Measures	How this is Recorded/Measured
<p>1.1 Fewer repeat victim of crime</p> <p>Here for You: Here for Victims</p>	<p>1.1.1 Report on the activities conducted to reduce the number of victims of domestic violence within Lisburn and Castlereagh and develop initiatives to reduce offending.</p> <p>1.1.2 Report on the activities conducted to reduce the number of victims of violence against women and girls related offences that occur within Lisburn and Castlereagh.</p> <p>1.1.3 Report on the activities to reduce the number of victims of burglary in Lisburn and Castlereagh, particularly those aged 60+.</p>	<ul style="list-style-type: none"> • Number of offences and incidents with a domestic motivation. • Outcome rate in respect to criminal offences with a domestic motivation. • Overview of reporting of violence against women and girls related offences and outcomes. • Delivery of engagement events focused on violence against women and girls in partnership with PCSP and other community groups. • Number of burglary type offences that occur across Lisburn and Castlereagh. • Number of victims of burglary offences who are aged 60+ • Report on initiatives to address repeat victimisation in partnership with PCSP and other community groups.

OUTCOME 1:

We Have a Safe Community

Indicators	Measures	How this is Recorded/Measured
<p>1.2 Fewer repeat offenders of crime</p> <p>Here for You: Here for Justice</p>	<p>1.2.1 Report on the activities conducted to reduce the amount of anti-social behaviour that individuals are causing across communities in Lisburn and Castlereagh.</p> <p>1.2.2 Report on the levels of hate crime and incidents and develop initiatives to reduce offending.</p> <p>1.2.3 Report on the work of the Reducing Offending Unit.</p>	<ul style="list-style-type: none"> • Report on levels of anti-social behaviour across the district. • Report on partnership work and initiatives developed to reduce the level of anti-social behaviour conducted by individuals. • Report on partnership work to transition communities away from paramilitary influence • Number of hate motivated crimes and incidents that occur across Lisburn and Castlereagh. • Number of offenders being managed by ROU and provide an overview of related activity.

OUTCOME 1:

We Have a Safe Community

Indicators	Measures	How this is Recorded/Measured
1.3 People in all communities feel safe Here for You: Here for Communities	1.3.1 Report on the activities conducted to reduce the harm that illegal drugs are causing to communities across Lisburn and Castlereagh. 1.3.2 Report on the activities conducted to make roads in Lisburn and Castlereagh safer	<ul style="list-style-type: none"> • Number of drug related offences recorded. • Number of arrests and drug seizures conducted. • Outcome rates in respect to drug related offences. • Report on partnership initiatives to address drug related activity. • Enforcement activity conducted in respect of motoring related offences. • Preventative, educational and proactive initiatives to make Lisburn and Castlereagh roads safer.
1.4 Crime rates and trends showcase as effective police response Here for You: Here for Justice	1.4.1 Report on the annual crime and anti-social behaviour statistics relevant to Lisburn and Castlereagh. 1.4.2 Report on emerging crime trends and develop collaborative approaches to address.	<ul style="list-style-type: none"> • Crime and anti-social behaviour statistics for Lisburn and Castlereagh. • Provide an overview of scanning and analysis based on crime and anti-social behaviour statistics.

OUTCOME 2:

We Have Confidence in Policing

Indicators	Measures	How this is Recorded/Measured
<p>2.1 The level of public confidence in policing</p> <p>Here for You: Here for You</p>	<p>2.1.1 Provide an overview of Neighbourhood Policing activity conducted across Lisburn and Castlereagh.</p> <p>2.1.2 Social Media activity and reach across Lisburn and Castlereagh District.</p>	<ul style="list-style-type: none"> Summary of Neighbourhood Policing Team patrolling activity and engagement across Lisburn and Castlereagh. Develop a schedule of events with PCSP and local community groups to increase confidence in policing. Provide an overview of social media statistics for Lisburn and Castlereagh platforms.
<p>2.2 The level of satisfaction with the service received</p> <p>Here for You: Here for Victims</p>	<p>2.2.1 Monitor and review the number of complaints made against police officers in Lisburn and Castlereagh Policing.</p> <p>2.2.2 Monitor and report on victim contact.</p>	<ul style="list-style-type: none"> Complaints data in respect to police officers. Victim satisfaction survey results.

