



Policing & Community  
Safety Partnership

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making Fermanagh & Omagh safer

## **Fermanagh and Omagh PCSP Annual Report**

**2024/25**

**17<sup>th</sup> June 2025**

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## Chairperson Foreword

I have great pleasure in presenting the 2024-25 Annual Report for the Fermanagh and Omagh Policing and Community Safety Partnership (PCSP).

This year has proved to be challenging in respect of delivering the Action Plan working with restricted budgets and reducing personnel while seeking to alleviate the fears and concerns of Members, staff and the public whilst doing so. We have continued to conduct PCSP and PC meetings in public. The PCSP Members and I appreciate that staff continue to be flexible and adaptable to the challenges.

We are delighted to see our digital footprint grow with increases in engagement, likes and reach on our PCSP Facebook page and our Instagram account. Our annual community safety survey was conducted online and the response rate demonstrates the power of social media as an engagement tool.



The highlight of the year was our Emergency Services Day showcasing the work of the PCSP and our partners in a way which was both informative and entertaining. This year numbers increased further with over 3,000 people attending the event.

I am very pleased that we have continued to work closely with the six Neighbourhood Policing Teams undertaking joint community engagement initiatives to build relationships and increase community confidence in policing.

This year we have placed a greater emphasis on engaging with the most vulnerable in society through our role in the Support Hub and our Safer Home project assisting people living in their homes through referrals to other agencies, home security assessments and provision of security equipment. Collaborative working cemented by partnership agreements and referral pathways is crucial to offering the most comprehensive and appropriate supports to people who find themselves in situations where they are vulnerable due to illness, isolation, victims of crime or other circumstances.

Finally, I would like to thank PCSP members for their commitment and co-operation in what has been another challenging year for us all. Members and staff have risen to the challenge and embraced new ways of working enabling the PCSP to function making a real difference to those who we engage with.

**Councillor Roy Crawford**

Chairperson

## Vice Chairperson Foreword

It has been a pleasure and a privilege to serve as Vice-chairperson of Fermanagh and Omagh Policing and Community Safety Partnership (PCSP).

The PCSP plays a key role in creating safer, shared and more confident communities and it is evident that we have played a crucial part over the past year in reducing fear of crime and isolation, vulnerability and tackling anti-social behaviour in the council area and we will continue to build on this. I would like to commend the community and voluntary sector for its contribution to and assistance with the delivery of many PCSP initiatives. The ability of the sector to adapt to changing circumstances and continue to deliver is commendable and is valued by the PCSP.



I trust that as we move forward the PCSP will embrace the challenges that the future will bring and continue to build and enhance delivery into our neighbourhoods and villages by helping to create safer, shared and vibrant communities throughout the district.

**Bernadette Lunney**  
Vice Chairperson

## Executive Summary

The year presented us with several challenges, and we have sought to find innovative solutions which take account of the reduction in resources which has affected ourselves and our statutory partners. Task & Finish Groups continue to be an effective tool for developing and delivering different PCSP initiatives in a very time specific and focused manner. Members appreciate the opportunity for more detailed engagement in a topic and delivering a tangible outcome.

Raising awareness of violence against women and girls has once again been to the forefront of our work this year and we appreciate the commitment and enthusiasm of Fermanagh Women's Aid and Omagh Women's Aid who took the lead in the delivery of several initiatives in this area most notably the Access to Justice project which through the provision of recording equipment enables women to give evidence remotely where the court has deemed this appropriate. The 16 Days of Activism against Gender Based Violence saw collaboration with Clogher Diocese Mothers Union to host Sole of Our Shoes exhibition in local libraries. The exhibition featured shoes of various styles, sizes, and colours, symbolizing the voices of those who have escaped abuse and those who have provided support.

Mindful of the need to refresh our digital presence we reviewed our webpage to make it more user friendly and interactive. Our reach on social media continues to grow significantly and a more effective use of this resource continues to pay dividends. We are pleased that traffic to our Facebook page has increased significantly, and we have used this platform to disseminate important community safety messages.

We used survey monkey to conduct our community safety survey to inform the annual Action Plan; something that we will continue to use alongside focus groups and other engagement tools to ensure that our Action Plan is reflective of the needs and concerns of residents in the district.

Our PCSP members – elected, independent and designated have demonstrated their commitment to the PCSP through regular attendance at meetings, participation in Task & Finish Groups and at public events. The Independent Members recruitment brought some new faces to our partnership in June 2024 and we welcome the new members to our partnership. A number of sessions with all of the independent members was facilitated during the year in order to allow them to inform our plans for the forthcoming years.

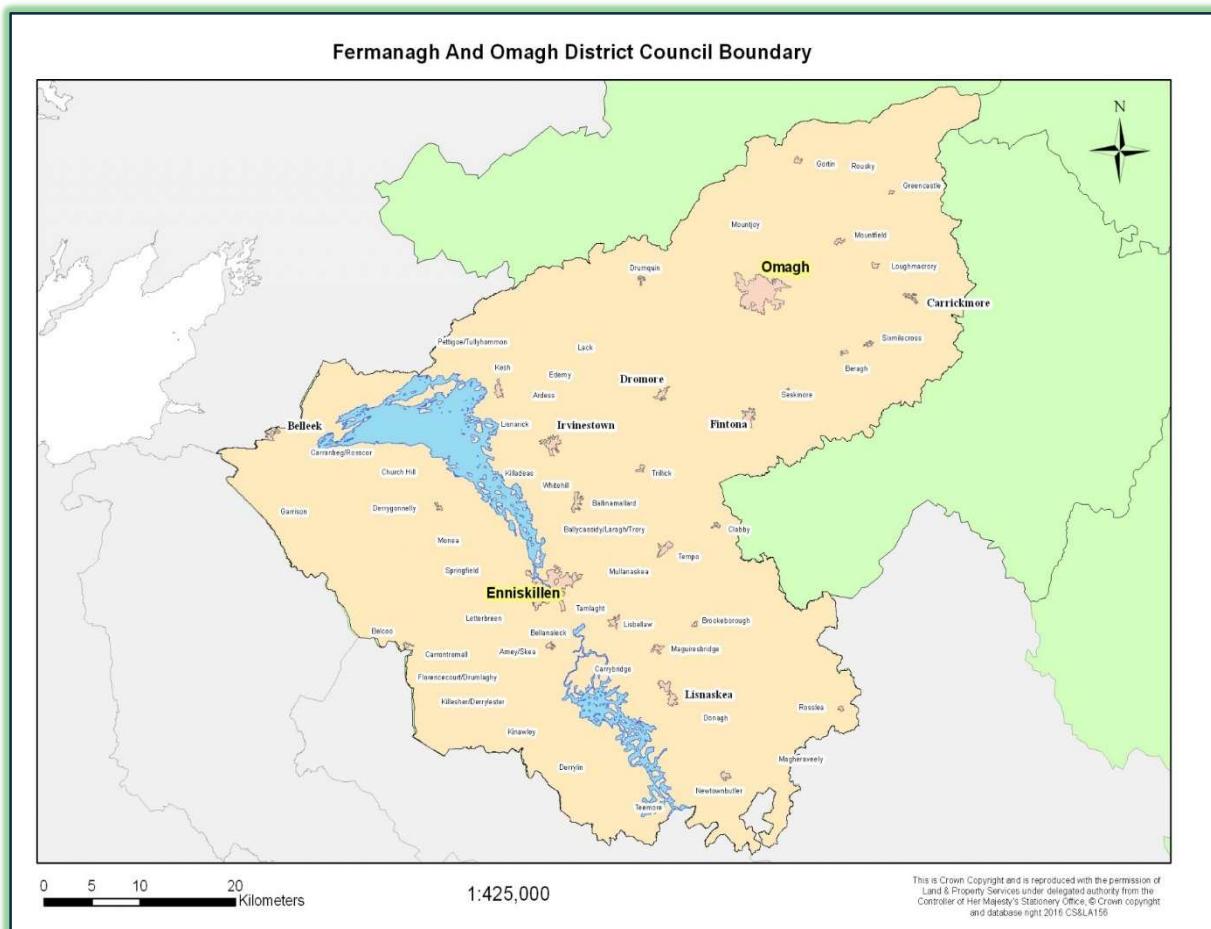
The Fermanagh and Omagh district has some of the lowest crime figures in this area and most crime trends are downward as has been illustrated by PSNI figures. As is the case elsewhere there has been a rise in violence against women and girls and the Fermanagh and Omagh PCSP decided to put additional resources into this area in order to help address concerns in this area.

## PROFILE OF THE FERMANAGH & OMAGH DISTRICT COUNCIL AREA

The Fermanagh and Omagh district span approximately 3,000 km<sup>2</sup> and is home to 117,000 people. The district is the largest in Northern Ireland in terms of land mass and the smallest in terms of population, with a population density of 38 people per square kilometre.

Fermanagh and Omagh is primarily rural; approximately 30% of the population live in the two main towns of Enniskillen and Omagh. A further 7% live in the towns of Carrickmore, Dromore, Fintona, Irvinestown and Lisnaskea. The villages and small settlements account for a further 17% of the population, with 46% of people living in open countryside.

Lough Erne, the fourth largest lake in Ireland, is fully encompassed within the district. Part of the Sperrin Area of Outstanding Natural Beauty (AONB) also sits within the district, as does UNESCO Marble Arch Caves Global Geopark.



## PCSP Membership

Fermanagh & Omagh PCSP Membership (31 March 2025)		
Elected Members	Independent Members	Statutory Organisations
Roy Crawford (Chairperson) UUP Elaine Brough SF Keith Elliott DUP Adam Gannon SDLP Shirley Hawkes DUP Noeleen Hayes SF Tommy Maguire SF Marty McColgan SF Thomas O'Reilly SF Allan Rainey MBE UUP	Miss Bernadette Lunney (Vice Chairperson) Miss Louise Bleakley Mrs Siobhán Currie Mrs Jenny Ferguson Mrs Bernadette McCollum Miss Margaret McCrory Mr Paul Stevenson Mrs Pauline Treacy Mr Simon Wiggins	Jacqueline Doherty (Western Health and Social Care Trust) Sinead Dolan (Youth Justice Agency) Colum Duffy (NI Probation Board) Ryan McGee (Education Authority) Superintendent Robert McGowan (Police Service NI) Chief Inspector Scott Fallis (Police Service NI) Helen Hicks (NI Housing Executive) Nicola Mc Sherry (NI Fire and Rescue Service) Peter Melarkey (NI Fire and Rescue Service)

## PCSP Member Meeting Attendance

In 2024-2025 there were 6 PCSP meetings held in public, and 3 Policing Committee meetings held in public. The table below shows Member attendance over the year. Our designated members were represented at PCSP and PC meetings.

In addition to the scheduled meetings, Members represented the PCSP at numerous events across the district and participated in Task & Finish group meetings as well as workshops to develop the Strategic Assessment and 2025-2026 Action Plan.

