



# ANNUAL ACTION PLAN

## 2025 - 2026

In December 2024 Lisburn & Castlereagh PCSP undertook a strategic assessment of the Lisburn and Castlereagh City Council area focusing on policing and community safety issues. This exercise was undertaken to ensure that the priorities identified continue to reflect priority policing and community safety issues in the area.

- Cognisance was also taken of:
- The Community Safety Framework
- The draft Northern Ireland Policing Plan 2026-2030
- Draft Programme for Government 2025-2027
- Criminal Justice Inspection NI report “Community Safety and Local Policing Arrangements in Northern Ireland”
- The Northern Ireland Safe Community Survey (NISCS)
- Together: Building a United Community
- Ending Violence Against Women and Girls Strategic Framework
- Tackling Paramilitary Activity, Criminality and Organised Crime
- Public Satisfaction Surveys
- Local Community Plan

A Turning the Curve Exercise was undertaken in relation to the current PCSP Action Plan Indicators/themes to formulate the partnership’s best thinking on projects and initiatives to contribute towards the overall outcome.

As a result of the Turning the Curve Exercise the following Indicators/themes have been identified as local priority.

- ASB;
- Drugs and Alcohol Misuse;
- Hate Crime;
- Domestic burglary and business crime;
- Road safety;
- Domestic and Sexual Abuse;
- Cyber Crime/Financial Scams;
- Vulnerabilities from Organised crime (including Paramilitarism).

**Strategic Priority 1: To ensure effective delivery in response to local need, and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement**

<b>Indicators</b>	<b>% of public awareness of PCSP</b> <b>% people reporting crime (NI Crime Survey)</b> <b>% of PCSP members making full meeting attendance</b> <b># of PCSP participants at Public Events</b>
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Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
<b>Consultation and Engagement</b>	To improve the visibility and recognition of the work of the PCSP through effective consultation and engagement.	Private/Public/thematic meetings of the PCSP  Attendance of PCSP Members at consultation events and meetings.  PCSP participation in events and meetings organised by external stakeholders	April 2025	March 2026	£2,000	<p><b><u>How much did we do?</u></b>            # of PCSP Community Engagement Events held (including PCSP public meetings)            # of consultation events/meetings held            # of external* events/meetings attended by PCSP members            # Members of the public attending</p> <p><b><u>How well did we do it?</u></b>            # of members of the public at consultation events            # of stakeholders attending consultation events            # of attendees at PCSP engagement events            # and % of people satisfied with consultation process            # and % of members of the public satisfied with PCSP engagement events</p> <p><b><u>Is anyone better off?</u></b>            #/% of attendees at consultation/engagement events with an increased knowledge of the work of the PCSP            #/% of attendees at consultation/engagement events who feel that the PCSP is improving their area</p>	2,3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
						#/% of PCSP members who feel that they are more engaged with the community % stakeholders reporting improved partnership working with other key stakeholders as a result of their involvement with the PCSP consultation/ engagement event	
Raise awareness of the PCSP	Delivery of effective communications to raise awareness of the PCSP	Increase PCSP presence on social media platforms such as Facebook, Instagram and Twitter.	April 2025	March 2026	£2,000	<u><b>How much did we do?</b></u> # of social media posts # of PR campaigns/projects developed and launched # of press releases issued # of advertisements/broadcasts/press reports relating to PCSP messaging # of PCSP posters/leaflets distributed # of PCSP awareness raising initiatives delivered  <u><b>How well did we do it?</b></u> # of social media reach or % increase in social media reach #/% increase in PCSP Facebook page likes % increase in communications activity  <u><b>Is anyone better off?</b></u> # and % of people with improved awareness of the PCSP and its work to address policing and community safety issues	Q4
		PCSP exhibition stand at the Balmoral Show 2026 as part of the			Zero cost	<u><b>How much did we do?</b></u> # of PCSP information leaflets distributed	

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
		Community Safety marquee				<p># of people who signed up to the PCSP Tracker initiative as a result of Balmoral Show</p> <p># of people who engaged with PCSP representatives</p> <p><b><u>How well did we do it?</u></b></p> <p># of people who visited the community safety marquee</p> <p>#/% of people satisfied with the PCSP exhibition</p> <p>#/% of people aware of the PCSP rural crime initiatives</p> <p><b><u>Is anyone better off?</u></b></p> <p># and % of people with improved awareness of the PCSP and its work to address policing and community safety issues</p>	