OUTCOME 2:

We Have Confidence in Policing

Indicators	Measures	How this is Recorded/Measured
<p>2.3 The representativeness of the police service</p> <p>Here for You: Here for Communities</p>	<p>2.3.1 Report on engagement activity conducted in respect of underrepresented groups across Lisburn and Castlereagh.</p> <p>2.3.2 Report on any activity conducted to encourage members of the community to join PSNI.</p>	<ul style="list-style-type: none"> • Overview of engagement activity focused on underrepresented groups. • Report on work experience, or other events aimed at highlighting PSNI as a potential career opportunity.
<p>2.4 Delivery of effective crime outcomes</p> <p>Here for You: Here for You</p>	<p>2.4.1 Report on Criminal Justice Performance across Lisburn and Castlereagh.</p> <p>2.4.2 Report on Criminal Justice outcomes delivered by officers and staff in Lisburn and Castlereagh.</p>	<ul style="list-style-type: none"> • Overview of statistics and activity reflecting performance. • Outcome rates in respect to criminal offences.

OUTCOME 3:

We Have Engaged and Supportive Communities

Indicators	Measures	How this is Recorded/Measured
<p>3.1 Police in partnership with local communities and partner agencies, including PCSPs, identify and deliver local solutions to local problems.</p> <p>Here for You: Here for Communities</p>	<p>3.1.1 Collaborative problem solving approaches conducted across Lisburn and Castlereagh.</p> <p>3.1.2 Report on the work of Lisburn and Castlereagh multiagency Support Hub.</p> <p>3.1.3 Work collaboratively on successful delivery of PSNIs Hallmarks of Neighbourhood Policing.</p>	<ul style="list-style-type: none"> • Provide an overview of problem solving related activity across the district. • Statistics in regards to the Lisburn and Castlereagh multiagency Support Hub. • Report on relevant case studies and examples of work reflecting PSNIs Hallmarks of Neighbourhood Policing

For more information on Hallmarks of Neighbourhood Policing please visit: <https://www.psni.police.uk/safety-and-support/keeping-safe/hallmarks-neighbourhood-policing>

For more information on 'Here for You' Public Engagement Vision please visit: [Here for You - Public Engagement Vision.pdf \(psni.police.uk\)](#)



Police Service
of Northern Ireland

Lisburn and Castlereagh City PCSP Report

Quarter 4 – 2024 - 2025



**we care
we listen
we act**

OUTCOME 1:

We are Victim Focused

Indicators	Measures
1.1 Effectiveness in Tackling Violence Against Women and Girls	<ul style="list-style-type: none">• Number of reported incidents of violence against women and girls Lisburn and Castlereagh- Over the last rolling 365 days there has been 1,131 VAWG Crimes, this is 125 crimes less than the previous year.• Arrest and outcome rates for offences related to violence against women and girls.- Arrest rates for last rolling 365 day period – 1,129 overall- Outcomes for last rolling 365 day period – 1,028 overall• Work in respect to VAWG including bespoke PCSP event during 2025-2026- The District received funding from LCCC for Walk for Women events in March. In March 2025 the team organised and attended a ‘walk for women and family fun days’ in Moat Park Dundonald and Barbour playing fields in Lisburn.• Repeat offender rates relevant to VAWG.- For last rolling 365 day period there are 23 VAWG offenders that correspond to 59 VAWG Crime incidents that amount to 76 VAWG offences.