Member	No meetings attended	Member	No meetings attended
Cllr Roy Crawford	9	Bernadette Lunney	3
Cllr Elaine Brough	6	Louise Bleakley	5
Cllr Keith Elliott	6	Siobhán Currie	5
Cllr Adam Gannon	2	Jenny Ferguson	4
Cllr Shirley Hawkes	6	Bernadette McCollum	6
Cllr Noeleen Hayes	9	Margaret McCrory	8
Cllr Tommy Maguire	7	Paul Stevenson	5
Cllr Marty McColgan	4	Pauline Treacy	4
Cllr Thomas O'Reilly	9	Simon Wiggins	6
Cllr Allan Rainey	5		

Statutory Organisation	No meetings attended
Education Authority	6
Northern Ireland Housing Executive	5
Northern Ireland Fire and Rescue Service	4
Probation Board for Northern Ireland	3
Police Service of Northern Ireland	9
Youth Justice Agency	5
Western Health and Social Care Trust	2

*Note: On occasion statutory organisations are represented by more than one staff member. New independent members appointed to the PCSP commenced in June 2024.*

### **PCSP Contact Details**

Fermanagh and Omagh PCSP

County Buildings

16 East Bridge Street

Enniskillen

Co. Fermanagh

BT74 7BW

or

Fermanagh and Omagh PCSP

The Connect Centre

16 High Street

Omagh

Co. Tyrone

BT78 1BL

Telephone: 0300 303 1777 (calls charged at local rate)

Email: [pcsp@fermanaghomagh.com](mailto:pcsp@fermanaghomagh.com)

[www.fermanaghomagh.com](http://www.fermanaghomagh.com)



[www.facebook.com/fermanaghomagh](https://www.facebook.com/fermanaghomagh)



[www.instagram.com/fermanagh\\_omagh\\_pcsp](https://www.instagram.com/fermanagh_omagh_pcsp)

## Year-end Financials

2024/2025 Expenditure – NOTE this is will be updated when financial statement is released by the Policing Board

<i>Budget Line</i>	<i>Allocated amount</i>	<i>Amount spent</i>
<i>Administration and Operational</i>	£##	£##
<i>Meeting Expenses</i>	£##	£##
<b><i>Total Budget (Admin, Operational and Meeting Expenses)</i></b>	<b>£##</b>	<b>£##</b>

## Strategic Priority 1

*To ensure effective delivery in response to local need and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement. **through:***

- *carrying out meaningful engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector in the development and implementation of PCSP Action Plans;*
- *ensuring ongoing two-way engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector to provide a problem-solving forum to identify effective solutions to local issues, ensuring sufficient flexibility to address issues as they emerge, and seeking relevant expertise from the designated organisations as appropriate;*
- *using a range of platforms, including multi-media, to communicate and promote the work of the PCSP; and*
- *increasing awareness of the work of the PCSP.*

### OBA Overview

Outcome Based Accountability (OBA) is a disciplined way of thinking and taking action that communities can use to design and monitor strategies to improve the lives of children, families and communities and as the basis for measuring and improving the performance of projects, programmes and services.

Performance accountability is the lower level of OBA. Where population accountability focuses on defining and measuring progress for (say) an entire country, performance accountability does this for an individual client group: for example, all the residents of Fermanagh and Omagh District Council (FODC).

After interventions are proposed, performance accountability assesses these by asking three questions:

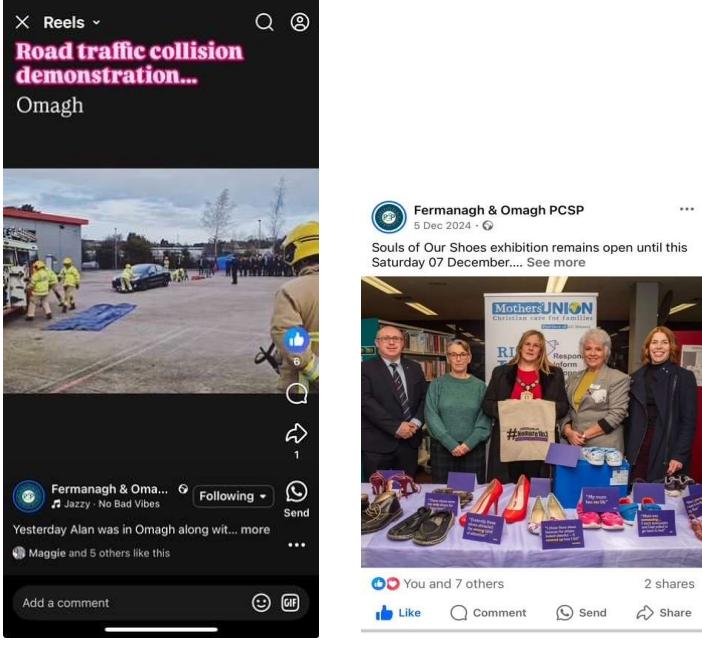
How much did we do? (Quantity of work)

How well did we do it? (Quality of work)

Is anyone better off? (Impact of work)

For each intervention, the PCSP has developed a report card of agreed measures, which details its work and impact by answering these questions.

PCSP report cards include the number of participants ("How Much"); the percentage of participants satisfied with their experience at PCSP Events ("How Well"); and the number and percentage of participants who have benefited from their participation in PCSP Events ("Better Off").

Project	Performance Measures	Expenditure
<b>Organising the work of the PCSP</b> 	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>• 17 press reports relating to PCSP messaging</li> <li>• 996 Social Media posts</li> <li>• 10,419 people attended PCSP events</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 182,252 engagements on Social Media</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 71% people with an increased awareness of the PCSP and its work to address policing and community safety issues</li> <li>• 48% people feel they are informing the work of the PCSP</li> </ul>	£3,165.38
<b>Images</b>		

## Best practice example - Engagement

<b>Name of engagement activity/event:</b>	Emergency Services Day 2024
<b>Cost of event:</b>	£7872.24
<b>Partners:</b>	PSNI, NIFRS, NI Prison Service, RNLI, FODC, CoastGuard, NWMR, RoadsafeNI
<b>Description of activity/event:</b>	<p>An afternoon of displays, showcasing the work of emergency services operating in the district with a focus on key safety messaging for road safety and water safety.</p> <p>Attracting large numbers it is an opportunity to engage with the public to raise awareness of the PCSP and consult on community safety and policing issues.</p>
<b>Impact of the work</b>	<ul style="list-style-type: none"> <li>- <i>Was a brilliant day. It was a brilliant day extremely well organised and great fun plus Barra Best bought the sunshine</i></li> <li>- <i>We really enjoyed the day. Thank you for organising</i></li> <li>- <i>Would like to see more events held in Omagh</i></li> <li>- <i>More exercises so we can see the emergency services working together.</i></li> </ul>
<b>OBA</b>	<p><b>How Much Did We Do?</b> One annual event</p> <p><b>How Well Did We Do?</b> 3000 people attended</p> <p><b>Is Anyone Better Off?</b> Of those surveyed, all (100%) felt more informed about the work of the work of the Emergency Services.</p>

## Images



## Strategic Priority 2:

**Strategic Priority 2 - To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour**

**Through;**

- utilising the partnership created by the statutory, elected and independent/ community membership of the PCSP to initiate and lead work to improve community safety and tackle ASB locally;
- working in partnership to develop outcome and locality focused interventions to address the most pressing crime types and behaviours impacting local community safety, as evidenced by local need, with appropriate targets and indicators so that impacts can be measured;
- drawing on best practice, promote early intervention and collaborating effectively to improve PCSP-supported projects and programmes that address the underlying causes of ASB, crime and the fear of crime in the community, including, where appropriate, a focus on changing behaviours;
- enhancing safety and feelings of safety, in particular for those who might be more vulnerable;
- engaging with partners in the district, to horizon scan in order to respond to and re-direct resources to respond to emerging local community safety issues;
- having cognisance of the Community Safety Framework in developing local plans, and providing a feedback loop to the Community Safety Board on local issues in order to inform community safety policy development – and vice versa; and

*Providing comprehensive community input into decision-making processes about tackling actual and perceived anti-social behaviour and giving feedback to the community on the effectiveness of interventions on meeting outcomes.*

### **OBA Overview Strategic Indicator 2**

This indicator covers a large part of the work of the PCSP every year and it covers four of the main areas, which have been highlighted through our community surveys. A number of engagement and problem solving events have taken place throughout the year. These include the Road Safety Quiz and Bee Safe, which are targeted at Primary schools. We also chair the multi-agency support hub, which has supported a number of individuals who require multiagency support from our statutory partners. The project reported 75 positive actions/interventions during 2024-2025. This project comes at minimal cost to the PCSP and is having a positive effect on this area of work. PSNI figures indicate a continued reduction in ASB figures, which pays testimony to the success of our approaches.

Hate Crime has been an issue in some areas and while our area is not immune, the Good Relations Team leads this area of work in Council and we have supported them in a number of initiatives, which we have helped to facilitate.

## **Fear of Crime/Vulnerability/Home Security Programmes**

While all indications are that crime in Fermanagh and Omagh area is reducing, there is evidence that the fear of crime is a concern for many of our residents. Due to our low crime rates, isolated incidents can sometimes attract adverse publicity that raises concerns unnecessarily. Property marking schemes in particular, remain an inexpensive and effective way to protect property. The PCSP in partnership with the PSNI has have carried out several trailer and bike marking sessions throughout the district.

Our safer homes scheme remains popular although we have had to roll back slightly on this provision to concentrate our resources towards the most deserving cases. Feedback on this scheme remains high and a number of items have been allocated to cases referred to us by our statutory partners.

A number of presentations and events around Home Safety and Cyber Crime took place throughout the year in conjunction with the PSNI and other partners. These included presentations to small and larger groups throughout the district. Many people willingly shared their experiences with scammers which helped open up discussion and helped people better relate to the issues concerned. Surveys indicated a high degree of satisfaction with the project.

Most of our work is associated with increasing support for policing so we involve our Neighbourhood Policing Team partners in most of our schemes, which provides them and us with the opportunity to engage with the public. Our surveys and other consultation events have revealed that our efforts in this area are effective in increasing support for policing and encouraging people to report crime.

## Best practice example – Fear of Crime

<b>Name of Project</b>	Safer Homes Scheme
<b>Funded amount</b>	£12,000
<b>Partners</b>	PSNI, WHSCT
<b>Description of project</b>	<p>Social alarm scheme for vulnerable people who have been the victims of crime or are at risk including (but not limited to), older people and minority communities.</p> <p>Community safety assessment to determine need for home security advice and/or equipment, referrals to other supports.</p>
<b>OBA</b>	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>• 120 home visits</li> <li>• 81 homes in receipt of equipment</li> <li>• 95 assessments where an onward referral is made</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 104 beneficiaries reporting satisfaction with the information/equipment provided</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 100% beneficiaries reporting increased confidence to remain in their own homes</li> </ul>

## Best practice example - Alcohol, drug and substance abuse

<b>Name of Project</b>	<b>RAPID Bins</b>
<b>Funded amount</b>	£1,114.00
<b>Partners</b>	PSNI, WDACT, PHA.
<b>Description of project</b>	To reduce the number of illegal and prescription drugs in circulation.
<b>OBA</b>	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>• 3269 views of RAPID Bins animation</li> <li>• 11 RAPID Bins operational</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 100% WDACT members reporting satisfaction with the RAPID Bin initiative</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 36,088 drugs items deposited in RAPID Bins</li> <li>• 41/48% people with awareness of RAPID Bins (from annual community survey)</li> </ul>
<b>Images</b>	

## Best practice example – Domestic and Sexual Violence

<b>Name of Project</b>	Access to Justice Project
<b>Funded amount</b>	£20,000
<b>Partners</b>	Fermanagh Women's Aid and Omagh Women's Aid
<b>Description of project</b>	<p>The Access to Justice Project was developed with the needs of women across the Fermanagh and Omagh District Council area accessing or wishing to access criminal justice but facing multiple barriers in doing so.</p> <p>The project support by Lady Chief Justice, Presiding District Judge for NI, Judge Steven Keown and Victim Support saw the provision of a Remote Evidence Centre for use in domestic abuse cases sitting at Enniskillen Court. This Centre removed the physical need for the victim to appear in person at the Court – a major cause of stress and anxiety for victims and a major contributory factor to many withdrawing from the criminal justice process.</p> <p>Alongside the physical setting, the project provided dedicated justice support for women to assist them as they navigate through the criminal or civil justice support system. This included developing personal safety plans, risk assessments and signposting to other supports.</p>
<b>Impact of the project</b>	Judge Keown highlighted the uniqueness of the project in his address to the Ending Violence Against Women and Girls Be the Change conference in March. He applauded Fermanagh Women's Aid for taking the lead on the project and to the PCSP for having the foresight to make the funding available.
<b>OBA</b>	<p><b>How Much Did We Do?</b></p> <p>7 women availed of the remote evidence facility</p> <p>35 women received 98 hours of bespoke justice support</p> <p>28 domestic abuse, stalking and honour based violence risk identification models completed</p> <p><b>How Well Did We Do?</b></p> <p>100% satisfaction rate with the remote evidence facilities</p> <p><b>Is Anyone Better Off?</b></p> <p>83% of women accessing remote evidence remained engaged with the criminal justice process.</p>

	<p>21% of clients risk assessed were referred to local MARAC with associated support hours.</p> <p>100% of the 35 women accessing justice support hours has dedicated risk management plans and support in gaining legal protections whether civil or criminal.</p>
<b>Images</b>	<p><b>Steven Keown Presiding Judge for NI speaking at the Be The Change Conference, March 2025</b></p> 

## Best Practice Example – Cyber crime

<b>Name of Project</b>	Online Safety/Scam Awareness
<b>Funded amount</b>	N/a
<b>Partners</b>	PSNI, Consumer Council, Local Banks and Community & Voluntary Sector
<b>Description of project</b>	The project is aimed at raising awareness of scams and fraud within the community. It helps to teach people how to recognise when they are being scammed and be able to take action to prevent themselves from losing their money.
<b>Impact of the project</b>	<ul style="list-style-type: none"> <li>- <i>'Well-presented and valuable information'</i></li> <li>- <i>Personal experiences add to the impact of the events.</i></li> </ul>
<b>OBA</b>	<p><b>How Much Did We Do?</b></p> <p>15 Presentations</p> <p><b>How Well Did We Do?</b></p> <p>100 % satisfied with information given</p> <p><b>Is Anyone Better Off?</b></p> <p>All participants likely to take action to protect themselves</p>
<b>Images</b>	

## Road Safety

Road Safety remains a major priority for the PCSP locally and has been highlighted constantly through our community consultations and feedback from our Road Safety events. Much of our work in this area is aimed at addressing the **Fatal 5** and we work with our partners to deliver a number of events primarily for young people in local schools and colleges. However, we have also provided a number of sessions with older person's group's in an effort to address concerns with this age group, which had been highlighted through our consultation. Our work in this area is supported by our partners in PSNI, NIFRS, NIAS and Roadssafe NI who provide assistance to allow us to deliver on this area. Resourcing issues among all of our statutory partners have affected our work in this area, which makes it more difficult to deliver in this area.