## Strategic Priority 2: To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour

Indicators	Recorded Crime Domestic Abuse incidents Antisocial behaviour incidents Minor road safety incidents	Drug seizures/possession Fear of Crime Road Traffic Casualties
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Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
Anti-Social Behaviour	Lisburn SAFE – formed in 2011 following community and police consultation. MOU agreed by PSNI, PCSP, Lisburn PSP.	Outreach programmes Referral mechanism for local residents to statutory and voluntary agencies	April 2025	March 2026	£20,000	<p><b><u>How much did we do?</u></b>            # of outreach programmes delivered            # of volunteer hours completed            # of referrals made to the PSNI and other statutory agencies</p> <p><b><u>How well did we do it?</u></b>            # of participants in programmes delivered            % of people who were satisfied with the programmes delivered            % of young people who stated they benefitted from participation in the programmes</p> <p><b><u>Is anyone better off?</u></b>            # and % decrease of ASB incidents in hotspot areas            # and % of young people changing behaviour as a result of the programmes</p>	2,3 and 4
	Further development of detached outreach work in emerging hot	Dreamscheme	April 2025	March 2026	£10,000	<p><b><u>How much did we do?</u></b>            # of patrols carried out by outreach workers            # of patrol hours worked            # of young people engaged / educated/ supported</p>	

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	spot ASB areas to include Ballybeen					# of ASB incidents attended # number of referrals received  <u><b>How well did we do it?</b></u> # and % of partners satisfied with the scheme # and % of referrals received from members of the public  <u><b>Is anyone better off?</b></u> # and % of partners feeling supported and confident that community safety is improved AND/OR crime reduced as a result of the service # of members of the local community / residents / reporting feeling safer as a result of the scheme # and % of young people who received a youth work intervention	
<b>Project Support Programme</b>	To enable community/voluntary based organisations to deliver locally based solutions to policing and community safety issues	Delivery of Project Support Programme	April 2025	March 2026	£75,000	<u><b>How much did we do?</b></u> # applications # applications funded # of monitoring reports returned # of promotional items of each project receiving funding  <u><b>How well did we do it?</b></u> # and % people satisfied with the application process  <u><b>Is anyone better off?</b></u> # and % reduction in the number of ASB incidents in the area where the programme took place	2,3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
						# and % participants more aware of implications of ASB # and % groups reporting increased ability to engage with wider community members through their grant # and % participants with increased confidence in PSNI following event # and % participants more likely to engage with PSNI following event # and % participants more likely to report crime following event.	
<b>Hate Crime – disability, faith/religious, homophobic, sectarian, transphobic</b>	To tackle hate crime through initiatives to raise awareness, prevent crimes, improve victim support and information on how hate crimes can be reported to the PSNI.	Organise information events for New Ethnic minorities residing in LCCC in partnership with PSNI/Agencies/Community.	April 2025	March 2026	£1000	<b><u>How much did we do?</u></b> # of awareness sessions delivered # of participants involved # of stakeholder agencies involved  <b><u>How well did we do it?</u></b> % of people satisfied with information sessions # and % of stakeholder agencies who felt satisfied	2,3 and 4
		Engagement with LGBTQ community to raise awareness of hate crime, how to report incidents and support services available.	April 2025	March 2026	£1000	<b><u>Is anyone better off?</u></b> % participants with increased knowledge of hate crimes #% participants more likely to engage support services following event #% participants more likely to report hate crime following event.	
		Engagement event with BAME	April 2025	March 2026	£1,000	<b><u>How much did we do?</u></b>	



Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
		community to mark Cultural Diversity Day on May 2025				<p># of members of the public at cultural diversity engagement event</p> <p># of stakeholders participating in the event</p> <p><b><u>How well did we do it?</u></b></p> <p># of people from BAME community participating in the event</p> <p># and % of people satisfied with consultation event</p> <p>#/% of stakeholders reporting improved engagement with the BAME community</p> <p><b><u>Is anyone better off?</u></b></p> <p>#/% of attendees with an increased knowledge of the work of the PCSP</p> <p>% stakeholders reporting improved partnership working with other key stakeholders as a result of their involvement</p>	
<b>Drugs and Alcohol Abuse</b>	Working with ASCERT to raise awareness of the harmful effects of drugs and alcohol through education, awareness raising, early intervention and prevention. This will include support for the delivery of SEDACT initiatives.	Focus on the delivery of initiatives aimed at prevention and intervention which address the harm caused by drug and alcohol misuse. Focus on expansion of positive initiatives across the whole council area and within schools.	April 2025	March 2026	£6,000	<p><b><u>How much did we do?</u></b></p> <p># programmes delivered in partnership with Lisburn Drugs and Alcohol Forum and SEDACT</p> <p># of people supported through targeted programmes</p> <p><b><u>How well did we do it?</u></b></p> <p># % satisfied with the targeted intervention initiatives</p> <p># % of participants with increased awareness of the harmful effects of drugs and alcohol</p> <p><b><u>Is anyone better off?</u></b></p>	2,3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
						# and % of participants with changed attitudes/beliefs/opinions on the negative impact of drugs and alcohol	
<b>Domestic burglary</b>	Deliver 4 tier security scheme to install physical security measures in the homes of older and vulnerable people	Home security assessment undertaken in key referral groups and installation of target hardening measures where required	April 2025	March 2026	£10,000	<p><b><u>How much did we do?</u></b>  # referrals to 4 tier home security scheme  # of pieces of security equipment installed  # number of people in receipt of equipment</p> <p><b><u>How well did we do it?</u></b>  % satisfaction rate with service through call back monitoring</p> <p><b><u>Is anyone better off?</u></b>  # and % of people who feel safer as a result of engaging with the service  #% participants with increased confidence in PSNI as a result of engaging with the service  #% participants more likely to engage with PSNI as a result of engaging with the service  #% participants more likely to report crime as a result of engaging with the service.</p>	2,3 and 4
<b>Cybercrime</b>	<b>To deliver sessions to raise awareness of cybercrime and financial scams</b>	Awareness raising sessions to be delivered focusing on cybercrime and financial scams.	April 2025	March 2026	£2,000	<p><b><u>How much did we do?</u></b>  # information sessions delivered  # people attending sessions  # social media posts to raise awareness of cybercrime and financial fraud</p>	2,3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
		<p>Provide advice on how to protect from cybercrime and financial fraud.</p> <p>Provide information on victim support services and advice on how to report such crimes.</p> <p>Promotion of security advice via social media on cybersecurity and financial scams.</p> <p>Promotion of campaigns to raise awareness amongst young people of sextortion crime.</p>				<p><b><u>How well did we do it?</u></b> # and % of people satisfied with the information sessions and safety tips</p> <p><b><u>Is anyone better off?</u></b> # and % participants reporting improved knowledge of cybercrime and financial scams # % participants more likely to report crime following event.</p>	
<b>Crime Prevention initiatives</b>	<b>To deliver crime prevention initiatives including information and awareness raising sessions</b>	Personal/Home security sessions	April 2025	March 2026	£8,000	<p><b><u>How much did we do?</u></b> # of participants engaged # items of personal security distributed # of personal/home security sessions delivered</p> <p><b><u>How well did we do it?</u></b></p>	2,3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
		Promotion and management of Text Alert scheme, Truecall, and bike marking schemes	April 2025	March 2026	£3,000	<p># and % of people satisfied with the information/service provided</p> <p><b><u>Is anyone better off?</u></b>  # and % participants reporting improved knowledge of crime prevention awareness  # and % of people reporting feeling safer</p> <p><b><u>How much did we do?</u></b>  # bike marking sessions delivered  # people attending sessions  # Truecall telephone devices installed to stop nuisance calls  # Text alerts issued</p> <p><b><u>How well did we do it?</u></b>  # and % of participants satisfied with the service provided  # and % of people feeling safer as a result of the measures implemented.</p> <p><b><u>Is anyone better off?</u></b>  # and % participants reporting improved knowledge of crime prevention awareness  # of potential scams averted through Truecall devices  #% participants with increased confidence in PSNI following event  #% participants more likely to report crime following event.</p>	

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	<b>Business and retail crime</b>	Expand the establishment of new Business Watch Schemes.	April 2025	March 2026	£2,500	<p><b><u>How much did we do?</u></b>  # of Business Watch Schemes  # of new Business Watch schemes established  # crime prevention sessions delivered</p> <p><b><u>How well did we do it?</u></b>  # of businesses covered by Business Watch Schemes  # and % business reps in attendance  # and % of attendees who were satisfied with the session</p> <p><b><u>Is anyone better off?</u></b>  # and % of businesses who reported increased knowledge as a result of the events  # and % of members who reported increased confidence with the police and PCSP as a result of engagement</p>	
	<b>Rural Crime</b>	Promotion of Farm Watch Schemes, trailer marking events and Tracker Device Scheme	April 2025	March 2026	£2,500	<p><b><u>How much did we do?</u></b>  # trailer marking sessions delivered  # of trailers in receipt of trailer marking  # people attending sessions  # of Farm Watch Schemes  # of new tracker devices installed</p> <p><b><u>How well did we do it?</u></b>  # and % of participants satisfied with the service provided  % increase in Farm Watch participants</p>	