<p>1.2 Effectiveness in Tackling Domestic Abuse</p>	<ul style="list-style-type: none"> • Number of offences and incidents with a domestic motivation. <ul style="list-style-type: none"> - Offences – 995 FYTD - Incidents – 1678 FYTD • Outcome rate in respect to criminal offences with a domestic motivation. <ul style="list-style-type: none"> - 24.7%, this is a 0.8% decrease from the PFYTD.
<p>1.3 Effectiveness in Safeguarding Children and Young People</p>	<ul style="list-style-type: none"> • Number of referrals to Op Encompass. <ul style="list-style-type: none"> - January - 77 children referred. - February - 97 children referred. - March - 140 children referred. • Report on the work of Youth Diversion Team <ul style="list-style-type: none"> - During Quarter 4 YDO reviewed a total of 438 referrals of young people coming to Police attention. Referrals can be made when a young person is beginning to become involved in criminality, if they are regularly offending or if any concerns are identified. - 70 of these have resulted in or will result in a file to PPS. - The remaining are non-offence incidents and these totaled 368. - There were 13 Community Resolution Notice referrals to YJA and 8 Sexting Referrals to YJA. - YDO held 8 Youth Engagement Clinics. - 5 Court Ordered Youth Conferences. - 5 Diversionary Youth Conferences. • Educational/engagement sessions conducted with partners in schools and communities with young people. <ul style="list-style-type: none"> • Central PS – visit 07/01/25 re Op Safer Steps. Distributed hi-vis vests for staff and children. • Dunmurry BB station visit 09/01/25 • Lisburn Squirrels 13/01/25 – stranger danger talk

	<ul style="list-style-type: none"> • Hillhall Youth club 14/01/25 – cyber bullying • Knockmore Youth Club 24/01/25 • Seymour Hill Youth Club 25/01/25 • YMCA 25/01/25 – drugs talk • Bee Safe event with LCCC 28-30 January – engaged with approx. 900 school children on Internet Safety • PT Officers attached to Lisburn Rural attended the youth club at Glenavy 17/01/25 • Ballymacash PS 07/02/25 • Glenavy youth club 07/02/25 • Forthill PS 07/02/25 • Ballymacash PS 12/02/25 • Killowen PS 13/02/25 • Drug talks – YMCA and Ballymacash Youth Clubs • Carryduff GAC - EVAWG talk with young people – 18/02/25 • Educational sessions at Cairnshill, Dundonald, St Ita's, St Josephs and Carryduff Primary School • Careers Event in the Eikon Centre Lisburn • Stands at career events in Breda Academy and Lagan College • Engagement sessions around road safety with some of nursery schools including Little Gems Dundonald and Carryduff Nursery. • Home and personal safety talks alongside Trading standards were given at Saintfield Road Presbyterian Church • Kilmakee youth club 19/02/25 • Ballymacash PS 20/02/25 • Broomhedge P.S. for talk on road safety 05/03/25 • Walk for women – Lisburn & Castlereagh sites – 09/03/25 • 'Pizza with the peeler' event with some local youths in the Dundonald area 14/3/2025 • Grand Choice event Hillsborough 29/03/25 • Laurelhill HS Careers event 07/03/25 • Forthill HS drugs talk accompanied by drugs dog 07/03/25 • Ballymacash PS bullying talk 11/03/25 • YMCA drugs talk 13/03/25 • Vaping talks at Laurelhill HS organised by Robbie and accompanied by Youth Justice Agency 26/03/25
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	<ul style="list-style-type: none"> • Old Warren youth club 23/03/25 • Little Rays nursery – people who help us 27/03/25
1.4 Effectiveness in Tackling Hate Crime	<ul style="list-style-type: none"> • Number of reported hate crimes and incidents. <ul style="list-style-type: none"> - Hate Crimes – 88 – This shows a decrease of 6 Hate Crimes from the PYTD. - Hate Incidents – 166 – This shows an increase of 10 Hate Incidents from the PYTD. - The above figures relate to 09/06/24 – 31/06/25. • Outcome rates for hate crime <ul style="list-style-type: none"> - For last rolling 365 day period the recorded crime is 90, of those 80 of these crimes had a recorded outcome. • Community engagement activities with diverse communities <ul style="list-style-type: none"> - During this quarter a number of engagements took place with diverse communities through the previously mentioned NPT engagements. - For example, Home and personal safety talks alongside Trading standards were given at Saintfield Road Presbyterian Church. The Castlereagh team spent a morning at the Ulster Hospital Dundonald where they set up a stand and staff/patients/visitors all had the opportunity to chat to local officers about policing issues affecting them.
1.5 Providing a High Quality Service to Victims	<ul style="list-style-type: none"> • Overall victim satisfaction rates in Lisburn and Castlereagh <ul style="list-style-type: none"> - Q1 – 90% - Q2 – 80% - Q3 – 80% - Q4 – 100% <p>These rates are based on answers provided to the below questions by victims: Q1. The Police Officers/Staff treated me with fairness and respect.</p>