Project	Performance Measures	Expenditure
<b>Road safety</b>	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>• 4 Speed Indicator Devices (SID) provided across roads in the Fermanagh and Omagh District.</li> <li>• 16 awareness raising events or roadshows attended by an estimated 3624 members of the public</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 100% of partners / local community reporting satisfaction with the SIDs</li> <li>• 100% of residents of the local community feeling that road safety has improved as a result of the SID</li> <li>• 100% of participants satisfied with the events</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 100% of SIDs reported a reduction in vehicle speed</li> <li>• 100% of participants will apply knowledge from event to improve road safety</li> </ul>	£ 37,785
<b>Images</b>	 	

## Best Practice Example – Road Safety

<b>Name of Project</b>	Positive Ageing Month – Safer Driving
<b>Funded amount</b>	£525
<b>Partners</b>	PSNI Roads Policing, NIFRS, Roadsafe NI
<b>Description of project</b>	As part of Positive Ageing Month in October a safer driving event was held for older people. Designed in response to concerns raised by older people the event in a local hotel offered practical advice on use of child car seats and booster seats, reading number plates and advice on medical conditions that may impact ability to drive.
<b>Impact of the project</b>	Feedback from participants was very positive with many commenting that it was an opportunity to ask about new road layouts, renewing driving licence. Some commented that the workshop had given them more confidence to remain driving retaining their independence in later years.
<b>OBA</b>	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>• 35 people attended</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 100% of participants reporting satisfaction with the experience.</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 100% of participants reporting improved knowledge of road safety issues.</li> </ul>
<b>Images</b>	 

### Strategic Priority 3:

***Strategic Priority 3 – To support confidence in policing, including through collaborative problem solving with communities***

***through***

- *ensuring local accountability through the Policing Committee's role in monitoring police performance;*
- *identifying priorities from the PCSP Plan for consideration in the development of the local Policing Plan which are consistent with the Northern Ireland Policing Plan;*
- *providing views to the District Commander through the Policing Committee and supporting the PSNI to engage with the community to identify and address local problems;*
- *delivering initiatives that link to identified local problems that impact confidence in policing;*
- *carrying out meaningful local events aimed at increasing PSNI engagement with local communities to build and strengthen public confidence in policing;*
- *delivering PCSP initiatives in the hardest to reach communities;*
- *providing a platform for the PCSP and PSNI to engage with young people, including on the themes of upholding the rule of law, and of ways of increasing confidence in policing; and*
- *building community confidence in the rule of law by helping mitigate the harm caused to people and communities by paramilitarism, criminality and organised crime consistent with wider Programme for Government objectives and through use of co-design principles, where appropriate.*

Project	Performance Measures	Expenditure
<b>OBA Overview</b> <b>Strategic Priority 3</b> <div data-bbox="169 601 489 749" style="background-color: #e0e0ff; padding: 10px;">  <b>PCSP</b> Policing &amp; Community Safety Partnership  <small>making Fermanagh &amp; Omagh safer</small> </div>	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>• 3 public Policing Committees held</li> <li>• 0 private Policing Committees held</li> <li>• 22 engagement activities involving PSNI and local communities</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 100% of those surveyed expressed satisfaction with engagement events</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>• 100 % of members of the public satisfied with meeting/event</li> <li>• 100 % PCSP Members who feel supported to effectively deliver the Policing Committee functions</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>• 73% of those surveyed more likely to engage with police following the activity.</li> </ul>	£ 590.80
<b>Image</b>		

## Best practice examples – PSNI engaging with the public

<b>Name of Project/Initiative/Event</b>	NHW Watch Trip
<b>Funded amount</b>	£2,780
<b>Partners</b>	PSNI
<b>Description of project/initiative/event</b>	<p>We recognise the role of Neighbourhood Watch schemes in helping the community stay safe. The co-ordinators give their time voluntarily and it is important that they are supported in their role and have access to relevant information about local crime and emerging trends.</p> <p>Management of the eighty-eight schemes across the district is assigned to one PCSP Officer who liaises with co-ordinators on a regular basis and acts as a conduit for information between the community and the PSNI.</p> <p>This year the PCSP decided to do something different and organised a trip for co-ordinators to Crumlin Road Gaol.</p> <p>On Saturday 28 September, seventy-two people (co-ordinators and PSNI colleagues from Neighbourhood Policing) and two PCSP staff visited the Gaol. The tour, conducted by the excellent and entertaining Harry, covered the 150 years history of the Gaol exploring the building's colourful past and unique and memorable insight into the daily lives and routines of both prisoners and prison officers over the Gaol's existence. The tour included the Gaol's history including when women and children were imprisoned, the executions that were carried out, and its more recent history where they learned about why the decision was taken to close the prison. Participants walked part of the tunnel linking the courthouse on the other side of the Crumlin Road to the Hanging Cell, the Historic Holding Cells, Centre Circle, C-Wing and the Graveyard.</p>
<b>Impact of the project/initiative/event</b>	<ul style="list-style-type: none"> <li>- <i>I would never have thought to come here such a part of our history</i></li> <li>- <i>I will bring my family never would have thought I would enjoy this as much</i></li> <li>- <i>A great way to meet other co-ordinators and learn something new</i></li> </ul>

<b>OBA</b>	<p><b>How Much Did We Do?</b></p> <p>One event - 72 People travelled</p> <p><b>How Well Did We Do?</b></p> <p>Positive reaction from coordinators and Local Neighbourhood Police Officers</p> <p><b>Is Anyone Better Off?</b></p> <p>68 coordinators attended the event and had the opportunity to engage with PSNI Neighbourhood Officers and PCSP Officers.</p>
<b>Images</b>	

## Best practice example – PSNI engaging with young people

<b>Name of Project/Initiative/Event</b>	Vehicle Maintenance Event
<b>Funded amount</b>	£0.00
<b>Partners</b>	PSNI, NIFRS and Roadsafe NI
<b>Description of project/initiative/event</b>	Project was aimed at new drivers and educating them about how to maintain their vehicle and make sure they can operate the vehicle safely and legally. The event was hosted at the NIFRS station in Enniskillen and was attended by officers from the Local Roads Policing unit and officers from the local Fire and Rescue Service.
<b>Impact of the project/initiative/event</b>	<ul style="list-style-type: none"> <li>- <i>very useful session,</i></li> <li>- <i>a lot of people not aware how to maintain their car</i></li> </ul>
<b>OBA</b>	<p><b>How Much Did We Do?</b> 1 event with 20 young people in attendance</p> <p><b>How Well Did We Do?</b> The event was well received by all who attended</p> <p><b>Is Anyone Better Off?</b> All who attended the event were better informed about the requirement for maintaining their vehicles safely.</p>
<b>Images</b>	

### **Neighbourhood Watch Scheme**

NHW remains a useful tool for the Police and the PCSP to retain community contact and an awareness of what is happening in local communities. Contact engagement between police and NHW coordinators is essential to keep these lines of communication open. Going forward there is the challenge for police to ensure that Neighbourhood Teams are resourced and have the capacity to continue to engage and liaise with co-ordinators so that local relationships are maintained and opportunities to gather local information. We are aware that lack of contact with the PSNI is an issue for co-ordinators and if NHW is to continue to be valued this must be addressed.

Each year we conduct a satisfaction survey with co-ordinators and share the results with respondents, PCSP and PSNI. In the most recent survey 73% of respondents stated that they were either satisfied or very satisfied with their NHW scheme and 97% of respondents felt having the scheme improves the safety of their neighbourhood.

### **Policing Committee**

The Policing Committee is the opportunity for Members to receive updates from the District Commander relating to the delivery of the Local Policing Plan. The Plan developed with input from Members details the core activities to be undertaken by the Police in the financial year. Over the year Members receive two formal reports at 6 months and at 12 months; supplemented by other updates throughout the year and briefing should issues arise.

Members are invited to review the reports and pose questions or seek clarifications as required. Timely provision of the reports is necessary to allow adequate time for scrutiny and the opportunity to submit questions in advance of meetings to allow comprehensive responses.

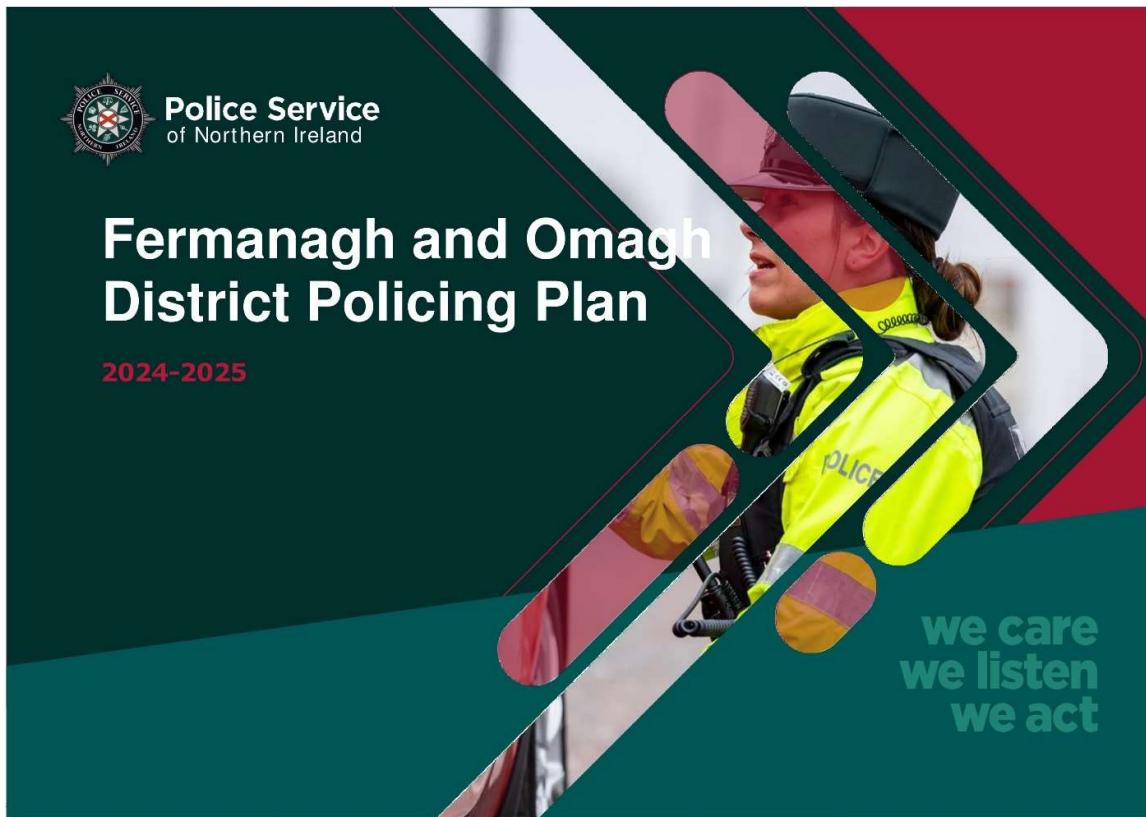
### **Building community confidence in the rule of law**

Building community confidence in policing is integral to all projects and events delivered by the PCSP. The opportunity for people to engage and interact with police outside of a criminal justice scenario is invaluable in building relationships.