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	<b>Participatory Budgeting</b>	Deliver a Participatory Budgeting initiatives across 2 DEAs – Downshire East and Lisburn South	April 2025	March 2026	£24,000	<p># and % participants reporting improved knowledge of crime prevention awareness</p> <p><b><u>Is anyone better off?</u></b>            % of people feeling safer as a result of the Scheme/measures implemented            # % participants with increased confidence in PSNI following event            # % participants more likely to report crime following event.</p> <p><b><u>How much did we do?</u></b>            # number of participatory budgeting awareness raising sessions delivered            # of people involved in participatory budgeting sessions</p> <p><b><u>How well did we do it?</u></b>            % participants who considered they played a meaningful part in how resources were being distributed</p> <p><b><u>Is anyone better off?</u></b>            % participants reporting improved knowledge of participatory budgeting            # and % attendees reporting that they have been able to influence local decision making</p>	
<b>Road Safety</b>	Review the effectiveness of Speed	Relocation of 6 SIDs	April 2025	March 2026	£9,000	<p><b><u>How much did we do?</u></b>            # of SIDs in operation</p>	2,3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	Indicator Devices using data captured by each unit.	<p>Annual maintenance cost of existing SIDs</p> <p>Raise awareness with speeding motorists</p> <p>Promotion of Life After – support service for people affected by fatal RTCs</p>	April 2025	March 2026	£6,000	<p># of SIDS relocated</p> <p># of motorists exceeding the speed limit at entry point</p> <p># of motorists who reduced speed from entry to exit</p> <p># of Life After Support Group meetings</p> <p><b><u>How well did we do it?</u></b></p> <p># and % of partners / local community reporting satisfaction with the SIDs</p> <p># and % of residents/ local community feeling that road safety is improved as a result of the SID</p> <p><b><u>Is anyone better off?</u></b></p> <p>% of motorists who adhered to the speed limit at the speed indicator device locations</p> <p># and % of people who feel supported as a result of attendance at a Life After support group meeting</p>	
	Awareness Raising sessions with key partners	Engage schools, youth groups and the newly formed Lisburn & Castlereagh Road Safety Partnership in further raising awareness of road safety for children and young people (e.g. kids courts and high visibility vests)	April 2025	March 2026	£1,000	<p><b><u>How much did we do?</u></b></p> <p># of social media posts on road safety for children and young people</p> <p># of schools involved</p> <p># of students in attendance</p> <p># of LCCC Partnership Meetings</p> <p><b><u>How well did we do it?</u></b></p> <p># and % of pupils who were satisfied with the information provided</p> <p># and % of LCCC Partnership meetings/events</p> <p><b><u>Is anyone better off?</u></b></p>	

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
						% of children and young people showing improved knowledge of maintaining their own safety # and % of public with improved knowledge	
<b>Domestic &amp; Sexual Violence</b>	To support Domestic Violence initiatives with key partners	To promote awareness and deliver identified training and counselling in communities to include engagement with Men's Alliance	April 2025	March 2026	£5,000	<p><b><u>How much did we do?</u></b>  # of training sessions delivered  # of people who attended training sessions  # of stakeholder agencies involved</p> <p><b><u>How well did we do it?</u></b>  % of participants satisfied with the training delivered#  and % of stakeholders who were satisfied with the training provided</p> <p><b><u>Is anyone better off?</u></b>  % participants with increased knowledge of services available and how to access them  % increased knowledge of domestic violence issue  ## participants with increased confidence in PSNI following event  ## participants more likely to engage with PSNI following event  ## participants more likely to report crime following event.</p>	2,3 and 4
<b>Support Hub</b>	A partnership of agencies and professionals to protect	Early intervention through information sharing co-ordinated intervention and	April 2025	March 2026	Zero cost to PCSP	<p><b><u>How much did we do?</u></b> (data provided by Hub)  # of Support Hub meetings  # of individuals referred to Support Hub</p>	



Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	and make safe the most vulnerable	coherent service provision to reduce vulnerability to crime as victim or perpetrator				<p># of individuals not accepted by Support Hub (signposted directly to relevant organisation)</p> <p><b>How well did we do it?</b>  # and % of actions successfully completed by partner organisations  % of partner organisations attending Support Hub meetings  % reduction in calls to partner organisations from individuals being helped by Support Hub (broken down by relevant organisation)</p> <p><b>Is anyone better off?</b>  # and % of people being helped by Support Hubs who are discharged from the Hub because their needs have been met  # and % of individuals who leave the Hub of their own volition or are removed from the Hub because of a lack of engagement</p>	
<b>Support and development of NHW Schemes and Community Police Liaison Committees</b>	Engaging with and helping communities organise within their local area schemes to foster community spirit and improve relationships with the PCSP	Support current schemes and set up new ones, find new co-ordinators in conjunction with PSNI for schemes where the co-ordinator has resigned or for areas where there has	April 2025	March 2026	£3,100	<p><b><u>How much did we do?</u></b>  # NHW meetings  # of NHW schemes  # NHW co-ordinators  # CPLC meetings  # of new NHW schemes established  # crime prevention sessions delivered</p> <p><b><u>How well did we do it?</u></b>  # of households covered by NHW schemes</p>	2 3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
		<p>been increased ASB or criminal activity.</p> <p>Support NW co-ordinators and enable them to network and learn from peers at annual events.</p> <p>Erection of NHW signs.</p>	<p>April 2025</p> <p>April 2025</p>			<p># and % co-ordinators in attendance</p> <p># and % of co-ordinators who were satisfied with the session</p> <p><b><u>Is anyone better off?</u></b></p> <p># and % of co-ordinators who reported increased knowledge as a result of the events</p> <p># and % of CPLC Members who reported increased confidence with the police and PCSP as a result of engagement</p>	

### Strategic Priority 3: To support community confidence in policing, including through collaborative problem solving with communities

Indicators	% increase in community confidence in policing Level of reporting to the police (NI Crime Survey) % increase in the level of police and community engagement Community confidence in ability of PCSP to monitor local police performance
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Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
<b>Advocate for policing</b>	Delivery of projects and activities to strengthen community confidence in policing	Effective engagement with the Youth Council on matters relating to policing and community safety	April 2025	March 2026	£7,000	<u><b>How much did we do?</b></u> # young people in attendance # training and development programmes for youth members involved in the constituted youth council # of training and development programmes with PSNI involvement  <u><b>How well did we do it?</b></u> % young people satisfied with engagement events  <u><b>Is anyone better off?</b></u> # of new skills acquired through training and development programme % increase in knowledge and understanding of policing and community safety	2 3 and 4
<b>Monitor local police performance</b>	To evidence impact through the delivery of projects and activities that support monitoring	Policing Committee private/public meetings Consultation with local communities to	April 2025	March 2026	£3,500	<u><b>How much did we do?</b></u> # public Policing Committee meetings # private Policing Committee meetings # consultation events	2 3 and 4

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	of local police performance and ensure local accountability	identify priorities for local policing and contribution to the development of the local policing plan				# members of the public attending Policing Committee meetings  <u><b>How well did we do it?</b></u> % PCSP Members attending all meetings % satisfaction of public with the events  <u><b>Is anyone better off?</b></u> % participants who have improved understanding of the role of the Policing Committee % partners reporting increased ability to engage with wider community members % increased knowledge of local policing priorities	
<b>Engaging of local community and police</b>	To evidence impact through the delivery of projects and activities that support community and police engagement	Area based public meetings with local community organisations where applicable	April 2025	March 2026	£14,000	<u><b>How much did we do?</b></u> # area/issue based public meetings in target locations # members of the public attending # of registered text alert users # of 'text alerts' sent  <u><b>How well did we do it?</b></u> # and % of 'text alert' users reporting satisfaction with the service # and % increase of 'text alert' users from previous Quarter  <u><b>Is anyone better off?</b></u> # and % of 'text alert' users who feel more engaged with the PCSP/PSNI	2 3 and 4
	Expansion of text alert and other social media platforms	Increase the number of participants involved in the text alert scheme and increase presence on social media platforms such as facebook and twitter	April 2025	March 2026			

Theme	Aims & description	Key Activities	Start Date	End Date	Resource or cost	Performance measures	Reporting Quarter
	Vulnerabilities from Organised Crime	Awareness raising of activities such as illegal money lending and human trafficking	April 2025	March 2026	£1,500	<p># and % of 'text alert' users feeling safer # and % of 'text alert' users feeling better informed on community safety issues as a result of the service</p> <p><b><u>How much did we do?</u></b> # of meetings/events relating to tackling paramilitarism/organised crime # of events/projects focused on interactions with PSNI # of attendees/participants</p> <p><b><u>How well did we do it?</u></b> #/% of participants reporting satisfaction with events/meetings # extra organisations working collaboratively with PSNI # increased confidence in PSNI</p> <p><b><u>Is anyone better off?</u></b> #/% of participants reporting they are more likely to engage with PSNI following event #/% of participants with a greater understanding of paramilitarism, criminality and organised crime # of people agreeing the event improved relationships between people in their area and the PSNI</p>	