	<p>Q2. I am satisfied with how well I have been kept informed of the progress of my case.</p> <p>Q3. I am satisfied with my contact with PSNI.</p> <p>Q4. If a family member or friend were a victim of crime in the future, based on this experience, I would recommend they report it to the Police.</p> <p>The above rates relate to the reporting period of 04/04/2024 – 30/03/2025.</p> <ul style="list-style-type: none"> • Report on initiatives to address repeat victimisation in partnership with PCSP and community groups - On 18th February 2025 officers from the team attended an event with Carryduff GAC to speak to local girls from the club about VAWG. - NPT officers also maintain contact with local elected representatives, community groups and partner agencies to share crime information around crime prevention and personal safety. - Approx. 75 referrals were received by the Crime Prevention Officer during this reporting period. All referrals received a call or visit with regards to CPO advice/Tier 4 funding. The CPO was able to carry out a number of engagements and home visits to the most vulnerable in our communities and remained in contact via email or phone to ensure contact was continuous. • Report on Criminal Justice performance across Lisburn and Castlereagh - File and investigation timeliness - 1,153 files submitted to the PPS. - 1,119 investigations with the median investigations days being 31. - 2,848 victim updates provided, 94.7% of which were done within 10 days of the investigation. <p>The above figures are from a rolling 365 day date range.</p> <ul style="list-style-type: none"> • Share regular updates through social media platforms - All teams continue to use social media to raise awareness around various issues. This will also be used to target specific emerging issues. An example of this was Castlereagh NPT Constable Andy McBratney's post on Lisburn and Castlereagh's Facebook page. This displayed the aftermath of a single vehicle RTC, the driver was arrested for driving with excess alcohol.
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	This post highlights the aftermath of drink driving and provides reassurance to the public that Police are committed to making the roads safer for everyone by removing potentially dangerous drivers. The post had a reach of 52,473.
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OUTCOME 2:

We have Safe and Engaged Communities with confidence in Policing

Indicators	Measures
2.1 Level of Public Confidence in Policing	<ul style="list-style-type: none"> Results from Public Confidence Surveys relevant to Lisburn and Castlereagh To be covered during Public meeting. Social media engagement statistics reflecting public engagement <p>Facebook & Twitter:</p> <ul style="list-style-type: none"> January - 28 posts were made to 50,962 Facebook followers and 7,477 X followers resulting in a 410,001 fortnightly post reach. February – 18 posts were made to 51388 Facebook followers and 7,511 X followers resulting in a 141,065 fortnightly post reach. March - 14 posts were made to 51418 Facebook followers and 7509 X followers resulting in a 258,461 fortnightly post reach. <p>Nextdoor: Total number of members – 37,086.</p>