Breaking down the barriers to engagement with the police is required for all ages and none more so than for young people. Looking at this cohort we developed a partnership with the police and a local gym to deliver a programme for new initiative to host a Reference, Engagement and Listening (REaL) Event specifically targeted at children and young people. The purpose of the REaL event was to facilitate a focus group discussion centred around one or two of the 5 pillars of the PSNI Children and Young People Strategy and to assess local needs in relation to these. Over a 5 week period 19 young people attended a fitness training programme looking at exercise, stress, nutrition building self-esteem and confidence. Crucially officers from Neighbourhood Policing also attended and participated in the programme working alongside the young people and through this were able to gather invaluable feedback for the consultation and building relationships with the young people.

## Appendices

### - Appendix 1. Local Policing Plan 24-25



Indicators	Measures	How this is Recorded/Measured
1.1 Fewer repeat victims of crime  <small>Here for You Here for Victims</small>	<p><b>1.1.1</b> • Report on the activities conducted to reduce the number of victims of domestic violence within Fermanagh &amp; Omagh.</p> <p><b>1.1.2</b> • Report on the activities conducted to reduce the number of victims of violence against women and girls type of offences that occur within Fermanagh &amp; Omagh.</p> <p><b>1.1.3</b> • Report on the activities to reduce the number of victims of burglary in Fermanagh &amp; Omagh; particularly those aged 60+.</p>	<ul style="list-style-type: none"><li>Number of offences and incidents with a domestic motivation.</li><li>Outcome rate in respect to criminal offences with a domestic motivation.</li><li>Activities carried out by police in conjunction with PCSP &amp; others.</li></ul> <ul style="list-style-type: none"><li>Number of victims of violence against women and girls type of offences.</li><li>Outcome rate in respect to violence against women and girls type of offences.</li><li>Delivery of a violence against women and girls events in conjunction with PCSP and others.</li></ul> <ul style="list-style-type: none"><li>Number of burglary types offences that occur in Fermanagh &amp; Omagh.</li><li>Number of victims of burglary offences who are aged 60+.</li><li>Delivery of police activities focused on victims of burglary</li></ul>

## OUTCOME 1:

**We Have a Safe Community**

Indicators	Measures	How this is Recorded/Measured
1.2 Fewer repeat offenders of crime  <b>Here for You Here for Justice</b>	1.2.1 • Report on the activities conducted to reduce repeat offenders in Fermanagh & Omagh.	• Repeat Offending rate • Activities carried out by police in conjunction with others to reduce repeat offenders

OUTCOMES, INDICATORS AND MEASURES - 2

## OUTCOME 1:

**We Have a Safe Community**

Indicators	Measures	How this is Recorded/Measured
1.3 People in all communities feel safe  <b>Here for You Here for Communities</b>	1.3.1 Report on the activities conducted to reduce the harm that illegal drugs are causing to communities across Fermanagh & Omagh District.  1.3.2 Report on the activities conducted to make roads in Fermanagh & Omagh safer.	• Number of drug seizures conducted. • Number of property/persons searches conducted. • Outcome rate in respect to drug related offences.  • Number of enforcement actions conducted in respect to motoring related offences • Summary of the educational activities, or other proactive activities, conducted to make Fermanagh & Omagh roads safer
1.4 Crime rates and trends showcase as effective police response  <b>Here for You Here for Justice</b>	1.4.1 Report on response times in respect to emergency calls for assistance.  1.4.2 Report on response times in respect to priority calls for service.  1.4.3 Report on the crime statistics relevant to Fermanagh and Omagh.	• Response times to emergency calls  • Response times to priority calls  • Crime and anti-social behaviour statistics in respect to Fermanagh & Omagh District.

OUTCOMES, INDICATORS AND MEASURES - 3

## OUTCOME 2:

**We Have Confidence in Policing**

Indicators	Measures	How this is Recorded/Measured
2.3 The representativeness of the police service  <b>Here for You: Here for Communities</b>	<p><b>2.3.1</b> • Report on engagement activity conducted in respect of underrepresented groups across Fermanagh &amp; Omagh.</p> <p><b>2.3.2</b> Report on any activity conducted to encourage members of the community to join PSNI.</p>	<ul style="list-style-type: none"> <li>• Overview of engagement events focused on underrepresented groups.</li> <li>• Overview of work experience or other events aimed at highlighting PSNI as a potential career opportunity.</li> </ul>
2.4 Delivery of effective crime outcomes  <b>Here for You: Here for You</b>	<p><b>2.4.1</b> • Report on the criminal justice outcomes delivered by staff and officers in Fermanagh &amp; Omagh Policing District.</p> <p><b>2.4.2</b> • Provide an overview of the stop and search powers used in Fermanagh &amp; Omagh, including the outcome rate of these powers.</p>	<ul style="list-style-type: none"> <li>• Outcome rates in respect to criminal offences.</li> <li>• Stop and search statistics in respect to powers used in Fermanagh &amp; Omagh.</li> </ul>

OUTCOMES, INDICATORS AND MEASURES - 5

## OUTCOME 3:

**We Have Engaged and Supportive Communities**

Indicators	Measures	How this is Recorded/Measured
3.1 Police in partnership with local communities, including PCSPs, identify and deliver local solutions to local problems.  <b>Here for You: Here for Communities</b>	<p><b>3.1.1</b> • Provide an overview of the collaborative problem solving approaches that are being conducted in Fermanagh &amp; Omagh.</p> <p><b>3.1.2</b> Provide a summary of the activity conducted by the multiagency Support Hub.</p>	<ul style="list-style-type: none"> <li>• Problem solving effectiveness aligned to the PSNI Hallmarks of Neighbourhood Policing.</li> <li>• Statistics in regards to the Fermanagh &amp; Omagh Support Hub.</li> </ul>

For more information in respect to the 'Here for You' engagement vision please visit:  
<https://www.psni.police.uk/safety-and-support/keeping-safe/hallmarks-neighbourhood-policing>

OUTCOMES, INDICATORS AND MEASURES - 6

## - Appendix 2. G District 12 Month report 24-25

### 1.2 ROU - Reducing Offending Unit

The Reducing Offending Unit continues to play an integral part in the Reducing Offending in Partnership (ROP) strategy. The other statutory partners are Northern Ireland Prison Service, The Probation Service and the Youth Justice Agency. The Partners work together, sharing knowledge and information to manage a number of priority offenders within the district. Period 01 April 2024– 31 March 2025

In November 2023 ROU adapted their approach to be more responsive to the nature of repeat offending within the district. The team identified a number of prolific and repeat adult offenders who were the focus of "catch and control". The team also identified a number of juveniles (between 5 and 8 juveniles) who were repeatedly coming to the attention of police and provided a dedicated youth investigating officer, who worked with the Youth Diversion Officer to provide a bespoke approach to dealing with their offending behaviour.

Nominals on the ROU cohort are continuously monitored, reviewed and amended according to offending/prison sentences/time on remand.

#### Catch and Control

Catch and Control remained the focus for the 7 prolific and repeat adult offenders. This involved

1. Proactive arrest of ROU offenders who are a wanted or have been involved in crime,
2. Rigorous enforcement of bail conditions, court orders and observance of Probation licence conditions
3. Objections to bail by a dedicated ROU officer who has specific knowledge of the offender and his offending history.

Although Resettlement and Rehabilitation have been open to these offenders they have chosen not to engage in that pathway.

#### ROU currently manage 7 Adult Offenders in G District

1. 3 offenders are currently sentenced prisoners.
2. 2 offenders are on Court Bail.
3. 1 offenders is subject to restraining order.
4. 1 is not subject to any conditions currently, having recently been released from prison on time served.

The five juvenile offenders are managed by a dedicated youth investigating officer who works with Social Services and the Youth Justice Agency to determine what support or intervention is necessary and what form that should take



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#### Example of Catch and Control from this period

Local Police attended a residential address following an abandoned 999 call. On Police arrival an ROU offender was present. He was on bail in relation to dishonesty offences. Whilst Police were in attendance he was observed assaulting his sister and was arrested. Following interview by ROU later that day, he was overnight charged to court, due to further offending whilst on bail, and risk of further offending. The victim did not make a complaint but the charge was on the basis of Police observations. He was remanded in court the following day, and was later sentenced to 2months for the offence of Common Assault (with domestic abuse aggravator).

#### Repeat Juvenile Offending

After a meeting with Youth Justice Agency and the Public Prosecution Service it was decided that a dedicated officer from the team would investigate the offending of a number of young people who were repeatedly coming to the attention of police. These young people were not managed within the ROU strand of "catch and control" or "resettlement or rehabilitation" but rather were managed as a separate juvenile cohort. Previously these young people could have a number of different police officers across various teams investigating their offending. The dedicated youth offending officer worked closely with the Youth Diversion Officer, Social Services and the Western Trust to understand the background and personal circumstances of the young people. Some of these young people are also known to other departments within the PSNI because they were victims of crime. This meant that a "trauma informed" approach to dealing with the young people could be developed.

The same investigating officer was used to investigate all offending involving the young people within the district. Interviews were expedited as the same officer was able to facilitate and coordinate social workers, solicitors and Registered Intermediaries (R.I.s). The investigating officer was able to develop a relationship with the young person and accurately inform them of the progress of their investigations and relay information from officers in other departments in which the same juveniles may be victims of crime.

The number of young people managed by the designated youth investigating officer varies between 5 and 8 young person, depending on a number of factors such as current level of offending/transition to adulthood.

This approach to managing repeat juvenile offenders in G District is still in development. Early indications suggest that it has helped expedite juvenile files through the criminal justice process whilst providing consistency for the young person themselves. It has been well received by the Western Trust, Youth Justice, PPS and the young people themselves.



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### G District Commanders' Report PCSP Policing Committee – 12 Month 2024/2025

#### Report Card – Outcome 1: We have a safe community

Indicator 1.1 Fewer repeat victims of Domestic Abuse	Measures: Report on and keep under review levels of Domestic Abuse across Fermanagh and Omagh
Indicator 1.2 Fewer repeat offenders	Report on the work of Reducing Offending Unit
Indicator 1.3 People in all communities feel safe	Report on Young Offenders & Activity across the District
Indicator 1.4 Crime rates and trends showcase an effective police response	Report on levels of ASB
Indicator 2.4 Delivery of effective crime outcomes	Report on Annual Crime Statistics

#### 1.1 Domestic abuse.

##### Overview

This financial year to date there has been a decrease in the total number of domestic motivated crimes. During the same period domestic motivated incidents have also recorded a decrease.

	Domestic Motivation : Offences recorded, outcomes, outcomes (rate, %) and Incidents								
	Fermanagh & Omagh			Total Recorded Crime and Incidents			Fermanagh & Omagh		
	Total Offences Recorded	Outcomes	Outcomes (Rate, %)		Incidents				
	PFYTD	FYTD	Change	PFYTD	FYTD	FYTD	PFYTD	FYTD	Change
Fermanagh & Omagh	805	768	-37	292	227	36.3%	29.6%	-6.7%	
Service	19940	18093	-1547	5941	5166	29.8%	28.1%	-1.7%	32763 29751 -3012
			-						

This decrease in reported Domestic crimes/incidents is reflected across the Province with domestic motivated crime decreasing by 1547 across Northern Ireland. Our analysts believe that the decrease is due to changes in the Home Office Crime Counting Rules. This means that only the highest offence recorded in an incident is used for crime counting purposes. For example if an incident involved an assault and a criminal damage, only the assault will be used for Home Office Counting Rules as it is the higher offence. Previously it would have been counted as two crimes – assault and criminal damage. The PSNI are committed to increasing reports of Domestic Abuse and work is ongoing internally across various departments to address this.

The District's Vulnerability lead, continues to work in collaboration with PCSP and both Omagh and Fermanagh Women's Aid Centres to ensure an informed approach to the issue. On 10<sup>th</sup> March police attended the 'Be the Change' Event at the Killyhevlin. This event was led by Fermanagh Women's Aid and funded by PCSP. It was a wonderful event and we found that the Toolkit has been very helpful in understanding our role in ending VAWG.