	<p>Number of posts:</p> <ul style="list-style-type: none"> - January - 5 posts. - February – 8 posts. - March – 10 posts. <ul style="list-style-type: none"> • Report on Criminal Justice Performance across Lisburn and Castlereagh - Above is duplicated in outcome 1.5.3.
<p>2.2 People Feel Safe in Their Community</p>	<ul style="list-style-type: none"> • Report on crime and ASB rates across Lisburn and Castlereagh - Between the period of 1st April 2024 - 31st March 2025 there have been 2561 reports of anti-social behaviour to Police within Lisburn and Castlereagh. - There has been a 15.1% decrease in ASB reports to Police in comparison to the previous financial year, this equates to 457 fewer reports of ASB. • Number of neighbourhood watch programs supported. - We have 121 Neighbourhood Watch Schemes. There are now 273 co-ordinators covering 13,050 homes. • Report on the work of the Lisburn and Castlereagh multiagency Support Hub - Support Hub staff currently manage and oversee 7 Multi-Agency Support Hub (MASH) cohort members. The PSNI are the lead agency for three of these cohorts. - There is an additional 19 people on the Police district watch list, with a number of persons being reviewed on a regular. These individuals are reviewed to see if they need to be placed on the watch list or presented to next MASH meeting as a potential member. - PSNI continue to attend Multi-Agency Support Hub meetings. These take place once a month. - Support Hub continues to attend monthly Mental Health learning sessions with HSC and other partner agencies covering a range of mental health issues and programmes within the local community.

	<ul style="list-style-type: none"> - Support Hub attends Multi Discipline Team meetings with the SE Trust to discuss concerns/plans of action for persons residing in the district. These meetings are solely in respect to mental health concerns. - Support Hub continues to attend various training/education seminars such as: SBNI seminar re young people & technology on 17.01.25; VAWG training from Women's Aid 03.03.25; Huntington's Disease webinar 26.03.25; Domestic Abuse & Sexual Health seminar 27.03.25. - Support Hub works closely with the CPO and attends some home visits and is able to assess if further input or signposting is required. - The Support Hub also has duties in relation to Op Encompass. <ul style="list-style-type: none"> • Report on activities to reduce the harm of illegal drugs within the community <ul style="list-style-type: none"> - RAPID drug bins located in Old Warren, Seymour Hill, Flush Park and Glenavy are routinely checked. Any drugs recovered from these are then documented and destroyed. This is a secure and effective way for people to dispose of any found or unwanted drugs or medication. - Teams pro-actively patrol our hot spot areas and areas of concern identified by local residents, groups and intelligence. A number of drug detections were made during the course of these patrols and through normal duty. House searches were also conducted resulting in arrests. NPT & DST continue to receive and investigate postal intercepts resulting in a number of premises searches taking place. A number of these resulted in further drugs being found and seized with enquiries ongoing. - Teams will also engage with Schools, youth groups and community groups around the dangers of drugs. - An example of this is where DST collaborated with local children's homes to educate young people about the dangers of drug use and NPT teams presented at Schools around the dangers and consequences of drug use. - Across the district within this FYTD there have been 171 drug related arrests and 500 drug seizure incidents. <ul style="list-style-type: none"> • Report on activities to reduce the number of victims of Burglary <ul style="list-style-type: none"> - Burglary and cold calling remain a priority across our district and we continue to promote and expand the 'No Cold Calling' zones across the district. We have a total of 18 across Lisburn and Castlereagh.
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	<ul style="list-style-type: none"> - There are 110 Farm Watch schemes currently running across the district with further schemes progressing. - The Text Alert scheme currently has 2655 users with 28 messages sent during Q4. - There are 115 Business Watch Members. - Home security Tier 4 Referrals that involve CPO & PCSP – (Q4 - 50 referrals, 19 personal safety presentations to 382 persons & 233 pieces of equipment issued. - Teams and LPT crews will also continue to conduct high visibility patrols of identified areas of concern. - DST conduct monthly operations specifically dedicated to prevent and deter Burglary and apprehend offenders by high visible patrolling in designated areas. - Teams along with CPO attend multiple events to provide crime prevention advice across a range of locations such as Schools, Community Groups and events. <ul style="list-style-type: none"> • Report on partnership work to transition communities away from paramilitary influence <ul style="list-style-type: none"> - NPT teams continue with various engagements with school, community and youth groups alongside being visible and accessible within communities by conducting regular foot and cycle patrols. An example of this is where the Castlereagh NPT team successfully receiving EPPOC funding to have a ‘pizza with the peeler’ even on 14/3/2025 with some local youths in the Dundonald area who may be involved or at risk of becoming involved in risk taking behaviour. During the session local officers spoke to the young people about ASB and paramilitary influence and the consequences.
<p style="text-align: right;">2.3</p> <p>The Effectiveness in Tackling Repeat Offending</p>	<ul style="list-style-type: none"> • Report on the work of ROU including rates of reoffending among and interventions put in place. <ul style="list-style-type: none"> - <u>ROU have achieved the following in Quarter 4:</u> <ul style="list-style-type: none"> • 12 Priority Offenders were managed during the third quarter. • 7 managed with bail conditions • 4 were put in Prison. 2 Offenders on remand and 2 serving a Prison sentence. • 10 Arrests were made in relation to ROU nominals. • 4 ROU nominals were changed. - Yearly figures: - 59 arrests were made in relation to ROU nominals this financial year. - 27 ROU nominal were Charged this financial year. - An ROU nominal had assaulted two females where he was arrested, overnight charged for serious domestic related offences including Attempted GBH where the nominal was remanded. The nominal