On 22<sup>nd</sup> March a number of officers were trained by The White Ribbon, Safer Spaces lead at Enniskillen PSNI. This allows the trained officers to speak to businesses and community centres in their local areas to create safe spaces for women and girls. This was facilitated by Erne East NPT.



Since its launch in 2021 Operation Encompass is now fully operational across all 1162 schools and Education other than School (ETAS) centres in Northern Ireland. The initiative is a partnership between the Police Service of Northern Ireland, the Education Authority, the Safeguarding Board of Northern Ireland and schools. Where an officer attends a domestic abuse call, and children are present, Operation Encompass allows the officer to capture the children's details and the schools they attend and pass on relevant information to the safeguarding team at the child's school at the earliest opportunity, so the right support can be put in place for that child. It is intended to reduce the impact of adverse childhood experiences on children who are often the unseen victims of domestic abuse.

We have 99 schools and further education campuses in G district all of which have embedded Op Encompass into their processes and procedures. In the period 1st April 2024 – 31st March 2025 437 referrals were made to schools representing interventions for 565 children. Feedback from schools has indicated that Operation Encompass has been transformational in terms of teacher's ability to provide timely and informed support to child victims of domestic violence.

Home Visits (C&C or R&R)	<b>32</b>	Reducing Offending in Partnership Meetings	<b>264</b>
Prison visits (including virtual)	<b>0</b>	Multi-Agency Meetings	<b>57</b>
Prison Productions (Art47, Sec16)	<b>1</b>	Prison release plans	<b>3</b>
Arrests / custody processed	<b>53</b>	Court connecting	<b>82</b>
PACE 10s – voluntary attenders	<b>36</b>	Magistrate Court Bail Applications	<b>31</b>
Overnight Charge Files	<b>36</b>	High Court Bail Applications	<b>21</b>
28 Day Charge Files	<b>13</b>	Contest / Trial	<b>27</b>
Report files	<b>40</b>	Preliminary Enquiry	<b>6</b>
Indictable Case Progression Files	<b>2</b>	Statutory referrals (Interventions)	<b>1</b>
New investigations	<b>84</b>	Non-statutory referrals (Interventions)	<b>0</b>

April 1<sup>st</sup> 2024 to March 31<sup>st</sup> 2025  
Includes F and G District



YODs also maintain close connections with the Residential Children's Homes for young people in the district. Attending risk management meetings and visiting the Homes on a regular basis they will also be attending the Operational Missing Group as part of the Interface Protocol between Health and Social Care Trusts and the PSNI in respect of children reported missing and other police interactions with residential homes.

Youth Enquiry Clinics	<b>147</b>
Informed Warnings	<b>32</b>
Cautions	<b>51</b>
Court Directed Youth Conferences	<b>55</b>
Directed Youth Conferences	<b>90</b>
Community Resolution Notices	<b>219</b>
File recommendations	<b>347</b>
Children's Diversionary Forum Referrals	<b>52</b>
3+ Missing children management (Per Child)	<b>41</b>
Enhanced Return Interviews	<b>0</b>
Non-offence letters / contact	<b>90</b>
Home visits	<b>51</b>
Children's Home / Residential Unit visits	<b>50</b>
Multi-agency meetings* (Looked After Children, risk management, freedom panel i.e. focused on one individual)	<b>136</b>
Internal / external partnership meetings* (Vulnerability, Childhood Sexual Exploitation, 3+ etc.)	<b>91</b>
*Inc. virtual attendance at meetings by WebEx etc.	<b>75</b>
Statutory referrals (Interventions)	<b>179</b>
Non-statutory referrals (Interventions)	<b>23</b>

April 1<sup>st</sup> 2024 to March 31<sup>st</sup> 2025  
Includes F and G District

#### Youth Diversion

Juvenile Offending is reviewed by two specialist Youth Diversion Officers (YODs) who are trained in restorative Justice. Located in Omagh and Enniskillen, the YODs make recommendations in respect of Juvenile Offending based on the principle of parecymony which means "in the best interest of the child". Recommendations from the Youth Diversion Officer can range from no prosecution, advice and warning, cautions and informed warnings, Youth Conferences, up to prosecution. Juvenile offending and engagement with Police can be graduated.

The Children's Diversion Forum is a collaborative partnership led by the Youth Justice Agency. It involves the YODs, Social Services, Education Authority and Community Youth Services. It is designed as a preventative measure to engage and support young people. The young people are identified by each partner agency as individuals who may benefit from the education, support or youth schemes that are on offer via this forum. Children do not have to be involved in criminality to be recommended to the Forum and it is entirely voluntary. This year 52 Children across F and G District have been referred.

The process of "Youth Engagement" as a result of offending assists in the identification of, and early intervention in those cases which are deemed suitable for diversion from the court system. If the nature of the offending necessitates a file to be submitted to the Public Prosecution Service, the YODs will be involved in that diversion up to the point of Prosecution. This is processed via Youth Engagement Clinics where the YODs will explain the decision of the Public Prosecution Service and offer the child the informed warning, Caution or Conference.

#### 1.3 Drugs

G District Drugs	Apr 23- Mar 24	Apr 24- Mar 25
Drug Arrests	<b>101</b>	<b>90</b>
Drug Seizures	<b>412</b>	<b>392</b>

#### Drug seizures incidents for Fermanagh and Omagh by drug type 12 months to 31/03/25

Drugs Seized	Fermanagh & Omagh
Number of Cocaine seizures	<b>58</b>
Number of Ecstasy seizures	<b>9</b>
Number of Heroin seizures	<b>0</b>
Number of LSD seizures	<b>1</b>
Number of Methadone seizures	<b>0</b>
Number of Morphine seizures	<b>0</b>
Number of Other Class A seizures	<b>4</b>
Number of Amphetamines seizures	<b>4</b>
Number of Cannabis seizures	<b>292</b>
Number of Mephedrone seizures	<b>0</b>
Number of Other Class B seizures	<b>24</b>
Number of Anabolic Steroid seizures	<b>0</b>
Number of Benzodiazepines seizures	<b>20</b>
Number of Gabapentin seizures	<b>0</b>
Number of Pregabalin seizures	<b>26</b>
Number of Other Class C seizures	<b>7</b>

The majority of drug seizures by police in the Fermanagh and Omagh area is cannabis, followed to a lesser extent by cocaine.

All Local and Neighbourhood policing teams within Fermanagh and Omagh are involved in the seizure of controlled drugs as part of their daily duties and they also act on intelligence to conduct searches.



An example of this occurred on 17<sup>th</sup> April when officers from Mid and West Tyrone Neighbourhood Police Team searched an address in Trillick, Co. Tyrone and dismantled a cannabis factory containing approximately 200 plants with an estimated street value of £172,000. Two persons were arrested at the scene and later remained into custody. Soil used for this cultivation was later distributed to the Drumquin community group for their use.



The District Support Team (DST) leads on most of the intelligence led activity and proactive operations in relation to controlled drugs and criminality.

During the last year DST have conducted approximately 27 premises searches under warrant across the district. This has led to significant seizures of a wide variety of drugs with an estimated street value in excess of £100,000. In addition to this, approximately £130,000 of cash has been seized from criminals with the goal of forfeiting the cash and have it distributed to local charities and community groups. £3,500 has already been donated to the addiction charity ASCERT.

We continue to detect and deal with a significant number of individuals for lower level 'possession only' drug offences. In the last year the DST have issued 50 Community Resolution Notices for a variety of these offences.

DST officers are now also equipped with new drug wipers and one of the first arrests resulting from a failed drug wipe test occurred in the Enniskillen area. Since then officers have arrested a further three individuals for driving whilst unfit through drugs, all of whom have been charged to appear at court. DST have also contributed to Road Safety locally by arresting 15 drink drivers in the last year.



In October 2024 DST officers participated in a UTV news piece regarding drugs in rural communities and highlighting issues around the importation of drugs like Pregabalin and zopiclone.



#### Snapshot of proactive work

- Two suspects were arrested in the Irvinestown area having just stolen a large amount of items from Power NI premises. All stolen items were recovered and both persons were charged to court and vehicle seized.
- A premises search in the Rosslea area in July 2024 led to the seizure of approx. £30,000 worth of various class B controlled drugs and approx. £18,000 cash, designer goods and a Rolex watch. One person was arrested for the importation of a Class B controlled drug, possession of a class B Controlled drug and cultivating cannabis.
- A premises search conducted in the Omagh area resulted in one person being arrested for Possession with Intent to Supply Class A, B and C Controlled drugs. This also led to the seizure of 1kg of cannabis resin, 1.5kg of herbal cannabis, a large quantity of cannabis gummies, a significant amount of cocaine and £12,600 in cash. One person was arrested for a wide variety of drug offences and possessing criminal property.
- Multiple premises searches were carried out in the Drumbeg and Drumhawn areas of Enniskillen throughout the year. Various suspects have been reported for drug offences with one male charged to court due to repeat offending and offending whilst on bail. This person was remanded in custody for two months and was then bailed to live in another area.
- An intelligence led house search in the Chantrell Hill area of Enniskillen led to the arrest of one person for Possession of Class A and Possession of Class A Controlled drugs with intent to supply. Several hundred grams of cocaine was seized.
- Intelligence led searches in the Sixmilecross area resulted in quantities of cocaine and cannabis being seized.

If you're involved in drug supply we won't knock. District Support Team carried out a premises search in an address in Enniskillen this evening. Some occupants thought it would be a clever idea to throw drugs out of the window.

During the search, DST located a quantity of controlled drugs and a significant amount of cash. The suspect was arrested and charged to court for drug supply. The suspect has been interviewed and police continue to proactively target drug suppliers in our local community.

DST continue to proactively target drug suppliers in our local community.

Over the last two shifts District Support Team have conducted several property searches in the Enniskillen area.

During the first search DST located approximately £6000 worth of Class B Controlled Drugs. A male in his 20s was arrested and charged to court for drug supply offences and is assisting Police with enquiries.

A second search was carried out by virtue of warrant in the Enniskillen area. DST located several Class A Opioid drugs and cash and the suspect has been arrested and will be interviewed in relation to Possession offences.

Yesterday evening during a Stop and Search of a vehicle in Enniskillen, DST located approximately £4000 worth of suspected Cocaine. A male was arrested for Supply Offences and the team carried out a follow up property crime.

We will continue to do all we can to tackle drugs and target drug dealers. If you have any information regarding drug dealing, drug supply, money laundering or other illegal activities please contact DST via 101 or report it online through our website. You can also report information 100% anonymously via charity Crimestoppers.



C1 Organised Crime are a team of detectives who proactively target organised criminal gangs, many of whom are involved in the importation and supply of controlled drugs.

On 21<sup>st</sup> November 2024 a C1 Organised Crime operation led to a vehicle containing approx. 3.5kgs of suspected Cocaine being stopped on the Doogary Road, Omagh. This resulted in the arrest and charging of the driver with drugs offences and drugs with an estimated street value of £1.8 million being taken off our streets.

#### Community Resolution Notices

A Community Resolution Notice (CRN) is a way for police to resolve low level crimes and incidents without having to take the offender through the criminal justice system, typical low level offences include drugs possession (e.g. small amount of cannabis). Where a CRN is issued for a drug or alcohol related offence the district's preferred disposal option for this type of offence is for the offender to attend a local Drugs and Alcohol Awareness Course. These courses are funded by the Policing and Community Safety Partnership (PCSP) and delivered by PSNI and ASCERT. The course takes place over one evening every 6-8 weeks and favours education over punishment, allowing offenders to participate in an education programme around the dangers and consequences of substance misuse. This process allows for certain types low level offending to be dealt with by way of non-court disposal, thereby reducing pressures on the criminal justice system. From 1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025 58 referrals were made for the course with 49 individuals attending. Offenders who complete the course successfully fulfil the terms of their CRN, non-compliance may lead to reconsideration of a formal court disposal.

Police Fermanagh & Omagh  
19 Dec 2024 G

Yesterday afternoon District Support Team carried out high visibility patrols in Enniskillen Town as part of Operation Sessions. Greetings.

During our patrols, the team carried out a stop & search of a vehicle on Queen Elizabeth Road which resulted in the seizure of a quantity of suspected cocaine. A male in his 20s was arrested and charged to court for Supply of Controlled Drug and has been issued with Community Resolution Notice (CRN). As part of the CRN process the male is required to attend a drug awareness course to help with addiction.

DST continue to target drug use and supply in Fermanagh and Omagh in an effort to keep our communities safe.

#### Knife Rapid Bins

Also funded by PCSP, these bins are located in the main recycling centres in Enniskillen and Omagh. In the last financial year (1<sup>st</sup> April 2024 – 31<sup>st</sup> March 2025) Fermanagh has received 279 items (276 Domestic; 3 Non-Domestic), Omagh has received 193 items (187 Domestic; 6 Non-Domestic). All items were seized and safely disposed of. These bins are serviced annually, the cost of which is covered by PCSP.

#### Drugs Rapid Bins (Remove All Prescription and Illegal Drugs)

Rapid bins are a collaborative initiative involving the Police Service of Northern Ireland, Public Health Agency and local Policing and Community Safety partnerships. There are 11 bins in G District all strategically placed in accessible public locations to provide a safe, confidential and convenient method for individuals to dispose of unwanted or unused prescription medications, illegal drugs or psychoactive substances. The bins are funded by PCSP and are located in Belcoo, Newtownbutler, Lisnashka, three in Enniskillen town, Irvinestown, Sixmilecross, Mountfield and two in Omagh town. The purpose of this initiative is to reduce drug availability in communities, enhance public health and safety, and support PSNI efforts to address drug related issues whilst promoting awareness and engagement within communities. In the last financial year (1<sup>st</sup> April 2024 – 31<sup>st</sup> March 2025) a total of 1780 items have been removed from the bins and safely disposed of. The bins are serviced annually, the cost of which is covered by PCSP.

#### Crime Prevention

Police Fermanagh & Omagh  
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Thank you to everyone who stopped to chat about community safety and crime prevention last night, working at Omagh leisure centre yesterday evening. Their support is greatly appreciated.

Partnership for preventing the ineffective armbands and caravans in Omagh town. A huge thank you to all for your support and of course to the council for organising the funding for.

Our District Crime Prevention Officer (CPO) plays a vital role in enhancing community safety by engaging with residents, businesses and community groups to raise awareness about crime prevention strategies. CPO's participate in local events and provide advice and guidance on safeguarding homes and properties by conducting security assessments and advising on measures such as installing CCTV systems and enhancing lighting. They conduct business premises inspections, visits to farms and trailer marking events to deter thefts and aid in the recovery of stolen items. CPO's work closely with PCSP colleagues and contribute to projects aimed at improving public safety and raising awareness about scams and frauds. In the last financial year (1<sup>st</sup> April 2024 – 31<sup>st</sup> March 2025) the CPO received 576 referrals, conducted 190 home visits, attended 26 events, and provided 37 presentations to community groups and held 4 trailer marking events.



#### Anti-Social Behaviour (ASB) Figures - Fermanagh & Omagh

ASB Incidents	Enniskillen	Limavady	Omagh	Fermanagh & Omagh
24/25 Q1	268	46	186	<b>500</b>
24/25 Q2	221	32	201	<b>454</b>
24/25 Q3	211	48	201	<b>460</b>
24/25 Q4	192	48	143	<b>383</b>
<b>24/25</b>	<b>892</b>	<b>174</b>	<b>731</b>	<b>1797</b>

In the last financial period (1<sup>st</sup> April 2024 – 31<sup>st</sup> March 2025) Fermanagh and Omagh District recorded 1797 incidents of anti - social behaviour, a decrease of 150 incidents representing -7.7% compared to the previous year. This reduction aligns with the broader picture across Northern Ireland which saw a 2.4% decrease in ASB incidents during the same period. Whilst it is acknowledged that not all incidents of ASB are reported to police and the data may not capture the full extent of ASB in the community, the sustained decrease highlights the importance of collaboration with local stakeholders and continued engagement with our communities in order to maintain and further this downward trend.

#### 1.4 & 2.4 Crime Rates and Trends / Delivery of Effective Crime Outcomes

##### G District outcome Rate 42.1%

	Total Offences Recorded			Total Outcomes		Outcomes Rate					
	PFYTD	FYTD	Undercount	Change	% Change	Outcomes: PFYTD	Outcomes: FYTD	Outcomes (rate, %) PFYTD	Outcomes (rate, %) FYTD	% Point Change	
Fermanagh & Omagh	4338	3997	0	441	10.20%	1773	1841	40.90%	42.10%	1.20%	
Service	104281	95968	0	-8233	-7.90%	33397	30079	32.10%	31.30%	-0.70%	

##### G District crime outcomes/disposals

	Offences Recorded (Excl Undercount)	Outcomes	Outcomes (Rate, %)	Crime Outcomes by Type of Outcome					
				Charge	Summons	Adult Cautions	Juvile Cautions	PND	Community Resolutions
F&O 23/24	4318	1773	40.50%	643	408	88	57	5	437
F&O 24/25	3897	1641	42.75%	538	503	89	44	8	459
Service	65948	30079	31.30%	13507	5612	928	504	57	6243

#### G District crime classification

All Crime Classification FYTD / PFYTD Comparison - 1 Apr 2024 to 31 Mar 2024 Fermanagh & Omagh										
	FYTD	FYTD	Change	% Change	Outcome	FYTD	Outcome	FYTD	Outcome	% FYTD Change
<b>VICTIM-BASED CRIME</b>	3644	3214	-430	-11.8%	1387	1131	94.6%	55.3%	9.7%	-2.7%
<b>Violence Against the Person</b>	1777	1629	-148	-8.3%	659	572	37.1%	35.1%	29.1%	-2.0%
Homicide	0	0	0	0.0%	0	0	0.0%	0.0%	0.0%	0.0%
Assault or serious harassment (not involving death or serious injury)	17	13	-4	-25.0%	17	13	100.0%	100.0%	35.7%	-3.0%
Violence with injury	531	483	-51	-9.6%	209	186	38.5%	38.5%	25.6%	-2.6%
Violence without injury	661	722	79	9.6%	317	299	29.6%	27.3%	23.3%	-2.3%
Sexual assault	423	411	-11	-3.3%	116	101	27.3%	25.3%	20.0%	-2.0%
<b>SEXUAL OFFENCES</b>	207	179	-28	-13.9%	43	38	59.8%	59.8%	19.8%	-1.2%
Rape	62	46	-16	-25.0%	10	6	65.1%	13.0%	31.1%	-3.1%
Other sexual offences	145	132	-12	-8.3%	33	29	22.0%	21.6%	11.6%	-1.6%
<b>ROBBERY</b>	12	8	-4	-25.0%	2	4	14.3%	66.7%	66.7%	-33.3%
Robbery of personal property	11	8	-3	-20.0%	2	1	50.0%	50.0%	40.0%	-10.0%
Robbery of business property	1	1	0	0.0%	0	1	0.0%	100.0%	100.0%	-100.0%
<b>BURGLARY</b>	183	110	-73	-35.3%	36	20	20.0%	50.0%	7.2%	-2.0%
Burglary - Residence	113	70	-43	-38.0%	20	17	17.5%	24.3%	6.3%	-3.0%
Burglary - Business & Commercial	34	40	6	17.6%	18	10	34.6%	40.0%	5.6%	-4.0%
Domestic burglary	6	6	0	0.0%	0	0	0.0%	0.0%	0.0%	0.0%
Non-domestic burglary	0	0	0	0.0%	0	0	0.0%	0.0%	0.0%	0.0%
<b>THEFT OFFENCES</b>	661	742	-75	-11.3%	342	335	28.7%	45.1%	5.4%	-2.6%
Theft from the person	5	1	-4	-80.0%	1	1	33.3%	50.0%	11.1%	-11.1%
Vehicle offences	121	94	-27	-22.2%	46	37	37.2%	39.5%	21.3%	-2.3%
Bicycle theft	10	7	-3	-30.0%	1	2	50.0%	25.0%	15.0%	-15.0%
Shoplifting	257	366	9	2.9%	233	226	65.3%	65.3%	0.0%	0.0%
All other theft offences	270	273	3	1.1%	82	50	35.0%	20.5%	30.5%	-3.0%
<b>CRIMINAL DAMAGE</b>	622	545	-77	-12.0%	173	198	27.8%	27.5%	-2.3%	-2.3%
<b>OTHER CRIMES AGAINST SOCIETY</b>	694	883	-111	-1.6%	516	516	74.7%	74.7%	0.0%	0.0%
<b>DRUG OFFENCES</b>	408	416	8	2.0%	330	368	65.8%	65.7%	-1.0%	-1.0%
Trafficking of drugs	51	53	2	3.9%	25	25	98.0%	52.0%	-3.2%	-3.2%
Possession of drugs	354	366	12	3.3%	352	331	98.6%	91.4%	10.5%	-10.5%
<b>POSSESSION OF MEASLES VACCINES</b>	46	91	5	18.0%	37	28	88.6%	54.9%	-45.9%	-45.9%
<b>PUBLIC ORDER OFFENCES</b>	36	34	-2	-5.6%	30	26	63.3%	76.5%	-6.6%	-6.6%
<b>MISCELLANEOUS CRIMES AGAINST SOCIETY</b>	204	179	-25	-12.0%	89	97	48.5%	54.5%	5.7%	-5.7%
<b>TOTAL RECORDED CRIMES</b>	4338	3897	-441	-10.2%	NA	NA	NA	NA	NA	NA
<b>TOTAL RECORDED CRIMES - OFFENCES (INC. UNREPORTED)</b>	4338	3897	-441	-10.2%	NA	NA	NA	NA	NA	NA
<b>TOTAL OFFENCES - ALL OFFENCES</b>	NA	NA	NA	NA	1772	1841	49.9%	42.1%	1.2%	1.2%

<sup>1</sup> NIROA.gov.uk



Overall Northern Ireland has experienced a significant decrease in recorded crime of 7.9% reaching the second lowest level since 1988/1989<sup>1</sup> with only 2020/21 (during pandemic lockdown restrictions) recording lower figures. All policing districts experienced a decrease in crime levels with Fermanagh and Omagh showing a reduction of 10.2%.

Fermanagh and Omagh remains one of Northern Ireland's safest districts consistently recording lower crime volumes than most areas whilst also attaining the highest outcome rate for victims of crime, in the Service.

Every month the district reviews and sets district priorities the aim of which is to align local policing efforts with specific needs and concerns in the local community. They are formally considered in the context of recent events, crime trends and analytical research. These priorities are then used to inform police patrol activity over each 24 hour period. The District Policing Priorities for the reporting period are outlined as follows:

#### Fermanagh & Omagh District Priorities |

Priority	Location	Issue	Our Response
Burglary, Theft & Acquisitive Crime (Cold Calling)	Distinct Wide	<p>Increased incidence of shoplifting identified trend in thefts of plant &amp; machinery and domestic sheds &amp; garages.</p> <p>Targeting of vulnerable with offers of maintenance, resulting in fraud &amp; deception. Overinflated prices.</p> <p>Cross Border Crime and CCIS.</p> <p>Domestic burglary and ATM Attacks.</p>	<ul style="list-style-type: none"> <li>Update patrolling or risk locations/daily beats of retail centres.</li> <li>Proactive tackling of prolific offenders.</li> <li>Partnership approach to supporting home owners and businesses.</li> <li>Engagement with PCSP to enable joint presentation to the public.</li> <li>Community engagement.</li> <li>Attending following Cold Caller guidance when reports are received.</li> <li>CCIS.</li> <li>Where appropriate engage offenders with social media.</li> <li>Proactive AMPR activity and patrolling.</li> <li>Social media messaging.</li> <li>Collaboration and information with A33/JATP.</li> </ul>
Drugs	Distinct Wide	<p>Risks posed by the availability oflicit drugs.</p> <p>Risks posed by the unlawful possession &amp; abuse of Prescription Drugs.</p> <p>Increase in the number of Drug Deaths within the District.</p>	<ul style="list-style-type: none"> <li>Targeted patrolling.</li> <li>Targeted patrolling of identified areas of concern.</li> <li>Collaboration with Statutory Partners.</li> <li>Addressing specific issues, areas &amp; locations with focused activity.</li> <li>Efforts to increase intelligence packs &amp; CDT &amp; A4's.</li> <li>Effective use of intelligence media.</li> <li>Home visits to individuals with 1972 powers including Stop &amp; Search provisions.</li> <li>Engagement with Schools &amp; Youth Groups.</li> <li>RAPID Briefs published - prescription medication.</li> </ul>
Road Safety	Distinct Wide	<p>Increases in the number of KS Collisions within the District.</p> <p>Risks to weather &amp; driving conditions and the large volume of traffic on the road network.</p> <p>Seasonal risks - increased traffic on roads due to holiday makers - caravans parks.</p>	<ul style="list-style-type: none"> <li>Visible patrolling particularly in rural areas.</li> <li>Prevention patrols &amp; activity including pine activity with RCPD.</li> <li>Targeted patrolling of identified areas of concern.</li> <li>Collaboration with Road Safety Partnership.</li> <li>Addressing specific issues, areas &amp; locations with focused activity.</li> <li>Effective use of social media.</li> <li>Increased use of 1972 powers including Stop &amp; Search provisions.</li> <li>Engagement with Schools &amp; Youth Groups.</li> <li>RAPID Briefs published - prescription medication.</li> </ul>