	<p>was granted Court Bail was granted six months later but within a week of his release on bail, he assaulted another female. ROU Charged the nominal for this offence where he was again remanded. The objections to bail will contribute to the service priority of dealing with VAWG.</p> <ul style="list-style-type: none"> - Proactive work was carried out on an ROU nominal where a search under warrant was carried out after information in relation to drugs use and supply was received. The team located suspect Class A drugs during the search. The ROU nominal was arrested for Possession of Class A Drugs and Possession With Intent To Supply A Class A Drugs. This ROU nominal is currently in prison on remand. - An ROU Nominal was sentenced to a total of eight months in prison for two domestic assaults on two different partners. One of the incidents was so serious in nature it resulted in the ROU nominal being convicted of Non-Fatal Strangulation. The nominal is currently still serving their sentence and remains in prison. <ul style="list-style-type: none"> • Report on the work of the District Support Team <ul style="list-style-type: none"> - The District Support Team actively engages with vulnerable community members, focusing on enhancing visibility to deter potential offenders and provide reassurance. - In March a significant case involved responding to a report of a vulnerable individual resulting in targeted interventions and the use of CCTV to monitor hotspots. - DST addressed a hate crime incident involving a vulnerable individual, ensuring a thorough investigation and support. Officers provided safety resources, leading to community reassurance. - During a two day operation DST proactively arrested one individual for supplying Class A drugs with a street value of £15,000. Additionally after actively monitoring drug related activities an operation in Castle Gardens was untaken. Officers located a significant amount of Class A & B and the individuals were reported for this matter. - In March DST were involved in the seizing of over 2 Kilograms of suspected cocaine with a street value of £60,000.
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	<ul style="list-style-type: none"> - DST continue to deal with postal interceptions with significant seizures recorded within this quarter over 5,000 pregabalin tablets valued at £15000 and over 10Kg of cannabis edibles (Gummies) valued at £7,000. - DST continue to operate proactive drugs operations specifically targeting illegal drugs entering Maghaberry Prison. Varying amounts of suspected class A/B/C drugs have been seized as well as Fixed Penalty Notice's being issued for motoring offences. - Also during this period DST have supported colleagues from PPU, Crime Operations and our colleagues in England to conduct searches/arrests for serious offences including serious sexual assaults. - In this period DST officers have conducted two searches with ROU officers specifically targeting priority offenders. Both searches were positive and ROU have been leading the investigations. - During this period DST have dedicated a significant time/resources into making our roads safer utilising OP Safer Steps and most recently OP Lifesaver. - DST conducted 5-6 monthly operations including speed and breath tests. - In February DST apprehended a drunk driver who was subsequently arrested for excess alcohol and aggravated Taking and Driving Away.
<p style="text-align: right;">2.4</p> <p>The Effectiveness of Working with PCSPs and Local Communities to Provide Solutions to Local Problems</p>	<ul style="list-style-type: none"> • Report on relevant case studies and examples of work reflecting PSNIs Hallmarks of Neighbourhood Policing. - Home visits conducted with CPO 09/01/25 for a number of females who had raised home safety concerns as a result of meeting with ladies support group in November - Ladies Support Group 17/01/25 – attended along with Womens Aid for domestic violence talk - Police clinic, Hill Street 22/01/25 - Attended Lagan Valley Hospital 23/01/25 – crime prevention and engagement with staff - YMCA 25/01/25 – drugs talk