#### G District Commanders' Report PCSP Policing Committee

Report Card - Outcome 2. We Have Confidence in Policing										
Measures: Report on Victim Updates, Report on Complaints Data, Report on Neighbourhood Watch Scheme figures, Report on Hate incidents follow up by NPT, Report on Follow up with repeat callers (Top 10)										

#### 2.2 Level of satisfaction with service received / Delivery of effective Crime Outcomes

##### Victim Updates

Status	Period Last Year	%	Current	%
Within 10 Days	2,344	96.42%	2,081	96.75%
Outside 10 Days	77	3.17%	69	3.21%
No Update Recorded	10	0.41%	1	0.05%
<b>Total</b>	<b>2,431</b>	<b>100.00%</b>	<b>2,151</b>	<b>100.00%</b>

NOTE: We would remind the reader that making comparisons between policing districts is something to be done with caution. Policing districts are not identical and differ on issues such as population numbers, policing numbers, the level of public interaction with police and even issues such as whether they have a vibrant night-time economy.

The above chart shows that complaints at police district level have increased in five of the 11 districts in Northern Ireland against the four year average, however, seven of the 11 police districts show a decrease in complaints when compared to last year.

Complaints from Fermanagh & Omagh (G District) have increased by 3% from the previous year. The 2024/25 figure of 191 complaints is an increase of 31% when compared to the four year average.

##### Neighbourhood Watch

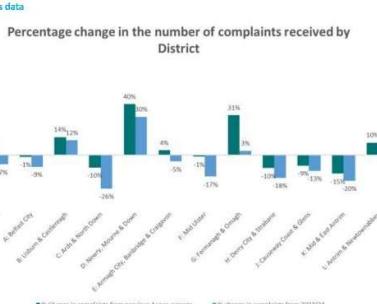
Neighbourhood Watch continues to thrive across Fermanagh and Omagh District, with 90 active schemes supported by 134 active coordinators covering approximately 6372 homes. Notable recent expansions include a significant extension to the Fox Park and Drummekilly Scheme now encompassing Racopala Road, Spring Road, Dreenan Road and Bracky Road. Additional new schemes are being developed in the Newtownbutler, Rosslea and Enniskillen areas with initial canvassing and set up in progress. These initiatives reflect the growing community interest in NHW, enhancing local policing visibility and fostering greater engagement in areas historically considered harder to reach.

Throughout the year NHW Coordinator cluster meetings have remained a vital component of community engagement. These meetings hosted in local areas by NPT officers and PCSP staff allowed Coordinators to connect more conveniently and discuss issues relevant to their specific areas. These less formal settings compared to the previous centralised sessions in Enniskillen and Omagh have encouraged more open dialogue and fostered better relationships between coordinators and NPT officers. This model will continue to be a key feature of NHW engagement going forward.

Recognising the success and value of the NHW schemes, the PCSP took a more dynamic approach to the annual NHW coordinators Conference in 2024. Departing from the traditional sit down format, PCSP staff and NPT officers hosted an engaging and educational trip to Crumlin Road Gaol, followed by lunch in the Governor's Restaurant. The event provided an informal setting for coordinators, PSNI officers and members of the Policing Board to discuss the evolving role of NHW and its growing impact in communities with feedback from the participants being very positive.

Whilst overall performance of the NHW schemes over the last year has been positive, findings from the latest NHW survey presented a mixed picture. Although there was strong confidence in the PSNI and positive feedback on the performance of NHW schemes, there was also some concern about reduced visibility and face to face contact with local NPT officers which is acknowledged as being due largely to resourcing and budgetary challenges within PSNI.

##### Complaints data



The outlook for the NHW scheme is positive with it being in a strong and stable position moving forward. The partnership between PCSP and PSNI remains robust supported by regular joint initiatives and a shared commitment to community safety.

#### Hate incidents & Crimes

G District Hate Incidents & Crimes 01.04.24 - 31.03.25		FYTD	PFYTP	CHANGE
Sectarian	Incidents	50	58	-8
	Offences	39	40	-1
Racist	Incidents	45	32	13
	Offences	31	18	13
Homophobic	Incidents	19	15	4
	Offences	14	5	9
Transphobic	Incidents	3	1	2
	Offences	2	1	1
Disability	Incidents	2	2	0
	Offences	2	0	2
Religious	Incidents	3	3	0
	Offences	3	2	1

Across the Service, the number of incidents and crimes with a race motivation reached the highest financial year level since the recording of these motivations began in 2004/05. A period of unrest during the summer of 2024 contributed to 2024/25 reaching the highest level of race motivated incidents and crimes in the data series.

In Fermanagh and Omagh the data reflects a localised increase in hate motivated incidents and crimes particularly those related to race which aligns with the broader trends, notwithstanding this, the figure remains low compared to other areas in Northern Ireland. Continued monitoring and community engagement are essential to address and prevent hate motivated offences in the district.

#### Omagh NPT and their work to address hate crime

For National Hate Crime Awareness Week Omagh NPT decided not to highlight hate crime and portray members of recently arrived communities as victims or victims-in-waiting. Instead to look at the positive contributions minorities have made to our society and highlight the similarities between Ireland and the rest of the world. As any people in the world can relate to the migration experience it is surely the people of Ireland, north and south. Every one of us will have friends and family who left Ireland to escape poverty / conflict and to make a better life for themselves elsewhere. The question that we posed was this, "How would you like them, your friends and relatives, to be treated by the 'natives' when they arrived in their new homes?" And we then made an appeal to people to treat those individuals who were coming to Northern Ireland today the same way that we would like our own families to be treated when they arrived in their new homes overseas. This resonated greatly with everyone present and we also were able to call upon two people – one Syrian and one from Hong Kong – who we have worked with over a considerable period of time and who were only too happy to be able to help us deliver this project. An NPT Sergeant has since been invited to speak about this project at the inaugural Neighbourhood Policing Conference at Garverville and has had enquiries from another funder wanting to rerun this event as well as interest from Mid Ulster PSNI who believe that this project could help address some of the tensions in their area and have sought assistance to host a similar day for their communities.

#### Addressing hate crime in action

Police received a report of a lady in a hijab walking around an area of Omagh looking through windows of houses. Rather than ring the doorbell or knock on the door this lady walked right up to the window and peered in before walking off again. Some ring doorbell footage of this was put up on Social Media and it attracted some very negative and derogatory comments – some of which were undeniably racist. This happened when Omagh NPT were off duty and no trace of the woman could be found. Within 48hrs of learning of the incident Omagh NPT's Sergeant was sitting in this lady's front room with a support worker and a First interpreter on the phone. The lady explained that she had only been in NI for two weeks, had been looking for a friend who lived in that area and that she didn't speak a single word of English. She gave the Sergeant her friend's name and police were able to confirm that he lived in the next street over. She had been taken to the GP and had been given a prescription for a sleeping tablet. The lady had been in the community for a few days and was peering through windows because she doesn't speak a word of English and realised that if she knocked a door and someone answered that she would simply stand there and not be able to make herself understood. She thought that if she looked in the window that she would recognise the decor of the living room and then knock the door. When she was happy that she was at the wrong house she just walked away. Police explained to her how this looked and that it was not acceptable to do this. As well as updating the community to reassure them that this was an innocent but misguided decision on the lady's behalf, we also asked them to remove some of the negative comments that had appeared on their page, which they agreed to do.

#### Repeat callers – follow up with top 10

The PSNI employs a multi-faceted strategy to address repeat callers, combining a problem solving approach with multi-agency collaboration. The Vulnerability Support Team conduct a monthly review of the top 10 callers in district – these are individuals who frequently contact emergency or non-emergency lines, often due to complex mental health, social or personal needs. Rather than treating these cases in isolation as policing issues alone, the Vulnerability Support Team adopts a holistic, collaborative approach designed to reduce unnecessary demand on police resources whilst ensuring vulnerable individuals receive the right support from the right service.

Where a vulnerable caller is identified, the vulnerability support team will seek consent from the individual to signpost them to other more appropriate services and through our work in partnership with other services we are seeking to identify the most efficient and beneficial outcome for that individual. This approach has been effective in reducing the number of calls from these individuals, helped to implement the right support strategy from the most appropriate service, reduced risk and harm and ultimately, improved the individual's quality of life.

#### Top 10 caller Case Study

Over a 38 day period, a 74 year old female made 32 calls to police reporting various issues with people outside of her property. In response, officers from the Vulnerability Support Team conducted a welfare check to the lady's home and identified the calls were driven by symptoms of paranoia. Officers liaised with the lady's GP and arranged a face to face appointment for the following day, accompanying the lady to her appointment to provide support. Within 6 weeks of her appointment the lady received a formal diagnosis of dementia. She was prescribed appropriate medication and a social worker was assigned to her to support her on going needs. Following the multi-agency intervention the lady reported improved sleep, reduced paranoia and a marked decrease in night time distress. Notably the volume of calls dropped by 87.5% initially and then ceased entirely. Several months' later officers from the Vulnerability support team observed a renewed increase in contact for the lady and a follow up visit established that she had stopped taking her prescription medication. This concern was promptly relayed to her social worker and a medication care package was implemented to ensure compliance and continuity of care. As a result the lady again experienced a significant improvement in wellbeing and calls to police reduced by 100%

#### G District Commanders' Report PCSP Policing Committee

Report Card – Outcome 3. We Have Engaged & Supportive Communities	
Indicator 2.1 The level of public confidence in policing Indicator 3.1 Police in partnership with local communities and partner agencies, including PCSPs, identify and deliver local solutions to local problems	Measures: Report on the delivery of Neighbourhood Policing in Fermanagh & Omagh District. Report on the work of the District Vulnerability Support Hub. Report on the use of Problem Solving Folders Report on effective crime outcomes

#### 2.1 Public Confidence & 3.1 Partnership with Local communities and Partner Agencies.

We recognise the critical role our communities play in assisting us to provide an effective policing service for all. By improving public confidence and increasing trust through positive engagement with members of the public and partners, we can significantly increase confidence in policing and thereby enhance legitimacy. Effective engagement enables members of the public and communities to engage and participate in policing at their level which can include a one – off contact through to a long term partnership.

To increase the support of the community we must ensure our engagement is effective so that we can understand their needs and then in partnership, work with them and other relevant stakeholders to deliver local solutions to these problems. PCSPs play a particularly important role, working collaboratively with communities and partners to enable and facilitate us to make a positive difference to improve the safety and wellbeing of the people of Fermanagh and Omagh.

Neighbourhood policing provides the foundation for us to increase trust and confidence in policing and enhance community safety and it is through their continued work with PCSPs we can deliver against this outcome. We continue our efforts to maximise our NPT engagement profile whilst balancing organisational pressures with community demands and expectations. With a reduction in budgets and resources it is particularly challenging requiring increased flexibility and bigger emphasis and focus on specific community problems.

#### 3.1 Neighbourhood Policing in Fermanagh & Omagh

Community confidence is critical within Fermanagh & Omagh District. Genuine engagement with the community increases confidence and ensures that our service delivery meets the needs of the whole community.