	<ul style="list-style-type: none"> - Knockmore pensioners group – crime prevention talk 07/02/25 - Hill Street fun day 11/02/25 - Holy Trinity Nursery – people who help us 18/02/25 - Womens Aid Visit 19/02/25 - Lisburn Gateway event 19/02/25 - Hill Street Police clinic 20/02/25 - Ballymacash VAWG meeting 24/02/25 - Bridge Centre Healthy Living event 25/02/25 - Attend Broomhedge P.S. for talk on road safety - 05/03/25 - Site visit with local MLA & residents at Meeting Street Hillsborough re traffic issues around a small laneway - 22/03/25 - Attendance at Grand Choice event Hillsborough - 29/03/25 - SERC – cyber bullying talks 06/03/25 - Walk for Women event 08/03/25 and 09/03/25 - St Patricks Day event Ballymacash Community Centre 17/03/25 - Womens Aid engagement 28/03/25 <ul style="list-style-type: none"> • Overview of any work conducted to reduce demand and prevent crime.
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	<ul style="list-style-type: none"> - All Officers are continually reviewing crime trends and demand and directing their efforts at reducing harm and increasing the safety of our communities. - NPT teams are continue to engage with the community to best understand how we can best serve them. - Targeted operations to deter the likes of Drug dealers within communities are being continually carried out with NPT and DST. - We continue to work with partners to take a collaborative approach at reducing crime and demand. <ul style="list-style-type: none"> • Report on emerging crime trends and develop collaborative approaches to address <ul style="list-style-type: none"> - To be covered during Public meeting. <ul style="list-style-type: none"> • Develop a schedule of events with PCSP and local community groups <ul style="list-style-type: none"> - Chief Inspector Rocks has implemented a Monthly Engagement meeting with PCSP to facilitate this. This will also be supported by input from Community Planning, NPT, DST, YDO, ROU and LPT.
<p style="text-align: right;">2.5</p> <p>The Effectiveness of Working to Reduce Deaths and Serious Injury on our Roads</p>	<ul style="list-style-type: none"> • Statistics on road traffic collisions resulting in death or serious injury. <ul style="list-style-type: none"> - Careless Driving causing death or Grievous Bodily Injury – 6 (Previous year – 10) - Grievous bodily injury caused by Dangerous Driving – 3 - (Previous year – 5) <p>The above figures are from a rolling 365 day date range.</p> <ul style="list-style-type: none"> • Report on enforcement activity <ul style="list-style-type: none"> - <u>During Quarter 4:</u> <ul style="list-style-type: none"> - 371 motoring offences were detected. - 215 Fixed Penelty Notices were issued, 128 of which were endorsable, 86 were non-endorsable. - FPN's were issued for 33 excess speed detections. - 366 breath tests were conducted. 35 individuals failed the breath test with 19 failing to provide a sample of breath and as a result were arrested.

Outcome 3

We have a Representative, Valued and Enabled Workforce

	<ul style="list-style-type: none">- The focus for B District Resources throughout January was Safer Steps. A number of engagement activities were carried out by NPT's in relation to raising awareness and providing education around remaining safe when walking near roads and for drivers to be aware of pedestrians. LPT crews also instilled this messaging and advice throughout the course of their duties. All officers were visible within areas of concern such as around schools etc. To enforce this the use of fixed penalty notices were maximised.- In February and March the focus was on possession of drugs in vehicles. Teams ensured they were conducting high visibility patrols, intelligence led targeted patrolling and Vehicle Check Points. ANPR vehicles were also deployed to detect any known drugs alerted vehicles in the district. Roadside tests were also administered to drivers who appeared under the influence to ensure that drug use was detected and dealt with at the earliest opportunity.- Social media posts were made throughout the quarter to reinforce the educational aspect and to reach as many people as possible.
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Indicators

Measures

<p>3.1 Representativeness of the Police Service</p>	<ul style="list-style-type: none"> - Report on engagement activity conducted in respect of diverse groups across Lisburn and Castlereagh - Engagement with Diverse groups continues with NPT engagements and other teams throughout the execution of their duties. - A recent example of this is where Constable Kyle Arbuthnot from DST, attended a call where a vulnerable Ugandan female had been the subject of racially motivated ASB. Kyle then worked with our CPO, Shelley-Anne Grimes, to put safety measures and supports in place to deter this behaviour and to ensure that this female felt safe in her own home. He also facilitated a visit to Lisburn Station to show the female our camera coverage with City Watch to reassure her she was safe. Constable Pamela Clarke from the Support Hub alongside Shelley- Anne reached out to community groups and organisations to assist this female in obtaining the correct benefits that she was entitled too. This female was struggling financially so this was a massive support to her. Additional referrals were made such as to the Hate Crime Advocacy Scheme, The Food Bank, Lagan Valley Vinyard Church and NIHE. The Church were able to get this female support by obtaining furniture for her home and painting her home. They also included her in their community groups where she can build up her friendship and support network. - Report on any activity conducted to encourage members of the community to join the PSNI - Careers Event in the Eikon Centre Lisburn - Stands at career events in Breda Academy and Lagan College - NPT teams will also discuss and promote recruitment at engagement events that they attend.
<p>3.2 Standards of Professionalism and Conduct</p>	<ul style="list-style-type: none"> • Monitor and review the number of complaints made against police officers in Lisburn and Castlereagh - To be covered during Public meeting. • Report on recognition and awards for good work.

	<ul style="list-style-type: none"> - During this quarter Lisburn Rural NPT, Castlereagh NPT, DST, and LPT officers received Recognition Certificates for excellent Police work in relation to various situations that they had dealt with during the course of their duties.
3.3 Making Best Use of Resources	<ul style="list-style-type: none"> • Provide updates on District resource levels - To be covered during Public meeting. • Provide updates on training delivered to police and staff within Lisburn and Castlereagh local policing - Teams continue to complete mandatory training across the district and all departments. - Additional training to support and develop officers has also taken place such as SBNI seminar re young people & technology on 17.01.25; VAWG training from Women's Aid 03.03.25; Huntington's Disease webinar 26.03.25; Domestic Abuse & Sexual Health seminar 27.03.25. - Training from and with partners is also something that is promoted and encouraged within the district to ensure we are taking collaborative learning approaches to develop each other.

All above information and figures are not to be further distributed.

Statistics and figures quoted are internal indicators and are not for further distribution or disclosure.

For more information on Hallmarks of Neighbourhood Policing please visit: <https://www.psnipolice.uk/safety-and-support/keeping-safe/hallmarksneighbourhood-policing>

For more information on 'Here for You' Public Engagement Vision please visit: [Here for You - Public Engagement Vision.pdf \(psnipolice.uk\)](#)