- Continued engagement with key community groups to build and maintain critical relationships with partners
- Identification of new groups to build relationships with
- Establish links with communities which have traditionally / historically had a difficult relationship with police
- Continue to develop links with local youth groups, sports clubs and schools where a critical need is identified
- Collaborative working to address vulnerability and drugs misuse in the District
- Effective use of funding streams to challenge violent extremist narrative & community control
- Effective use of media, including Social Media

Neighbourhood teams and School's liaison officers continue to visit and engage with pupils at local primary schools, post primary schools, further education colleges and CAFRE campuses throughout the district providing information and education on a range of topics such as People who help us, Road safety, Cycle safety, Criminal responsibility and consequences, Internet safety and awareness/Sexting/Sextortion, Online bullying, One punch kills, Substance misuse.

We have also received a number of school groups into Enniskillen and Omagh police stations for tours and demonstrations with police kit and vehicles, meeting with police dogs and their dog handlers and CSI demonstrations. Groups ranged from primary one students through to year 14 students. A number of additional groups have also attended and all have thoroughly enjoyed the experience.



#### Street League

Enniskillen NPT with help from the School Liaison Officer and a colleague from PPU have worked in conjunction with Enniskillen Gels to deliver a 6 week programme in Autumn 2024 which was brought about by utilising funds provided by the PCSP. Over 6 weeks officers have delivered formal presentation to the Under 18 and Under 14 teams, they also mentored and become actively involved with coaching a team through the Street League. During the programme officers covered a range of topics such as Road Safety, Internet Safety, Fireworks and Anti-Social Behaviour.

Domestic Abuse advice has also been given to Club Officials. The aim of this initiative is to break down barriers showing the young people taking part that there are people behind the uniform and to foster good relations with the Club. There was over 170 Children registered to take part in the Street League, along with Club Officials and Parents present weekly.



#### Fermanagh Indian Association's Christmas and New Year celebrations

Enniskillen NPT were invited to attend a Christmas and New Year celebration hosted by the Fermanagh Indian Association on Friday 3<sup>rd</sup> January 2025. The invitation followed a meeting with the Leaders of the Fermanagh Indian Association on 7<sup>th</sup> November 2024 at Enniskillen PSNI Station. At this meeting the Leaders explained to Officers their back stories of how they come to be living in Fermanagh, some of the issues they have faced moving to Fermanagh and the importance of having the Fermanagh Indian Association so they can come together as a community to celebrate their culture. On the night officers were treated to traditional Indian music, dancing and food. Officers had the opportunity to speak to the audience, we covered a number of topics including who we are and what we do, how to contact us, the importance of reporting crime and Police recruitment. This is an event that happens annually but is the first time Enniskillen NPT have been invited. The Fermanagh Indian Association hold a number of cultural celebrations through-out the year and they have offered an open invitation for Enniskillen NPT Officers to attend. This is a hugely beneficial relationship that we have established within our local community. The Leaders of the Association are in direct contact with the Team on a regular basis and it has given us the opportunity to build confidence in the Police within an ethnic minority community.



#### Tailoring our approach to a specific community issue – Omagh

Following the wide circulation of a video of a fight involving two school girls at the Oasis Plaza in Omagh in which one of the antagonists produced a pair of scissors Omagh NPT began to hear rumours circulating amongst P7s and 1<sup>st</sup> years that they were going to carry knives for their protection because everyone else in Omagh was. They devised a bespoke knives and sharps presentation. It was due to their strong community links that this was brought to our attention as community leaders trust us to be both discreet and proactive around concerns that they raise. We liaised with Armed Response Officers for content but as they had nothing age-appropriate this was conceived and worked upon entirely within the team. After delivering this to one youth group we asked our Schools Liaison Officer to offer the talk to schools in the Omagh town area. The response was excellent and we received several invitations, including Loretto where we were live-streamed to every class in the school. The presentation covered police powers, offences and consequences, but the main thrust of the talk was around reassurance and letting the young people know that knife crime is extremely rare in Omagh and that the FOC area is one where it is safe to live, safe to learn and safe to socialise. Sergeant Hamill was later asked by the Ulster Herald to do an interview in relation to fights at the Plaza area which, as well as covering the same basic points, included a piece on the misuse of social media and the need to film such incidents. If you are present and have a mobile phone to hand, use it ring police rather than film someone being beaten up and potentially injured. This has had a very positive impact of making communities feel safe in Omagh.

## 'Viral fight videos are the exception, not the norm in our community'

Calum McGuigan

Neighbourhood police teams engaging with young people to raise awareness of social media dangers

AN Omagh neighbourhood policing team has produced a video and slides showing schoolchildren that knife crime is extremely rare and mostly because such incidents are very rare.

Over the past 18 months, three officers from the Omagh neighbourhood, Policing Sergeant Jason Hamill, have been working with schools to raise awareness of such events occurring in the area.

"People new to the area, or those who have moved to Omagh, may be shocked to learn that knife incidents are isolated incidents, and the killing rate is very low," said Sgt Hamill.

"People need to take out their phones to record instead of taking a photo with a knife, because it's much easier to hide the knife," he added.

Sgt Hamill said such footage would be used in areas similar to larger cities.

Neighbourhood Policing Sergeant Johny Head.

"If a similar video emerged from Belfast or Derry, people might be shocked to learn that knife crime is so rare, it's spread far more quickly."

He added: "We have good schools and youth groups in Omagh, and the neighbourhood policing team will be working with them to highlight the importance of this message."

"We are here to help. We want people to be aware of any concerns they have, whether it be regarding knife crime or any other issue. At the end of the day, this is the message that we want to get across: social media pose a new challenge, but it's not all bad."

Sgt Hamill concluded: "In general, Omagh is a safe place and incidents are increasing. They're not as serious as they were, and that these recent ones were more violent than others, doesn't make them any more significant than they actually were."

Officer Jason Hamill said: "It's been a great experience for the team, we're working hard to keep it that way."

However, Sgt Hamill added: "And for the perpetration, there can be serious consequences."

He added: "You have good schools and youth groups in Omagh, and the neighbourhood policing team will be working with them to highlight the importance of this message."

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relating to a Local Policing Plan objective or problems that require partnership working including additional resources. Covering a range of topics including ASB, Public Safety, and vulnerable individuals.

#### Case Study - ASB issue in Enniskillen

Recently Enniskillen NPT took an alternative approach in tackling Anti-Social Behaviour in the Hillview and Kilmacormick areas. During March 2025 Police received approx. 17 reports from residents complaining about youths causing annoyance in the area. This ranged from verbal abuse to throwing eggs at properties. Enniskillen NPT established a problem solving folder in response to this. Engagement took place with local businesses re the selling of eggs to young people and local community reps to identify the young people involved. A multi-agency approach was planned - NPT worked with the YDO and YIA to design a workshop to deliver to the young people which would educate them on ASB community impact and offending behaviour/criminal responsibility. The workshop was held in Holy Trinity Primary School in partnership with PCSP YIA and Devenish Partnership, with PCSP providing refreshments in the form of Pizzas and drinks. 11 young people attended. There was follow up with the parents after the workshop to encourage the young people to attend a positive peer's workshop provided by Devenish partnership. There has been a dramatic reduction in ASB in the area since.

#### Effective Outcomes

Victim Satisfaction G District	% Responding Strongly Agree / Agree				
	2019/20	2021/22	2022/23	2023/24	2024/25
1. The Police Officers / Staff treated me with fairness and respect	86.8%	87.7%	84.0%	86.8%	85.4%
2. I am satisfied with how well I have been kept informed of the progress of my case	60.0%	59.0%	57.7%	61.3%	63.1%
3. I am satisfied with my contact with PSNI.	67.7%	66.4%	68.7%	69.2%	68.9%
4. If a family member or friend were a victim of crime in the future, based on this experience, I would recommend they report it to police.	76.9%	76.2%	73.8%	77.3%	75.7%

<sup>4</sup> The figures in the table above are provisional and do not represent official statistics

#### Multi-Agency Support Hub

Support Hub Officers work with colleagues across Fermanagh and Omagh focusing on known or newly identified vulnerable persons and by working in partnership with our Statutory, Community and Voluntary Partners the aim is to support vulnerable persons/persons at risk by:

- Earlier & more accurate intervention
- Focus on preventing & repairing harm
- Better information sharing between Statutory, Community & Voluntary Partners

#### Launch of the PSNI recruitment campaign



PSNI Recruitment Campaign 2025: More than 5,400 people have applied to Police Service Student Officer and Call Handler Recruitment campaigns in 2025

The Police Service of Northern Ireland's latest recruitment drive for Student Officers, which launched on Wednesday 22 January and closed on Wednesday 12 February, has attracted a total of 4,822 applications. The Call Handler competition which launched on Monday 27 January and closed on Monday 27 February attracted 587 applicants seeking to pursue a career in policing.

Deputy Chief Constable Bobby Singleton said: "It is really positive to see that in the three week application window such a large number of people have expressed an interest in stepping up to serve our communities and keep people safe by becoming a police officer or call handler with the Police Service of Northern Ireland."

"Whilst applications are slightly down for student officers on the previous campaign, they have risen for the call handler position."

"We were conscious that we would be operating in a very competitive job market, with the Northern Ireland unemployment rate at a record low of just 1.9%. A recent report by the Ulster University's Economic Policy Centre also highlighted a shortage of 5,440 workers a year, resulting in an undersupply of available workers across almost all sectors and industries."

"In this context, the police service was competing against a whole variety of other professions and we recognised that this will of course impact on the numbers seeking employment with us as police officers. We are also aware that this is being felt across many sectors, including the other blue light services."

"Throughout the recruitment campaigns, in addition to advertising across traditional social and digital media, we also held a number of outreach and engagement events across Northern Ireland to meet and interact with people who wanted to know about a career in policing. We met with so many brilliant and dedicated people from all backgrounds and walks of life whose talents will undoubtedly enhance our Police Service and improve the lives of the communities we serve."

"Being a police officer is not the career for everyone, but for those of us for whom it is truly a vocation, it is an exciting, challenging and varied one where you can literally change lives for the better because of the positive difference you make for people and communities. Each of the student officer applicants has now started their journey through a rigorous but worthwhile process, which has been developed to ensure that the very best candidates will go forward to be offered a place on the training programme."



- Co-ordinated intervention for people who otherwise would not get multiagency support

- Opening up Community partnerships to support the most vulnerable

- Keep and maintain the focus on the individual involved and provide effective support to meet needs

From 1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2025, 13 new cohorts were introduced to the support hub with 18 discharged for the same period. The support hub currently supports 20 individuals.

#### Daily Navigation

The Vulnerability Support Team conducts a daily review of all calls received within the district over a 24 hour period in order to identify and assess any calls which may involve vulnerable people or persons who in need of safeguarding or signposting advice. Where such individuals are identified, officers will make contact with them and offer support. This often comprises working in collaboration with partner agencies across the statutory, community and voluntary sectors, conducting home visits and attending meetings. The aim is to ensure the necessary support and safeguarding measures are implemented for our most vulnerable individuals, whilst also reducing demand on resources.

Between 1<sup>st</sup> April 2024 and 31<sup>st</sup> March 2025 the Vulnerability Support Team received 487 referrals, each representing a unique case where the team provided safeguarding and signposting advice.

#### Snapshot of Vulnerability referral

Recently officers in the Vulnerability Support Team were able to make a life changing impact on an 88 year old woman following a number of calls to police. Officers built a rapport with the lady and over a short period of time noted a deterioration in her health. This prompted officers to contact her GP and the Adult Safeguarding team which resulted in a social worker being appointed to provide additional support. The lady was subsequently diagnosed with a serious condition that required a period of hospitalisation. Following treatment she returned home during which time officers continued to engage with her but noted a further decline in her health. Thanks to the early intervention and continued support of the Vulnerability Support Team, the lady made the decision to move into supportive accommodation where she receives the care she needs in a safe environment.

#### Student Work Experience

We look forward to hosting our annual work experience programme with students from post primary schools across the district. The three day programme will run from 17<sup>th</sup> June – 19<sup>th</sup> June and will welcome students from years 12, 13 & 14 who have an interest and appetite to become a police officer. We aim to provide students with an insight into the various roles carried out by police officers. The programme will include presentations from a range of departments as well as hands on experience of a mock crime scene, the work of CSI and a visit to the courthouse to observe proceedings. This has been a very successful programme in the past with 27 students allocated a place on the upcoming programme.



"If this time you did not apply, but are still thinking about a career in policing, please come and talk to us about future opportunities."

